

Mobile Moms/Liga Inan: Improving Quality and Access to Maternal Care in Timor-Leste

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Authors: Susan Thompson Mary Anne Mercer

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INTRODUCTION

Broad Issues

Community knowledge and practices of optimal health behaviors during pregnancy, delivery and the postpartum period, such adequate care seeking behavior, good nutrition including iron supplementation, knowledge of danger signs, and immediate breastfeeding are limited in Timor-Leste. Contact with midwives during pregnancy typically includes only a few antenatal (ANC) visits, which do not allow for the repetition and reinforcement of health messages that are likely to produce behavior change that could improve pregnancy and birth outcomes.

Given the difficult road access and isolation that many pregnant women face in largely rural Timor-Leste, mobile phones are increasingly becoming an important lifeline. Like many other developing countries, Timor-Leste is skipping the fixed-line telephone infrastructure and moving directly into the use of rapidly growing mobile phone technology. In 2003, only 2% of households reported owning a mobile phone.¹ By 2010, ownership had increased to between 54-61%.^{2,3} Health Alliance International's (HAI) 2015 final Knowledge, Practice and Coverage (KPC) survey found that 96% of households in the intervention district of Manufahi, and 85% in the control district of Ainaro reported owning a mobile phone. Additionally, 79% of women reported being literate in the local Tetun language, and of women who reported owning a phone, 75% reported sending and/or receiving daily or weekly text messages.⁴

Specific Problem and Research Setting

Maternal and newborn mortality continue to be major problems in Timor-Leste: the last Demographic and Health Survey in 2009/10 reported the maternal mortality ratio (MMR) to be 557 per 100,000 live births and neonatal mortality at 22/1000 live births.⁵ After Timor-Leste gained independence from Indonesia in 1999, the new government declared universal free access to health care. Although there has been progress in increasing the rates of skilled birth attendance (SBA) since independence, several challenges continue to affect the capacity of the government health system to provide women with high quality skilled care at the time of delivery, particularly when complications arise. Additionally, there are significant disparities in accessing maternal services for women living in the most rural areas of Timor-Leste. For

¹ Ministry of Health and National Statistics Office, Timor-Leste, University of Newcastle, The Australian National University, ACIL Australia Pty Ltd. Timor-Leste 2003 Demographic and Health Survey. Newcastle, Australia: University of Newcastle; 2004. ² National Statistics Directorate Timor-Leste and United Nations Population Fund (UNFPA). Population and Housing Census of Timor-Leste, 2010. Dili, Timor-Leste; 2010.

³ United Nations Integrated Mission in Timor-Leste (UNMIT). Timor-Leste Communication and Media Survey. Dili, Timor-Leste; 2011.

⁴ Health Alliance International. *Maternal and Newborn Health and Mobile Phone Utilization in Manufahi and Ainaro Districts. Final Knowledge, Practices and Coverage Survey for the Mobile Moms/Liga Inan Program.* 2015.

⁵ National Statistics Directorate [Timor-Leste], Ministry of Finance [Timor-Leste], and ICF Macro. 2010. Timor-Leste Demographic and Health Survey 2009-10. Dili, Timor-Leste: NSD [Timor-Leste] and ICF Macro.

example, in 2010 only 21% of rural women had an SBA compared to 59% of women living in a more urban setting.⁶ Geographic access to delivery facilities is limited by gaps in both communication with and transportation to health facilities. Even with the provision of multifunctional vehicles (ambulances) at the sub-district level, many women do not access transportation to get to a health facility once in labor for a variety of reasons: the ambulances may be in disrepair or out of fuel; there is a family preference for a home delivery; the rainy season makes transportation options to some areas very challenging; and activating the emergency transport system can require too much time (e.g., family members are sent on foot to health facilities in order to dispatch the ambulance).

In HAI's project area, 2012 baseline data from the KPC survey showed that rates of at least one ANC visit were high at 92% in Manufahi and Ainaro districts, but this rate decreased to 76% and 67% respectively for the recommended four or more ANC visits. Forty-eight percent (48%) of women in Manufahi and 38% in Ainaro delivered with a skilled birth attendant in 2012, and delivery in a health facility was low in both districts at 32% in Manufahi and 29% Ainaro.⁷

Research Justification

In Timor-Leste, gaps in the ability of the health care system to effectively reach pregnant women have been constrained by lack of access to information and care. Even with the recommended four ANC visits, opportunities are limited to provide and reinforce messages about behaviors that will help women assure a healthy pregnancy and delivery. The use of skilled birth attendants is also constrained by the inability of women to alert midwives in a timely fashion at the onset of labor. The use of mobile phone technology to target individual pregnant women with time-appropriate messages about behaviors she and her family can act upon to improve her health and the health of her baby had not been attempted in Timor-Leste prior to the Liga Inan program. Rapid growth in mobile phone ownership provides the opportunity to test the use mobile phone technology to communicate health messages and connect pregnant women to their health provider.

The use of mobile phone technologies to support health programs in low resource settings is growing; however, there is a dearth of published data evaluating the impact of these approaches as well as their sustainability and scalability. The World Health Organization has urged organizations implementing mHealth programs to take seriously the need to evaluate their feasibility, best practices, results and cost-effectiveness.⁸

HAI conducted research to test the use of mobile phone technology to:

- Assess the feasibility in Timor-Leste of sending and receiving SMS messages as part of a maternal/newborn health promotion effort.
- Improve pregnant women's knowledge about pregnancy related health.

⁶ Ibid.

⁷ Health Alliance International. *Maternal and Newborn Health and Mobile Phone Utilization in Manufahi and Ainaro Districts. Baseline Knowledge, Practices and Coverage Survey for the Mobile Moms/Liga Inan Program.* 2012.

⁸ mHealth: New horizons for health through mobile technologies: second global survey on eHealth. WHO, Geneva, 2011.

- Increase utilization of maternal health services, specifically the four recommended antenatal care visits (ANC 4), SBA, facility delivery, and postpartum and newborn care.
- Assess the impact of an mHealth program with district-level health staff charged with implementing the program.
- Assess the feasibility, sustainability and scalability of an mHealth program, specifically related to integration into the government-run health system.

HAI designed a research plan to evaluate the impact of the Liga Inan program. The research design included intervention and control districts where baseline (2012) and final (2015) Knowledge, Practice and Coverage (KPC) surveys comparing pre- and post-intervention time periods were conducted. HAI was engaged in supporting a cadre of community health workers and providing refresher training in Basic Emergency Obstetric Care (BEmOC) and supportive supervision for midwives in both the intervention and control districts. However, the Liga Inan mHealth intervention was implemented only in Manufahi District; Ainaro District served as the control site where Liga Inan was not implemented.



Figure 1: Map of Timor-Leste with Liga Inan program districts highlighted

Formative & Evaluative Research Questions

FORMATIVE RESEARCH

OBJECTIVE 1: To determine the feasibility in Timor-Leste of sending and receiving SMS messages as part of a health promotion effort.

Research Questions:

- 1. What proportion of households has access to or owns a cell phone?
- 2. Who in the household is in possession of the cell phone most of the time?

- 3. How frequently do women send and receive SMS messages?
- 4. How well can women read SMS messages? If they cannot, who could read one to them?
- 5. What is the best time of day and day of week for women to receive messages?
- 6. How do households typically charge their cell phones?

Data Source: HAI 2012 Baseline KPC Survey

OBJECTIVE 2: To determine the preparedness of health facilities in Ainaro and Manufahi to deliver high quality basic emergency obstetric care.

Research Questions

- 1. Which health facilities and maternities are prepared and equipped to deliver high quality BEmOC services? (a facility mapping)
- 2. Which health facilities have the consistent use of an ambulance or other emergency vehicle that can be used for transport of obstetric emergency cases? Of women in labor who have no other means of transport?
- 3. Which midwives have received BEmOC training? How long ago? Was there follow-up training? (mapping of midwife training)
- 4. What are the midwives' current levels of skills in BEmOC?
- 5. How do midwives perceive the quality of care that is given to patients with obstetric complications?
- 6. What problems do providers face in providing basic emergency care?

Data Source*:* Basic Emergency Obstetric and Neonatal Care Assessment in Manufahi and Ainaro Districts. A University of Washington graduate student thesis project 2012.

EVALUATIVE RESEARCH

OBJECTIVE 3: To determine the success of messages in reaching the program enrollees.

Research Questions

- 1. Are SMS messages delivered to Liga Inan enrollees?
- 2. Do Liga Inan enrollees read the SMS messages?
- 3. If Liga Inan enrollees are illiterate do they find other family members or friends who read the SMS messages to them?
- 4. Do Liga Inan enrollees share the messages with others

Data Source: A telephone survey among women enrolled in Liga Inan within the first 5 weeks following launch of the program in Manufahi District.

OBJECTIVE 4: To determine whether receiving regular SMS messages that encourage healthy maternal behaviors is associated with significant improvement in <u>maternal health knowledge</u> <u>and behaviors</u> for women enrolled in Liga Inan (Manufahi district) compared to baseline rates and the control area (Ainaro District).

OBJECTIVE 5: To determine whether receiving regular SMS messages that encourage healthy maternal behaviors is associated with increases in <u>use of MNC services</u> for women enrolled in Liga Inan (Manufahi District) compared to baseline rates and the control area (Ainaro District).

Research Questions for Objectives 4 and 5

At the end of the two-year implementation period, among women with children between the ages of 0-23 months, has there been a significant increase in the percent of women who:

- know 2 or more danger signs associated with pregnancy, delivery, postpartum and newborns?
- put their infant to breast within an hour of delivery?
- had four or more antenatal care visits before the birth of their last child?
- received assistance from a skilled birth attendant during delivery of their last child?
- delivered their last child in a health facility?
- received a postpartum (mother) within two days of their last delivery?
- received a postnatal (newborn) within two days of their last delivery?
- received two tetanus vaccinations before the birth of their youngest child
- took iron folate supplementation during their last pregnancy
- took antiparasite drugs during pregnancy?
- know the optimum birth spacing interval?
- use a modern method of contraception after the birth of their last child?

Data Source: HAI 2012 Baseline and 2015 Final KPC survey

OBJECTIVE 6: To determine the feasibility of implementing, maintaining and expanding a mobile phone technology program.*

Research questions

- 1. Was a successful mHealth platform developed? What were the main challenges in developing the Liga Inan technology software, website and server platform? Describe technological problems that occurred and how they were resolved.
- 2. What was the role of community members and stakeholders in implementation? Was there an important community champion?
- 3. To what extent did Ministry of Health (MoH) district health staff become engaged and maintain engagement in Liga Inan over the course of the program?
- 4. What was the engagement of mobile network service providers in Timor-Leste with the Liga Inan program?
- 5. Has the policy environment for an mHealth program improved in Timor-Leste?

*Objective 6 was part of our original OR concept paper. The research questions under Objective 6 were meant to be the focus of an external, independent evaluation that HAI was responsible to deliver as part of our USAID Cooperative Agreement. However, in mid-2015 the MoH informed partners that they intended to carry out their own independent evaluation of the Liga Inan program and requested the Australian Government (DFAT) to financially support this effort. When HAI learned of the MoH intentions we began discussions with USAID and DFAT in order to avoid duplication of efforts. The end result was that HAI maintained control over conducting a final KPC survey, but relinquished the overall program evaluation to the MoH. We agreed to share KPC findings with the MoH research team. In addition, HAI financially supported a consultancy to provide capacity building for the MoH research team to design a research plan and interview tools to carry out their evaluation. USAID gave approval to accept the MoH evaluation report in lieu of HAI submitting a Final Program Evaluation Report and recognized that HAI does not have control over the quality of the evaluation or when a written report will be completed. As of September 1, 2016 a final written report is available in the local Tetum language and is in process of translation into English.

METHODS

Study Design

Objective 1: The study design was cross-sectional using data from the baseline Knowledge, Practice and Coverage (KPC) survey.

Objective 2: A mixed methods study design was employed to conduct a BEmOC Facility assessment using both quantitative and qualitative tools to assess the level of preparedness of facilities and health staff capacity to deliver BEmOC services in both Ainaro and Manufahi Districts.

Objective 3: A post-test only study design was used by conducting a telephone survey with randomly selected women enrolled in the Liga Inan program within the first five weeks after launch of Liga Inan in the first sub-district of the intervention district.

Objectives 4 & 5: A quasi-experimental pretest-posttest study design was employed using data from the KPC survey in both an intervention and control group.

Participants

Objectives 1, 4, and 5: KPC surveys – Women age 15-49 who have a child age 0-24 months living in Manufahi and Ainaro districts.

Objective 2: BEmOC Assessment – Midwives and other health staff working at Community Health Centers in each subdistrict in Manufahi and Ainaro districts.

<u>Objective 3</u>: Telephone survey – Women who are enrolled in the Liga Inan program within the first five weeks following launch in each of the four sub-districts in Manufahi.

IRB Approval and Informed Consent

Objectives 1, 4, and 5: An application for ethical review was submitted and approved by the Institutional Review Board (IRB) at the University of Washington for the baseline and final KPC surveys. The research was also presented to the National Health Training Institute, which functions as the ethnical review board in Timor-Leste and was given approval. Oral informed consent was obtained from all KPC survey participants.

Objective 2: The BEmOC Facility Assessment was carried out with the full engagement and approval of the Timor-Leste Ministry of Health to assess the preparedness of health facilities and the capacity of health staff to deliver BEoMC services, and was reported back to the MoH. It was determined that an IRB was not required. Individual oral consent was obtained by health staff participating in questionnaire and interviews.

Objective 3: It was determined that as a program evaluation using telephone surveys to evaluate the success of messages in reaching the program enrollees, an IRB review was not required. Oral informed consent was obtained from everyone interviewed in the study.

Study Duration

Objectives 1, 4, & 5: The baseline KPC survey was conducted in Manufahi and Ainaro Districts over a period of one month in Feb/March 2012 and was followed by a one-year period of development of the Liga Inan service, stakeholder engagement and health staff training. Enrolling of pregnant women into the Liga Inan program began Manufahi in March 2013 in one sub-district, in two additional sub-districts in August 2013 and in the final sub-district in October 2013. The final KPC survey was conducted in both Manufahi and Ainaro Districts over a one-month period in Sept/Oct 2015 after at least 24 months of Liga Inan program implementation in all four sub-districts in Manufahi. The total study period was 43 months from the time of the baseline to the final survey.

Objective 2: The BEmOC Facility Assessment was conducted over 8 weeks in January and February 2012 in Manufahi and Ainaro Districts.

Objective 3: The telephone survey was conducted for a period of about two weeks in April 2013 approximately 5 weeks after the initial launch of the Liga Inan in the sub-district of Same in Manufahi District.

Intervention

In both the intervention and the control districts HAI implemented conventional health interventions: 1) training of community health workers to deliver maternal health education during home visits with pregnant women, and 2) providing Basic Emergency Obstetric Care refresher training for midwives and supportive supervision for district midwives. In Manufahi, the intervention district, the mobile phone technology innovation, Liga Inan, was added with the hypotheses that women provided with health information and increased communication with midwives would be more likely than women in the control district to: 1) have increased

maternal health knowledge and adopt recommended home care behaviors, and 2) seek assistance from a health care provider before, during and after delivery. The key functions of the Liga Inan program are:

- 1. **Registration:** Pregnant women are registered into the Liga Inan service by their health staff, usually a midwife using the mother's mobile phone number at her first ANC visit.
- 2. **SMS (text) messages:** Pregnant women receive twice weekly SMS messages with health information, tips and reminders, and cues to action relevant to their stage of pregnancy. The messages continued for six weeks postpartum.
- 3. **Community messages:** Health staff can send SMS announcements to all pregnant women registered in their catchment area, such as changes to clinic hours or reminders about outreach health services.
- 4. *Liga Hau* (Call me): Pregnant women who have questions or concerns can use this function to request a call from health staff.
- 5. **Follow-up:** Health staff are prompted by the Liga Inan service to call all pregnant women three weeks before their estimated due date to check on the families' preparation and planning for delivery.
- 6. **Emergency:** Pregnant women can find emergency telephone contact information on a sticker placed in their mother and child booklet by health staff during Liga Inan registration.

All midwives and some doctors in the intervention district received a 3-day Liga Inan training conducted by HAI and Catalpa staff. The training covers: 1) how to register pregnant women into the program, 2) how to use the functions of the Liga Inan service, 3) review of estimating due dates, 3) effective communication and how to promote Liga Inan, 4) how to follow up with pregnant women when triggered by the Liga Inan service, and 5) review of appropriate telephone triage and referral practices. Clinic managers also participated in the training, as they play a key role in mobilizing emergency transport and managing health staff to ensure that the program runs smoothly. Health facilities are provided with one smart phone and each active health staff engaged in enrolling women into Liga Inan receive a \$10 monthly phone credit to support the calls they are expected to make when prompted by the service. HAI staff provide remote and on-site technical support to implementers and managers; the technical service that drives automated delivery of Liga Inan messages was designed and managed by Catalpa International under a sub-contract with HAI as part of our grant.

INTERVENTION	INTERVENTION GROUP	CONTROL GROUP
	(MANUFAHI DISTRICT)	(AINARO DISTRICT)
Train Community Health Workers to carry	Yes	Yes
out home visits with pregnant women		
BEmOC Refresher Training and Supportive	Yes	Yes
Supervision for Midwives		
Mobile Phone Component	Yes	No
-health staff training		

Table 1: Comparison of Intervention and Control Groups

-pregnant women registered	
-follow-up Liga Inan technical support	
-provision of smart phone & phone credit	

Intervention Monitoring

HAI provided support to a cadre of MoH-sponsored community health workers and supported refresher training in BEmOC and conducted supportive supervision for midwives in Manufahi and Ainaro districts. Careful attention was paid and records maintained to assure that these interventions were equally implemented across the intervention and control districts during the first two years of the study period.

The Liga Inan mHealth intervention was implemented only in Manufahi District; Ainaro District served as the control district where Liga Inan was not implemented. A variety of methods were used to monitor the Liga Inan program:

- HAI staff who were 100% dedicated to the program were based in the intervention district.
- Catalpa designed and developed a data dashboard that collects real time data that was used to monitor a variety of data points of interest:
 - o Enrollment data by district, sub-district and health facility
 - Number and content of every SMS sent to enrollees
 - o Number and content of Liga Hau, or "Call me" messages sent by enrollees
 - Number and content of broadcast messages sent by midwives to enrolled women
 - Number of babies born to enrolled women and place of delivery home or facility
 - o Number of opt out requests
- Routinely collected HMIS for key maternal indicators:
 - o Antenatal 1 and 4
 - o Skilled birth attendance at home and at a health facility
 - Postpartum and postnatal care visits
- A telephone survey

Outcome Variables

Objectives 1:

- % of households reporting ownership of a mobile phone
- % women who report they own their own mobile phone
- % women who report sending SMS messages and frequency (daily, weekly, monthly)
- % women who can read the local Tetum language
- % women who report preferred time to receive a SMS message in morning, afternoon, or evening
- % households using specific methods to their mobile phones

Objective 2:

- % health staff who are BEmOC certified
- % health staff who BEmOC signal functions in the last three months
- % health staff who performed 45 obstetric skills in the last six months and if the health provider felt confident in performing that function
- % health facilities where basic BEmOC equipment and supplies were available

Objective 3:

- % women enrolled in Liga Inan who reported receiving a message within the two weeks prior to the telephone interview
- % women who reported reading and understanding Liga Inan messages they received.
- % women who could recall a Liga Inan message they received.
- % women who reported they required help to read the Liga Inan messages.
- % women who reported that they shared a Liga Inan message with someone.

Objectives 4 and 5:

Enrollment Indicators

• % women enrolled in program by district and sub-district (2015)

Main Health Service Utilization Indicators

- % women with at least 1 ANC visit
- % women with 4 or more ANC visits
- % women with a skilled birth attendant at delivery (whether at home or in a facility)
- % women who deliver in a health facility
- % of women who received a postpartum visit within 2 days of delivery
- % of newborns who received a postnatal visit within 2 days of delivery
- % women who received tetanus toxoid vaccinations during their last pregnancy
- % of women who received iron tablets
- % women who took intestinal parasite drug during their last pregnancy
- % of women who are currently using a modern method of contraception
- Knowledge Indicators
- % of women who know two or more danger signs of pregnancy
- % of women who know two or more danger signs of delivery
- % of women who know two or more danger signs of the postpartum period
- % of women who know two or more danger signs of the newborn period
- % of women who know that they should wait at least 24 months after delivery before getting pregnant again

Home Care Behaviors Indicators

- % of women who took 90 iron tablets or more
- % of newborns who were put to the breast within one hour after delivery

Data Collection and Analysis

Objectives 1, 4, and 5:

A baseline and final household survey of women age 15-49 who had a child age 0-24 months using an 8 by 9 cluster sample was conducted in the intervention and control districts. The aim of this research was to determine whether participation in the Liga Inan program was associated with significant improvements in use of maternal health services and knowledge compared to women in the intervention district at baseline and to women in the control district of Ainaro while controlling for other significant factors. Our main independent or predictor variable in the multivariate model statistically combined those two variables of time (pre/post) and district (intervention/control) in an interaction variable called "timeXtreat." This variable is also known as the difference in difference estimator, which is defined as the difference in average outcome in the intervention group before and after the intervention minus the difference in average outcome in the control group before and after the intervention.

Households were randomly selected for participation using a spin the bottle method (with two ends of the water bottle indicating the directions for the interview pairs to follow).

To determine sample size for the KPC survey, we used calculations for community clustered trials using a post-only design⁹, knowing that this will give us conservative sample size estimates and the pre-intervention measurements will increase power.

Multivariate analysis was used to assess the extent to which potential exposure to the mHealth intervention in Manufahi District after the launch of the mobile phone program predicted improved maternal health knowledge and behaviors, such as utilization of health services, when compared to the pre-intervention time period and to those same outcomes in the control area, Ainaro District. Analysis was by 'intention to treat,' meaning that the entire population of women who gave birth in Manufahi during the intervention period was assessed for changes, not only women who were enrolled in the program.

To assess these effects, we used multilevel mixed-effects logistic regression models separately for each knowledge and behavior outcome with a dichotomous response. The unit of analysis was the individual woman's survey responses. The predictor of interest was the intervention delivered at the district level, where the outcome was women's maternal health knowledge or behavior as measured both at the pre- (baseline KPC) and post-intervention (final KPC) periods. We adjusted for sub-district clustering of measurements by using random effects at the sub-district level in all models. Control variables considered in these models included age group (15-24, 25-29, 30-34, and 35+ years), years of education, and minutes of travel time to a health facility. For postpartum, postnatal, and early initiation of breastfeeding we added skilled birth attendance as a control variable.

⁹ RJ Hayes and S Bennet. Simple sample size calculation for cluster-randomized trials. International Journal of Epidemiology (1999) 28 (2): 319-326.

For the logistic regression models, odds ratios were used to show the treatment effect (i.e., "timeXtreat," which is equivalent to the difference in the odds of the outcome in the intervention group before and after the intervention minus the difference in the odds of the outcome in the control group before and after the intervention. In other words, odds ratios in these results indicate that a given effect of the intervention for women in Manufahi is *x* times greater than the same indicator in Ainaro before and after the intervention.

Objective 2:

A mixed methods approach was employed using a Ministry of Health-approved UNFPA questionnaire to access staff certification for BEoMC, staff BEmOC knowledge levels, and equipment, supplies and drug availability. Qualitative investigation explored health staff perceptions on barriers to providing BEmOC, quality of home delivery assistance and early complication identification and care. All health facilities in the intervention and control districts were part of this assessment. Qualitative data was compiled and analyzed using an Excel database; quantitative data was compiled, tallied and analyzed using an Excel database.

Objective 3:

Fifty enrolled women were randomly selected from the Liga Inan database and called to participate in a short questionnaire over the telephone. All surveyed women were from the sub-district of Same, the first sub-district to receive the Liga Inan program, and were sampled proportionate to the number of enrollments per village as tracked on the Liga Inan data dashboard. The purpose of the telephone survey was an early assessment if enrolled women were receiving, opening, reading, understanding and sharing the Liga Inan text messages. The 10 question survey was administered over the phone by HAI staff; data was entered into an Excel database, tallied and analyzed.

DATA COLLECTION METHOD	WHEN ADMINISTERED	RESPONDENTS	SAMPLE SIZE
Liga Inan Data Dashboard	Live in March 2013 (continuous real time data collection dashboard)	Women enrolled into the Liga Inan program	continuous
KPC Household Survey	Baseline (Feb/March 2012)	Women age 15-49 with a child age 0-24 months	581
KPC Household Survey	Final (Sept/Oct 2015)	Women age 15-49 with a child age 0-24 months	576
Telephone Survey	April 2013	Women enrolled in the Liga Inan program in the sub-district of Same within three months of enrollment	50
BEoMC Assessment	January – March 2012	Midwives working in 8 health facilities in Manufahi and Ainaro Districts	17 midwives 7 health facilities

Table 2: Summary of Data Collection Methods

RESULTS

Intervention Monitoring

HAI approached monitoring the Liga Inan program in a variety of ways as described below.

HAI staff dedicated to the Liga Inan program. HAI opened a regional office with staff dedicated to the Liga Inan program who performed the following activities:

- Conducted advocacy meetings with health staff and community in all four sub-districts where Liga Inan was implemented
- Conducted 3-day training workshops for health staff in all four sub-districts to train on how to register women into the program and interfacing with the Liga Inan service
- Provided onsite trouble shooting when problems arose, such as difficulties registering women, using the Liga Inan features, problems with the smart phones provided to health facilities, etc.
- Assisted the HAI Communication Specialist to field test the Liga Inan SMS messages
- Assisted the HAI M&E Manager to collect HMIS data
- Coordinated district level meetings to report out on program successes and challenges

Routinely collected HMIS data. The MoH routinely collects HMIS data on key Liga Inan outcomes. HAI has been given permission from the MoH to access HMIS data. Data is disaggregated and analyzed at the sub-district level to monitor the Liga Inan and other programs. We looked at key indicators for which we had high confidence in data quality for the 12-month time period pre-launch of Liga Inan and the 12-months post-launch to monitor progress on uptake of maternal health services. Key indicators monitored were:

- ANC 1
- ANC 4
- Total SBA (whether at home or in a facility)
- Facility Delivery
- PPC
- PNC

Liga Inan data dashboard. Catalpa developed a Liga Inan website (<u>www.ligainan.org</u>) and created a password protected link through this website to a data dashboard that collects real time data on a number of data points of interest to monitor the program. HAI in our regional office in Manufahi, in our Dili office in Timor-Leste and our HQ office in Seattle can access the dashboard to monitor the program on the following data points:

- Enrollment data by district, sub-district and health facility
- Number and content of every SMS sent to enrollees
- Number and content of Liga Hau, or "Call me" messages sent by enrollees
- Number and content of broadcast messages sent by midwives to enrolled women
- Number of babies born to enrolled women and place of delivery home or facility

• Number of opt out requests

Telephone survey. Shortly after Liga Inan was launched in the first sub-district, HAI conducted a telephone survey of 50 randomly selected women enrolled in the program to ascertain if SMS messages were received, read, understood, recalled and shared.

Equivalence of Groups and Demographic Characteristics

Table 3 shows the differences in age, education, parity and distance to a health facility between the intervention and control districts in 2012. On average in Manufahi, the intervention district, at baseline women reported slightly more education, slightly fewer average number of children and living somewhat closer to a health facility (see Table 3). Because there were significant differences between intervention and control districts for age of mother, education of mother, and parity we examined and/or controlled for those factors in the multivariate analysis. The difference between the intervention and control districts with regard to percent who lived within 30 minutes from the nearest facility was not significant.

	<u> </u>			
STUDY SITE	MEAN AGE	MEAN EDUCATION	MEAN PARITY	% WHO LIVE WITHIN 30 MINUTES FROM NEAREST HEALTH FACILITY
	p = 0.0041	p = 0.0036	p = 0.0008	p = 0.1514
Manufahi (implementation)	27	7	3.7	44%
Ainaro (control)	28.5	5.9	4.4	38%

Table 3: 2012 Demographic Characteristics for Intervention & Control Districts

Main Results

KEY PROGRAM OUTCOMES

Readiness for an mHealth Program in Timor-Leste (Objective 1)

Our baseline survey revealed that a majority of households in both the intervention and control districts owned a mobile phone and ownership increased in the three years between the surveys. At baseline there was more variability between sub-districts in households that reported phone ownership; however, particularly in the intervention district, the variability decreased significantly at the final survey with all sub-districts reporting rates of phone ownership of over 90%. Moreover, the vast majority of women reported they owned their own phone and did not share a phone with their husband or other family member. In one control sub-district (Hatubuilico) the percentage of women reporting they owned their own phone significantly decreased and it is unclear why (see Table 4). The baseline data also revealed that more women in the intervention district could read the local Tetum language compared to the control district (73% compared to 59%); the ability to read Tetum increased in the final survey

to 86% in the intervention districts and 71% in the control. Women in both districts are highly engaged in sending and receiving regular text messages via their mobile phone with 75% of women overall reporting using the text message feature of their phone daily or weekly and nearly all women (99%) in 2015 reported having a cell phone signal in the home or within a five-minute walk of the house. In 2012 we asked women what time of day they would prefer to receive a Liga Inan message and 49% reported in the morning, 38% said the afternoon, 13% the evening and 15% had no preference (women could report more than one response). The 2012 baseline survey revealed that families are very resourceful to find methods to charge their phones if home electricity is limited. The most frequently reported methods were electricity at home (41%) or at a different site (15%), solar charger at home (26%) or at another site (18%). See Annex 4 for all KPC data tables.

DISTRICT	% HOUSEHOLD MOBLE PHONE OWNERSHIP		% WOM REPORT THEIR OW	IEN WHO OWNING WN PHONE	
	2012	2015	2012	2015	
Alas	36%	97%	81%	94%	
Fatuberliu	60%	96%	84%	93%	
Same	79%	97%	68%	84%	
Turiscai	54%	92%	58%	73%	
Manufahi District Total	69%	96%	70%	85%	
	2012	2015	2012	2015	
Ainaro Vila	75%	86%	96%	97%	
Hatu Udo	64%	99%	91%	86%	
Hatubuilico	69%	78%	98%	48%	
Maubisse	58%	83%	93%	90%	
Ainaro District Total	66%	85%	95%	83%	

Table 4: Mobile Phone Ownership by District & Sub-district

Basic Emergency Obstetric and Care (BEmOC) Facility Assessment (Objective 2)¹⁰

While overall improvements in capacity to deliver BEmOC services have been made since the 2009 national Timor-Leste BEmOC facility assessment, Manufahi and Ainaro district facilities have yet to meet World Health Organization recommendations for providing high quality basic emergency obstetric care. Key findings of HAI's 2012 assessment are as follows:

- Service availability varies throughout the two districts, with the most remote facilities
 having the fewest staff members available inhibiting 24 hours per day coverage.
 Supervisory physicians are often temporarily placed in facilities, causing inconsistencies in
 technical support and team management styles.
- There continue to be weaknesses within the government surveillance system. Within
 facilities' monthly records there were inconsistencies in case numbers and missing data. A
 majority of the health facilities managed few obstetric complications and midwives lack an
 adequate caseload to practice and maintain BEmOC skills.

¹⁰ See Annex 1 for full report

- Other than the Maubisse Referral Hospital, midwives from the Prince of Monaco II Maternity House in Manufahi were the only interviewees who performed all BEmOC signal functions in the previous three months. Skill confidence varied across facilities, with some midwives acknowledging increased confidence with team care management approaches.
- Equipment is not consistently available to provide high quality BEmOC. Basic equipment to
 monitor and detect early complications was missing from numerous facilities. Equipment to
 perform BEmOC function was missing or staff lacked knowledge on proper maintenance. At
 the time of assessment, medicines were well distributed, but staff admitted to experiencing
 frequent shortages.

Telephone Survey (Objective 3)¹¹

Women interviewed as part of the telephone survey described positive experiences with the program: 96% of women reported they found the program easy to access and 94% were satisfied with the program. Participants found messages easy to understand and 71% of women said they were able to read messages independently. Results show that 65% of women recalled a message from the Liga Inan SMS message list and 35% of women discussed messages with others, exposing more people to key health advice. Although a majority of findings are positive, the survey also revealed the possibility that the program may not be reaching women as consistently as expected: women recalled receiving only 47% of the messages that were estimated to be sent during the previous month. Further investigation was necessary to determine whether this gap was due to recall bias, or to some other issue such as undelivered messages through the service provider, cell signal coverage, phones not being turned on for the entire week, or other user error.

Enrollment in Liga Inan (Objectives 4 and 5)

The rate of enrollment of pregnant women into the Liga Inan program in the intervention district of Manufahi was 70% of all surveyed women (n=288). Enrollment was high in all four sub-districts with the highest participation in the sub-district of Fatuberliu and lowest in the most rural and remote sub-district of Turiscai. Data analysis for women surveyed who were *eligible* to participate in Liga Inan, meaning they attended at least one ANC visit and had access to a mobile phone(n=186), showed higher rates of participation compared to all surveyed women (see Table 5).

¹¹ See Annex 2 for full report

MANUFAHI DISTRICT	% ENROLLMENT OF ALL SURVEYED WOMEN (n=288)	% ENROLLMENT OF ELIGIBLE* SURVEYED WOMEN (n=186)
Alas	68%	71%
Fatuberliu	79%	81%
Same	71%	78%
Turiscai	60%	70%
Manfuahi District Total	70%	77%

Table 5: Percent Enrollment in Liga Inan in Intervention District

*owned a mobile phone and had ANC 1

Antenatal Care (Objectives 4 and 5)

Women who reported receiving at least one ANC visit was high in both the intervention and control districts at baseline and remained high at the time of the final survey. Rates of four or more ANC visits, while higher overall in the intervention district at baseline and final, saw higher percent increases over the study period in the control district (see Table 5 for district results weighted for population size. Multivariate analysis did not show a significant association between the Liga Inan intervention and ANC use (Table 6 & 7).

Skilled Birth Attendance & Facility Delivery (Objectives 4 and 5)

The rate of SBA was somewhat higher in the intervention district at baseline, during the study period this rate significantly increased while no increase was observed in the control district. The rate of facility delivery was similar in both districts at baseline and increased in the intervention district over the study period with no gains observed in the control district. Multivariate analysis showed that women in the intervention district had nearly twice the odds of using an SBA (p= 0.027) and having a facility delivery (p= 0.025) compared to women in the control district (Table 6 & 7).

We also analyzed if increased communication between mothers and health staff as facilitated by the Liga Inan program resulted in more women seeking SBA and a facility delivery. Among Liga Inan enrollees in Manufahi District (n=200) who were called by health staff three weeks prior to their estimated due date (n=101)¹², 53% had a facility delivery compared to those who were not called (n=99) and had a facility delivery (32%). The Liga Inan service also facilitates mothers to contact health staff with a question or a concern. Among Liga Inan enrollees (n=200), who reported contacting health staff with a question or concern (n=141), 78% had a SBA compared to women who did not contact health staff (n=59) and had a skilled birth attendant.

Postpartum & Postnatal Care Visits within Two Days (Objectives 4 and 5)

At baseline the rate of postpartum care (PPC) for the mother within 2 days of delivery was higher in the control district. However, over the study period the rate nearly doubled in the intervention district and decreased in the control district. Similarly, the rate of postnatal care

¹² The Liga Inan service sends a text message to health staff three weeks prior to an enrollees estimated due data that should trigger a call to check on the enrollees' birth plan.

for the newborn in the intervention district nearly doubled between the 2012 and 2015 surveys while decreasing in the control district. Multivariate analysis showed that women in the intervention district had seven times the odds (p<0.001) of having a PPC visit within two days of delivery when compared to women in the control district; newborns in the intervention district had over five times the odds (p<0.001) of receiving a newborn care visit within two days of delivery (Table 6 & 7).

Knowledge of Danger Signs during Pregnancy, Delivery, Postpartum and for the Newborn (Objectives 4 and 5)

Across the board, with the exception of knowledge of newborn danger signs, there was a decrease in knowledge of danger signs (pregnancy, delivery, the postpartum period for mothers) in the final survey compared to baseline in both the intervention and the control districts. Multivariate analysis showed that there was no significant association between participation in the Liga Inan program and increased knowledge of danger signs (Table 6).

Use of a Modern Method of Family Planning (Objectives 4 and 5)

In the baseline survey the rate of women who reported using a modern method of family planning was over twice as high in the intervention district compared to the control district. During the study period there was an increase in the control district and virtually no change in the intervention district. Multivariate analysis showed that there was no significant association between participation in the Liga Inan program and the rate of use of a modern family planning method (Table 6).

Tetanus Toxoid, Iron Tablets Received & Intestinal Parasite Medication (Objectives 4 and 5)

Rates of tetanus toxoid vaccination during pregnancy decreased in both districts during the study period. The percent of women who reported they received iron tablets during their most recent pregnancy was high at baseline in both districts and decreased slightly between the two surveys. The provision of intestinal parasite medication during pregnancy is low in both the intervention and control districts, however, it was twice as high at baseline in the intervention district over the control district. During the study period the rate of intestinal parasite medication dropped by nearly half in the intervention district and increased slightly in the control district. Multivariate analysis was not conducted on these indicators (Table 6).

Knowledge of Optimal Birth Interval (Objectives 4 and 5)

At baseline in both the intervention and the control districts there were high rates of women who knew that they should wait at least 24 months between pregnancies. The rate increased more during the study period in the intervention district compared to the control district. Multivariate analysis was not conducted on this indicator (Table 6).

Iron Tablet Consumption (Objectives 4 and 5)

The rate of iron tablet consumption was exactly the same in the final survey for intervention and the control districts. However, during the study period the rate increased in the intervention district and decreased in the control district. However, multivariate analysis showed that there was no significant association between participation in the Liga Inan program and increased consumption of iron tablets (Table 6 & 7).

Immediate Breastfeeding (Objectives 4 and 5)

There was a significant improvement in the rate of newborns who were put to the breast within one hour of birth in both intervention and the control districts during the study period and the rate of increase was nearly exactly the same between the two districts. Multivariate analysis showed that there was no significant association between participation in the Liga Inan program and early initiation of breastfeeding (Table 6 & 7).

Table 6:	Program	Results in	the	Intervention	and Contro	l Districts
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VARIABLE Intervention		vention	Control	
Enrollment Indicators	Baseline ¹³	Final ¹⁴	Baseline	Final
% household ownership of a mobile phone	69%	96%	66%	85%
% women who reported they own their "own" phone	70%	85%	95%	83%
% women who send text message once a day or more	77%	88%	67%	73%
% women who can read text message in the local language (Tetum)	73%	86%	59%	71%
% women who report having a cell phone signal at home or within 5 minute walk	95%	100%	99%	98%
from house				
Total number of pregnant women ever enrolled in Liga Inan	n/a	3,287	n/a	n/a
% women surveyed in intervention district who women enrolled in Liga Inan	n/a	70%	n/a	n/a
% women with at least 1 ANC visit	93%	94%	91%	93%
% women with 4 or more ANC visits	76%	85%	67%	81%
% women who received tetanus toxoid vaccinations during their last pregnancy	85%	75%	74%	66%
% of women who received iron tablets	90%	94%	87%	93%
% women who took intestinal parasite drug during their last pregnancy	22%	14%	12%	16%
% women with a skilled birth attendant at delivery	48%	62%	38%	36%
% women who deliver in a health facility	32%	49%	29%	28%
% of women who received a postpartum visit within 2 days of delivery	26%	51%	38%	25%
% of newborns who received a postnatal visit within 2 days of delivery	20%	39%	32%	22%
% of women who are currently using a modern method of contraception	54%	55%	23%	32%
% of women who know two or more danger signs of pregnancy	54%	39%	55%	33%
% of women who know two or more danger signs of delivery	42%	27%	37%	32%
% of women who know two or more danger signs of the postpartum period	42%	35%	58%	33%
% of women who know two or more danger signs of the newborn period	42%	40%	37%	39%
% of women who know that they should wait at least 24 months after delivery		019/	0.70/	QE0/
before getting pregnant again		9170	0270	0570
% of women who took 90 iron tablets or more	45%	57%	61%	57%
% of newborns who were put to the breast within one hour after delivery	51%	85%	60%	90%

¹³ See Annex 3 for all 2012 baseline KPC full report and data tables

¹⁴ See Annex 4 for all 2015 final KPC data tables

Table 7: Multivariate Analysis Results of the Difference-in-Differences Estimator for KeyOutcomes at End of Project

VARIABLE	ODDS RATIO	CONFIDENCE INTERVAL	P-VALUE
4 or more Antenatal Care Visits*	1.0	[.54 – 1.9]	N/S
Skilled Birth Attendance*	1.8	[1.1 – 3.1]	0.027
Facility Delivery*	1.9	[1.1 – 3.5]	0.025
Postpartum Care Visit within 2 days**	7.1	[3.8 – 13.1]	<0.001
Postnatal Care Visit within 2 days**	5.5	[2.9 – 10.3]	<0.001
Iron Table Consumption*	1.4	[1.0 - 1.8]	N/S
Breastfeeding within 1 hour after birth*	1.2	[.72 – 2.0]	N/S

*Controlled for age, education and distance to a health facility

**Controlled for age, education, distance to health facility and use of skilled birth attendant

DISCUSSION & RECOMMENDATIONS

Main Conclusions

The main conclusions for our operations research are reported out for each of the six objectives discussed in the Introduction section above. For ease and context, each of the six objectives is referenced below prior to the discussion of the specific objective.

OBJECTIVE 1: To determine the feasibility in Timor-Leste of sending and receiving SMS messages as part of a health promotion effort.

Phone Ownership and Use

The baseline data confirmed a high rate of mobile phone ownership in both the intervention district (Manufahi) and the control district (Ainaro), and it increased significantly over the three and one half years between the baseline and final surveys reflecting a national trend in Timor-Leste of increasing mobile phone ownership. This remarkable growth expanded the potential reach of the program to more women as households allocated resources to purchase phones. One common concern about the usefulness of mHealth programs is that while there may be a mobile phone in a household, it is typically in the possession of males. In our study we specifically asked women if they owned their own phone or shared it with their husband or other family member. The vast majority of women reported owning their own phone – 70% of women in the intervention district at baseline and 85% in the final survey. This finding provides assurances that when the twice weekly Liga Inan text messages arrive they are delivered to the intended recipient. At baseline, in 2012, we saw more variability of phone ownership across

sub-districts; for example, in one of the most remote and rural sub-districts, Turiscai, only 54% of households reported owning a phone compared to 79% in Same, a less remote area in the same district. However, by 2015 there was much more similarity in ownership patterns noted across all sub-districts in Manufahi and in all sub-districts phone ownership exceeded 90%.

The study also confirmed that women regularly send and receive text messages over their mobile phones. There are no contractual network phone plans offered by the two main Mobile Network Operators in Timor-Leste, rather they are pre-paid phone systems that favor the use of text messages over more expensive voice calls. Eighty-four percent of women in the intervention district reported sending and receiving daily or weekly text messages; this was 64% in the control district. Facilitating the practice of regular text messaging reported by reproductive-age women in the program area is the high rate of literacy in the local Tetum language (79%). In addition, all women who reported they were unable to read in Tetum stated they had available assistance to read messages by family members (husband, child, other) or a neighbor. Most women told us they prefer to receive the Liga Inan text messages in the morning (36%) or afternoon (36%). The proliferation of cell phone towers across the country has brought widespread signal coverage to most areas and certainly is one of the factors facilitating the rapid growth of mobile phone ownership in Timor-Leste. In addition, over the past three years there have been improvements in the electrical grid in Timor-Leste which has resulted in increased ease of charging mobile phones. We learned from the 2012 baseline KPC that families were very resourceful in finding means to charge their phones if they did not have home access to electricity which included solar charger,¹⁵ batteries at home, or accessing electricity or solar charger at another site.

Liga Inan Enrollment

The high degree of readiness for an mHealth program in the intervention district of Manufahi, as evidenced by a high rate of phone ownership and literacy, resulted in high rates of enrollment into the Liga Inan program. We tracked enrollment by sub-district since the onset of the program; however, we estimated coverage based on MoH projected rates of pregnant women, which were extrapolated from old (2010) census data. In the 2015 survey, participation in the Liga Inan program exceeded our previous estimates. Rates were high among all surveyed women (70%). When looking at only women specifically 'eligible' to enroll (having had ANC 1 and owning a phone), participation was 77% and was consistently high across all four sub-districts in Manufahi.

In addition to high rates of phone ownership and literacy, other factors fostered strong participation in the program. With a high percentage of women attending at least one ANC visit (93% at baseline), ANC proved a very good gateway into the Liga Inan program. Additionally, the emphasis of having trusted MoH health staff enroll women during an ANC visit rather than having unfamiliar program staff carry out the enrollment process, as is done in many other mHealth programs, may have also bolstered enrollment. Another factor that may have contributed to high enrollment is a strong HAI staff presence in Manfuahi. We had five full time

¹⁵ There have been a number of development programs focused on solar power in Timor-Leste.

staff dedicated to the program based in the district. Along with Catalpa staff, they conducted the initial training for health staff and held community socialization events to inform and advocate for participation in the program. HAI staff, along with our technology partner, Catalpa International, worked closely with MoH health staff to problem solve if they encountered challenges such as registering women or interfacing with the Liga Inan service.

Initiation of the first ANC visit in the first trimester increased between the 2012 and 2015 surveys. In the intervention district, women who had an ANC visit during their first trimester increased from 58% to 71% and in the control district it increased from 34% to 48%. Outreach strategies to encourage women to go in early for that first ANC visit would mean more women getting enrolled earlier to Liga Inan resulting in a longer exposure to health messages delivered through the Liga Inan automated service and should be promoted.

The integration of the Liga Inan program into routine ANC visits created a strong sense of ownership among health staff (primarily midwives), many of whom became champions for the program. A qualitative study by a graduate student exploring the impact of the Liga Inan program on workload and job satisfaction found that midwives strongly supported the program. Midwives stated that Liga Inan helped them to work more efficiently, assisted them to monitor the condition of their pregnant clients, and provided them with a tool to achieve MoH mandates to increase utilization of maternal health services.¹⁶

OBJECTIVE 2: To determine the preparedness of health facilities in Ainaro and Manufahi to deliver high quality basic emergency obstetric care (BEmOC).

While there have been improvements in BEmOC capacity in Timor-Leste since the 2009 national Timor-Leste BEmOC facility assessment, Manufahi and Ainaro district facilities have yet to meet World Health Organization recommendations for providing high quality basic emergency obstetric care. The graduate student who conducted the BEmOC health facility assessment provided a written report to the MoH with the following recommendations based on her findings (reported above in the Main Results section):

- Ensure that facilities have equipment to provide basic care management
- Increase team approaches to care management.
- Improve government monitoring systems
- Support the renovation and upgrading of existing facilities
- Ensure all providers (midwives and physicians) maintain their basic BEmOC certification
- Facilitate the timely distribution of UNFPA BEmOC kits
- Conduct BEmOC supportive supervision of health facilities
- Research methods to preserve skill level of remotely placed providers that assist with few obstetric complications
- Increase resources to transport patients

¹⁶ Barnabee, G. Can mHealth strengthen health worker performance? Midwives' experiences using an innovative mHealth program in Timor-Leste. Unpublished MPH thesis. June 2014.

For a full report of the basic emergency obstetric care health facility assessment conducted to answer research questions associated with objective 2, please see Annex 1.

OBJECTIVE 3: To determine the success of messages in reaching the program enrollees.

The aim of the telephone survey of women enrolled in the Liga Inan program was to provide an early program assessment to see if women received messages, read messages, and understood the messages being delivered from the automated Liga Inan service. Women reported being very happy with the program overall and Liga Inan messages were well understood. In addition, a majority of women (65%) could accurately recall message content. The telephone survey also revealed the possibility that the program may not be reaching women as consistently as expected. For example, women only recalled receiving 47% of the messages that were believed to be sent during the previous month. After further investigation is was determined that asking women to recall the number of messages delivered the previous month was likely challenging for women to recall accurately. In subsequent telephone surveys (following program expansion to new districts) this question was revised to ask about the number of messages delivered the previous week which proved to have much better recall. In addition, further investigation revealed that women were missing messages because they often had their phones powered off to save battery. They had not been provided at the time of enrollment with important information that Liga Inan messages would be delivered on Mondays and Thursdays. Subsequently, HAI staff worked with the health staff enrolling women into Liga Inan to assure that women were provided with this important information in order to have their phones powered on when messages were delivered. For a full report of the telephone survey please see Annex 2.

OBJECTIVE 4: To determine whether receiving regular SMS messages that encourage healthy maternal behaviors is associated with significant improvement in <u>maternal health knowledge</u> <u>and behaviors</u> for women enrolled in Liga Inan (Manufahi district) compared to baseline rates and the control area (Ainaro District).

OBJECTIVE 5: To determine whether receiving regular SMS messages that encourage healthy maternal behaviors is associated with increases in <u>use of MNC services</u> for women enrolled in Liga Inan (Manufahi District) compared to baseline rates and the control area (Ainaro District).

The Liga Inan study suggests that tips and reminders to seek appropriate care delivered via mobile technology were successful in increasing the likelihood of having a skilled birth attendant at delivery (whether at home or in a facility), delivering in a health facility, and having timely postnatal care. The study did not show that women living in the intervention district, compared to the control district, were more likely to have four or more ANC visits, consume iron tablets during pregnancy, initiate early breastfeeding, or use a modern method of contraception. They were also no more likely to have increased knowledge about danger signs

or the benefits of waiting at least 24 months after delivery before getting pregnant again. These findings covering objectives 4 and 5 will be discussed in this section.

UTILIZATION OF MATERNAL AND NEWBORN CARE

Antenatal Care

In the 2012 baseline KPC survey, the rate of four or more ANC visits was 75% in Manufahi and 67% in Ainaro. In the final 2015 survey both districts showed impressive gains in ANC 4, to 85% in Manufahi and 81% in Ainaro. It is unclear what generated the gains in ANC 4 in Ainaro during the study period, particularly given that these same gains in service utilization were not observed for skilled birth attendance, facility delivery or postnatal care (reported below). Mulitvariate analysis showed no association between Liga Inan and women's receipt of four or more ANC visits.

Skilled Birth Attendant, Facility Delivery, Postpartum & Postnatal Care

In Timor-Leste women can elect to deliver with a skilled birth attendant (SBA) at their home or in a health facility, both options are supported by the government-run health system. A SBA is defined in our study as a doctor, midwife, or nurse being present at delivery. In Manufahi after the launch of Liga Inan, there were significant increases in delivery with a SBA, facility delivery, and postpartum and postnatal care compared to baseline and to the control district of Ainaro. These increases were consistent across all sub-districts in the intervention district of Manufahi. We speculate that factors that increase the likelihood that women will act upon a text message and seek care may be related to enhanced and more frequent communication between mothers and their midwives; bridging a communication gap appears to be an important element of the Liga Inan program. The regular communication via weekly automated text messages may be enhancing the perceived relationship between client and provider. Many enrolled women seem to believe that the text messages are coming directly from their midwife and not via an automated service. Mothers often send a reply "thank-you" text after receiving the automated Liga Inan message (per data collected by the Liga Inan dashboard).

In addition to the automated messages, the Liga Inan service facilitates two-way voice communication. Pregnant women enrolled in Liga Inan are provided the ability to send a text via the service to their midwife requesting a call back from the midwife. Seventy percent of women enrolled in Liga Inan reported using this feature, and 92% stated the midwife called back quickly. Some women chose to bypass this system and call their midwife directly using the phone number that is stamped into their maternal handbook when they are enrolled into Liga Inan. The Liga Inan program also facilitates communication from health staff to expectant mothers. Health staff receive a list of their clients who are three weeks away from their estimated due date that includes the mother's name and phone number which should trigger a phone call from health staff to mother to check in about the family's birth plan.

Our research revealed compelling data that shows that women who have been in more communication with health staff are more likely to have a skilled birth attendant and a facility delivery. In graduate student research exploring both midwives' and mothers' experiences with the Liga Inan program, both groups remarked on improved communication and stronger

relationships due to the program. Midwives reported that through Liga Inan they can build good relationships by having more contact with mothers.¹⁷ The facilitation of communication between women and the health system was described by enrolled women as an important benefit of participating in the Liga Inan program.¹⁸ Increasing a sense of connection between health provider and pregnant women appears to influence women's choice about seeking care at the time of delivery.

Tetanus Toxoid Vaccination and Anti-Parasite Medication

Our study showed that rate of women who received tetanus toxoid (TT) vaccination during their most recent pregnancy actually decreased slightly from 2012 to 2015 in both Manufahi and Ainaro districts: in Manufahi it went from 85% coverage to 75%; and in the control district, Ainaro, it dropped from 74% to 66%. When health staff in Manufahi were presented with data from the final KPC survey, they suggested that the higher coverage rates for TT noted at baseline was likely the result of a massive national TT vaccination campaign that was conducted in early 2012. The TT vaccination is not something specifically the Liga Inan program would be expected to impact, except in terms of facilitating getting women into four or more ANC visits where this service would be delivered. The high rates of ANC 4 in both districts mentioned above would support the argument that there may have been an artificially high baseline rate of TT vaccination due to the national campaign conducted just prior to 2012 data collection.

The reported coverage rates for anti-parasite medication provided to pregnant women is generally low and decreased during the study period. It dropped significantly in Manufahi from 22% coverage in 2012 to only 12% in 2015; in Ainaro it was low in 2012 at 14% and increased to only 16% in 2015. It is unclear whether the poor coverage rates overall, and the drop in coverage in Manufahi, is related to stock outs of medication, issues related to quality of care, or perhaps even a lack of understanding or recall by the women about a medication taken.

Use of a Modern Method of Family Planning

Liga Inan text messages, particularly during the six weeks after delivery, promote the use of family planning. There was essentially no change in the percentage of women using a modern method of family planning among women in the intervention district between the baseline (54%) and final (55%) surveys, while in the control district there was an increase from 23% to 32% in modern contraceptive use. Whether or not a Timorese woman chooses to use a modern contraceptive method has a number of potential influencing factors including: the dominant Catholic religion, a cultural desire for large families, the strong influence on reproductive choice by husbands and parents, and some prevailing myths and rumors that discourage use of several methods.¹⁹ At the time of the DHS 2009/10, contraceptive prevalence was only 22% nationally, with rates of 25% in Manufahi and 14% in Ainaro.²⁰ Given these contextual factors we were

¹⁷ Barnabee, G. Can mHealth strengthen health worker performance? Midwives' experiences using an innovative mHealth program in Timor-Leste. Unpublished MPH thesis. June 2014.

¹⁸ Dyer, J. *Maternal health behavior change: Women's experiences as participants in an mHealth program in Timor-Leste.* Unpublished Report for the Timor-Leste Ministry of Health. October 15, 2015

¹⁹ Health Alliance International. *Child Spacing Qualitative Community Assessment in Aileu and Manatuto Districts*. October 2006. ²⁰National Statistics Directorate [Timor-Leste] MoFT-L, and ICF Macro., Timor-Leste Demographic and Health Survey 2009-10. Dili, Timor-Leste: NSD [Timor-Leste] and ICF Macro, 2010.

surprised in the 2012 baseline survey that 54% of women in Manufahi reported using a modern method, compared to 23% in the control district, Ainaro. Because of the high baseline rate in Manufahi, it may have been difficult to realize a significant increase in that practice during the study period. Another factor that may also be impacting rates of method utilization in both districts is the strong presence of Marie Stopes International, which partners with the MoH to build capacity to deliver high quality family planning services, directly delivers family planning services, and promotes family planning in communities.

KNOWLEDGE AND HOME CARE BEHAVIORS

Knowledge of Danger Signs

While the study confirmed that text messages as tips and reminders to seek care appear to be effective to nudge enrolled women into utilizing important maternal services, it did not show evidence that a text message approach is effective for increasing knowledge. The study showed no association between participation in the Liga Inan program and increased knowledge of danger signs during pregnancy, delivery or the postnatal periods, and in fact, knowledge of danger signs decreased from 2012 to 2015. The text message format used to deliver weekly Liga Inan messages to women has limitations in the length and complexity of the messages that can be effectively conveyed given it is limited to 160 characters per message. Messages communicating simple tips and reminders to seek care appear to be a good fit for this format while more complex messages conveying multiple danger signs across four different time periods may not be as suitable. These more complex messages to increase knowledge around danger signs would benefit from being reinforced through more conventional health promotion approaches, for example, mother's groups.

Benefits of Child Spacing

The knowledge that women should wait at least 24 months after delivery before getting pregnant appears to be quite common in Timor-Leste. At baseline, 80% of women in Manufahi and 82% in Ainaro reported they should wait at least 24 months and this increased to 91% and 85%, respectively over the study period. There was no association of increased knowledge of the recommended birth interval with participation in the Liga Inan program. Once again, Marie Stopes International is active in community family planning promotion in both districts, which may contribute to the high rate of knowledge of the ideal birth interval.

Iron Tablet Consumption

Some home care practices may be strongly culturally bound or socially influenced, and for those the SMS format does not appear to be effective in promoting behavior change. For example, there is a strong belief in Timor-Leste that consuming iron tablets during pregnancy will produce a large baby, resulting in a difficult delivery, and as a result pregnant women are often reluctant to consume the recommended number of iron tablets.²¹ Our study showed that most women in Manufahi and Ainaro received iron tablets during pregnancy, 94% and 93% respectively in 2015; however, only 57% of women in both districts reported consuming 90 tablets or more. There

²¹ Health Alliance International. *Strengthening Maternal and Newborn Care in Timor-Lest: Qualitative Community Assessment*. February 2005.

was no association between participation in the Liga Inan program and consumption of iron tablets. Overriding strong belief patterns may require complementary efforts through more conventional health promotion approaches to achieve behavior change.

Immediate Breastfeeding

There was no association between immediate breastfeeding of newborns and participation in the Liga Inan program, although the rate of newborns receiving breastmilk within one hour following delivery increased significantly in both districts during the study period, from 51% to 85% in the intervention district, and 60% to 90% in the control district. One contextual factor that may be contributing to high rates of early breastfeeding in both Manufahi and Ainaro is a local NGO that has been very active in both districts promoting breastfeeding.

OBJECTIVE 6: To determine the feasibility of implementing, maintaining and expanding a mobile phone technology program.

As mentioned previously, HAI planned to employ an external consultant to travel to Timor-Leste and carry out an independent evaluation as required by the terms of our USAID Cooperative Agreement. This consultant would have been tasked with answering questions associated with Objective 6. However, in mid-2015 the MoH informed donors that they intended to carry out an independent evaluation of the Liga Inan program and requested the Australian Government, Department of Foreign Affairs and Trade (DFAT) to financially support this effort. When HAI learned of the MoH intentions, we opened discussions with USAID and DFAT Mission staff in order to avoid a duplication of efforts between HAI and the MoH research team. The end result of those negotiations was that HAI maintained control over conducting our final KPC survey, but relinquished overall program evaluation to the MoH team. In addition, HAI with USAID approval, financially supported a consultant to provide capacity building for the MoH research team to develop a research plan and interview tools for their evaluation. USAID Washington D.C. gave approval to accept the MoH evaluation report in lieu of HAI submitting a Final Program Evaluation Report. At the time of this writing the MoH evaluation is completed and a written report in the Tetum language is available. The report is in process of being translated into English and will be provided to USAID once finalized.

While HAI did not employ an external consultant to address the research questions under Objective 6, we can offer commentary on the questions as follows:

Was a successful mHealth platform developed? What were the main challenges in developing the Liga Inan technology software, website and server platform? Describe technological problems that occurred and how they were resolved.

These questions were intended to be addressed to Catalpa International, our technology partner for the Liga Inan program, by an external evaluator tasked with the overall program evaluation. To our knowledge Catalpa was not interviewed as part of the MoH evaluation plan. We can confirm that a high performing and successful mHealth platform was developed, but cannot respond to the other questions as this work was the purview of Catalpa.

What was the role of community members and stakeholders in implementation? Was there an important community champion?

During the development phase of the Liga Inan program in 2012 when Catalpa was developing the Liga Inan service, we encountered some opposition to the idea of implementing an mHealth program at the national MoH level. One high ranking MoH official declared that households in Manufahi did not have mobile phones and that most women were illiterate and could not read text messages and therefore, the program would fail. It was only through our baseline KPC data that showed that 69% of households in Manufahi had phones and that 73% of women could read that changed the mind of this official and we were given approval to implement the pilot.

HAI carried out advocacy meetings with district health leadership, CHC managers, and health providers, primarily midwives, prior to the launch of Liga Inan in Manufahi District. Because of the novelty of implementing an mHealth approach in Timor-Leste it was essential to gain strong buy in from the district health team. In addition, the program was being integrated into their work and would change their clinical practice. We encounter overwhelming support for the Liga Inan program by health staff in Manufahi. The Director of Health for the district was a very strong advocate of Liga Inan and provided strong advocacy for the program at the national level. In 2015, a new Director was appointed in Manufahi who is herself a midwife and she is also a very strong advocate of Liga Inan. In addition, midwives in Manufahi universally support the program. Graduate student research on the impact of Liga Inan on job motivation and satisfaction showed that midwives believed Liga Inan improved their relationship with their community and their patients, and gave them a tool to meet MoH targets for service utilization.²²

HAI also conducted extensive promotion for the Liga Inan program in all villages in every subdistrict of Manufahi. It was important to inform community leadership and families about the availability of this new program, how it worked and to encourage women to go in for ANC and bring their phone so they could get registered. We believe that strong community promotion bolstered participation in the Liga Inan.

To what extent did MoH district health staff become engaged and maintain engagement in Liga Inan over the course of the program?

As mentioned above, district health staff in Manufahi were highly engaged with the program from the onset and have remained engaged three years later. We first launched Liga Inan in the sub-district of Same and four months later rolled out to the additional three sub-districts. Midwives from Same sub-district participated in the three-day Liga Inan training for health staff in subsequent sub-districts. Their enthusiasm for the Liga Inan program and sharing their lessons learned proved a very effective peer-to-peer training strategy to engender a strong motivation to implement the program among new trainees. Furthermore, in 2014 when DFAT provided funds to expand Liga Inan, we carried out a study tour where midwives from the new

²² Barnabee, G. Can mHealth strengthen health worker performance? Midwives' experiences using an innovative mHealth program in Timor-Leste. Unpublished MPH thesis. June 2014.

expansion district traveled to Manufahi to learn about Liga Inan from the midwives who were then seasoned implementers.

One strategy we have employed to maintain engagement in the program was to conduct an annual review meeting where we bring all the health staff in the district together with managers for one day to review key HMIS data, share lessons learned and spread good ideas, such as examples of how midwives are using the broadcast message feature of the Liga Inan service. We believe this has assisted in keeping motivation and engagement high.

What was the engagement of mobile network service providers in Timor-Leste with the Liga Inan program?

When Liga Inan was launched in Manufahi in March 2013 there was only one Mobile Network Operator (MNO) in Timor-Leste, Timor Telecom who held a government-supported monopoly. However, only months after launching Liga Inan this monopoly was broken and two new MNOs were granted license to operate in the country – Telmor and Telkomcel. As of June 2016, the only real competitor to Timor Telecom with substantial market share is Telemor.

In October 2014, HAI and Catalpa entered into an agreement with Timor Telecom whereby they support the cost of all Liga Inan messages going to their customers. Timor Telecom also offered to support the cost of \$10 phone credit to health staff engaged in the Liga Inan program up to \$1,000/month. The phone credit is automatically delivered to their mobile phones the first of each month. HAI and Catalpa renewed this agreement in October 2015 and are currently negotiating to renew for another year. Timor Telecom sponsorship has been a very significant step toward sustainability of the Liga Inan program. Catalpa is currently in discussions with Telemor to provide support for Liga Inan text messages for their customers which would essentially bring the program cost of SMS to zero. Our hope is that future agreements will be between the MOH and the MNOs.

Has the policy environment for an mHealth program improved in Timor-Leste?

The policy environment for an mHealth project has significantly improved over the past four years. Liga Inan is the first ever mHealth program in Timor-Leste. When the program was first proposed to the MoH in 2012 there was reluctance to give approval to implement such a novel approach. However, four years later, the MoH has not only given approval for scale up of Liga Inan, but has also taken over management of the program in Manufahi and has provided a dedicated budget for the program in that district. We will be handing over a second district to MoH management in October 2016.

Brief Summary of Evidence

This study shows evidence of the success of the Liga Inan intervention in motivating mothers to access SBA, facility delivery and timely postnatal care. The study did not show that women living in the intervention district, compared to the control district, were more likely to have four or more ANC visits, consume iron tablets during pregnancy, initiate early breastfeeding, or use a modern method of contraception. They were also no more likely to have increased knowledge

about danger signs of pregnancy, delivery, and the postnatal period or the benefits of waiting at least 24 months after delivery before getting pregnant again. The SMS format that is limited to 160 characters appears to be an effective format as tips and reminders to seek care, however, it may be constrained in conveying more complex messages, such as danger signs of pregnancy, delivery and the postnatal period and it may not have sufficient "power" to influence behavior change that is strongly culturally influenced.

Limitations of the Study

The 2012 baseline survey was carried out during the rainy season and two of the most remote enumeration areas (EAs) in the intervention district were inaccessible. Two accessible EAs were randomly selected as substitutes. The communities in the more accessible EAs may have been different in some regards from the more remote EA communities that were not included in the baseline survey. In 2015, striving for comparability between the two surveys we elected to exclude these remote areas from the final survey. Additionally, the survey relied on self-reported information by women who had to recall specific information regarding events that occurred up to two years previously.

Comparison of Results with Other Research

Our findings that show an uptake of maternal health services are similar to research done on other mHealth programs focused on maternal and newborn healthcare. The wired mothers' mobile phone project in Zanzibar that employed a SMS intervention for pregnant women showed increased odds of skilled delivery attendance, however while a significant increase was noted among urban women, the same increase was not seen for rural women.²³ In our study, the majority of the study area, both intervention and control, is rural and our analysis controlled for distance to a health facility. We saw increases in SBA, facility delivery, and postnatal care across all the intervention sub-districts, however, the most remote area did see smaller increases compared to the less remote areas. The wired mothers study also showed that women in the mobile phone intervention group had more than double the odds of having four or more ANC visits, which our study did not show.²⁴ An evaluation of an mHealth project in Malawi, the Chipatala Cha Pa Foni Project, found that that providing personalized health advice and tips and appointment reminders by phone increased home-based MNCH practices, such as use of bed nets during pregnancy and also increased attendance of ANC within the first trimester, but like our study it did not have an effect on increasing knowledge indicators.²⁵

http://innovationsformnch.org/uploads/resources/pdfs/ICT_for_MNCH_Report_131211md_FINAL,_AY_to_Gates_language.pdf

²³ Lund S and Hemed M (2010) Wired mothers: use of mobile phones to improve maternal and neonatal health in Zanzibar. [Internet]. Copenhagen: University of Copenhagen [cited 2010 Dec 10]. Available from:

http://www.oresund.org/logistics/content/download/74534/429853/file/Ida%20Marie%20Boas_Wired%20Mothers.pdf 24 Lund, et al. BMC Pregnancy and Childbirth. 2014. 14:29 http://www.biomedcentral.com/1471-2393/14/29

²⁵ Watkins, S, Robinson, A, Dalious, M. Evaluation of the Information and Communications Technology for Maternal, Newborn and child Health Project. December 2013. Available from:

Results from this study have been presented to national and district health authorities in Timor-Leste, donors and other stakeholders in both oral and written presentations.

In addition to the baseline and final KPC evaluation of the Liga Inan program, HAI has collected and analyzed HMIS data to assess uptake in maternal health services. We examined key indicators in a times series analysis comparing 12 months prior to Liga Inan launch and 12 months post-launch in Manufahi District. The data is disaggregated at the sub-district level. One year after the launch of the Liga Inan pilot, the Australian Government/DFAT was impressed with early program results that showed uptake in SBA, facility deliveries, and postnatal care. With MoH approval for scale up, DFAT awarded HAI and Catalpa International funding to expand Liga Inan to additional districts in the country. Between June 2014 and June 2016, HAI and Catalpa have expanded Liga Inan into four additional districts with three more planned in the next 12 months. By June 2017, Liga Inan will be operational in eight of the country's 13 districts.

In March 2016, HAI and Catalpa handed over management and partial resourcing of Liga Inan in Manufahi District. The Manufahi District Health Management Team has selected a Liga Inan focal point responsible for managing and monitoring the program and the MoH has approved a modest budget for Liga Inan in Manufahi. HAI and Catalpa will continue to monitor enrollment and service utilization in Manufahi District to track progress during a handover transition period. Handover of Liga Inan management and resourcing to the MoH is planned in additional districts over the next 12 months.

Implications of Results

The study findings suggest that there is an enabling environment in Timor-Leste to support the implementation of an mHealth program with high rates of mobile phone ownership and literacy. High rates of participation in the program demonstrate community engagement and health staff support for integrating Liga Inan into their clinical practice.

Based on the study findings, the Liga Inan program can assist the MoH to achieve desired goals of increasing the rates of SBA, facility delivery and timely postnatal care and provides a strong case for the decision to scale up the program to additional areas of Timor-Leste.

An mHealth approach does not appear to be as effective at increasing mother's knowledge or changing behaviors that are heavily influenced by culture and social contexts. To increase maternal knowledge of danger signs or to change some home care behaviors we would suggest partnering with other community health promotions efforts, such as mother's groups, to reinforce these Liga Inan messages in a peer-to-peer approach.

Annex 1: Basic Emergency Obstetric and Neonatal Care Assessment





Basic Emergency Obstetric and Neonatal Care Assessment Manufahi and Ainaro Districts

Final Report

March 2012

Annmarie Nolan, BSN, RN, MN

Health Alliance International University of Washington



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Abbreviations:

Demographic and Health Survey (DHS) National Reproductive Health Strategy (NRHS) Health Alliance International (HAI) Averting Maternal Death and Disease (AMDD) United National Population Fund (UNFPA) Ministry of Health (MOH) Community Health Centers (CHCs) Family Health Promoters (PSFs) Integrated Community Health Services (SISCa) Emergency obstetric care (EmOC) Emergency obstetric and neonatal care (EmONC) Basic emergency obstetric care (BEmOC)

Executive Summary

The Timor-Leste government has fought to reduce maternal mortality using safe motherhood strategies on a national scale. Despite efforts to reduce maternal deaths, the 2009/10 Demographic and Health Survey (DHS) found that the maternal mortality ratio remains high at 557 per 100,000 live births. In January and February of 2012, Health Alliance International (HAI) assessed basic emergency obstetric care in mid-level health facilities in the districts of Ainaro and Manufahi. The purpose of the assessment was to monitor the scale-up of basic emergency obstetric care in rural areas and to assist the development of *Mobile Moms*, a maternal health project aiming to improve health and care-seeking behaviors of pregnant women and their newborns.

A United National Population Fund survey tool enhanced with additional interview questions was used to assess seven district and sub-district level health facilities and seventeen midwives. Results were compared between facilities and World Health Organization emergency obstetric care (EmOC) policies and recommendations.

The findings show that:

- Service availability varies throughout the two districts, with the most remote facilities having the fewest staff members available inhibiting 24 hours per day coverage. Supervisory physicians are often temporarily placed in facilities, causing inconsistencies in technical support and team management styles.
- There continue to be weaknesses within the government surveillance system. Within facilities' monthly records there were inconsistencies in case numbers and missing data. A majority of the health facilities managed few obstetric complications and midwives lack an adequate caseload to practice and maintain basic EmOC skills.
- Other than the Maubisse Referral Hospital, midwives from the Prince of Monaco II Maternity House were the only interviewed who performed all basic EmOC signal functions in the past three months. Skill confidence varied across facilities, with some midwives acknowledging increased confidence with team care management approaches.
- Equipment is not consistently available to provide high quality basic EmOC. Basic equipment to monitor and detect early complications was missing from numerous facilities. Equipment to perform basic EmOC function was missing or staff lacked knowledge on proper maintenance. At the time of assessment, medicines were well distributed, but staff admitted to experiencing frequent shortages.

While improvements have been made since the 2009 national EmOC assessment, the Manufahi and Ainaro district and sub-district facilities have yet to meet World Health Organization recommendations for providing high quality basic emergency obstetric care. Before additional emphasis is focused on quality improvement, efforts need to target health system improvements based on district and individual facility level need.

Key Recommendations:

Immediate

- 1. **Ensure that facilities have equipment to provide basic care management.** Revamp the MOH equipment and supply request process to decrease waiting periods. Supervisory staff should be knowledgeable in and oversee equipment maintenance.
- 2. **Increase team approaches to care management.** Inter-professional approaches to managing maternal health care have shown to be more effective to improving quality of care. Prenatal and delivery care staff and records should be located within the same health facility increasing continuity of care.
- 3. **Improve government monitoring systems** by mentoring health staff through routine Safe Motherhood and EmOC supervision and reviewing case summary reporting.

Long-term

- 4. **Support the renovation and upgrading of existing facilities** to improve power supplies and water and sanitation systems.
- 5. **Ensure all providers (midwives and physicians) maintain their basic EmOC certification.** All midwives should complete the certification, prioritizing district health facility staff. Routine refresher trainings should integrate physician and midwives together to reinforce team care management approaches and maintain skill levels. Upon basic EmOC certification, all providers should be universally approved to independently perform functions as described by MOH policy.
- 6. **Facilitate the timely distribution of UNFPA EmOC kits**, ensuring that all facilities have the equipment necessary to perform basic emergency obstetric care. Kits should be reviewed with receiving staff to ensure proper maintenance of equipment.
- 7. **EmOC supportive supervision** should be integrated in safe motherhood visits to sustain longevity of skill quality after training completion. Measures that can preserve skill quality include hands-on practice, team approaches, and follow-up training, which can be provided during supervision visits.
- 8. **Research methods to preserve skill level of remotely placed providers that assist with few obstetric complications.** Consider developing a rotation for remote midwives to practice obstetric skills within facilities with a higher number of abnormal obstetric cases providing them the hands-on practice. Alternatively, the MOH can consider a trial of low technology simulation-based EmOC practice, such as that available at the University of Washington's PRONTO project.
- 9. **Increase resources to transport patients,** ensuring that timely care is accessible. Increase fuel supply for emergency transportation and primary care SISCa's. Consider monitoring the referral transportation system to ensure that an appropriate number of vehicles are available to serve population needs

Background

Timor-Leste has been invested in health system strengthening since independence in 2002. Efforts by the Ministry of Health and non-government agencies have targeted numerous sectors, but have largely focused in maternal health. Yet the 2009/10 Demographic and Health Survey (DHS) found that the maternal mortality ratio remains high at 557 per 100,000 live births.¹ Behind this statistic, it also found that 70 percent of births are not assisted by a skilled attendant and only 22 percent of deliveries occur within a health facility.

The 2004 Timor-Leste National Reproductive Health Strategy (NRHS) provides a fourstrategy approach to make pregnancy safer.² These Safe Motherhood approaches included 1) increasing the knowledge level in the general population on issues related to pregnancy and childbirth; 2) improving the quality and coverage of prenatal, delivery, postnatal, and perinatal health care; 3) improving emergency obstetric care (EmOC) through recognition, early detection, and management or referral of complications of pregnancy and delivery; and 4) integrating effective detection and management of STI cases into maternal and perinatal care.

Health Alliance International (HAI) is currently launching a four-year project aimed at supporting the Safe Motherhood component of the NRHS. The *Mobile Moms* project uses an integrated approach in working with district and sub-district MOH health facilities down to Family Health Promoters (PSFs), who provide access to the individual households. The health staff strengthening component of the *Mobile Moms* project aims to improve skills of health teams to provide quality maternal care services through supportive supervision of midwives in maternal care services and training in basic emergency obstetric and neonatal care.

Problem Statement

The overall goal of the Health Alliance International project *Mobile Moms* is to improve the health and care-seeking behavior of pregnant women and their newborns. As a part of this effort, HAI aims to support government health facilities to ensure that pregnant women and their newborns receive high quality care. This aim will be accomplished through technical support in Safe Motherhood and emergency obstetric and neonatal care (EmONC).

In 2008, the United National Population Fund (UNFPA) conducted a national EmOC needs assessment. This assessment found multiple limitations to providing quality EmOC in Timor-Leste, such as poor infrastructure, lack of maternity space, inadequate equipment and supplies, poor transportation and communication schemes, weak

¹ National Statistics Directorate (NSD) [Timor-Leste], Ministry of Finance [Timor-Leste], and ICF Macro. 2010. Timor-Leste Demographic and Health Survey 2009-10. Dili, Timor-Leste: NSD [Timor-Leste] and ICF Macro.

² Ministry of Health [Tmor-Leste]. 2011. National Health Sector Strategic Plan. 2011-2030: Towards a Health East Timoree People in a Health Timor-Leste.

logistic system, and lack of confidence of trained midwives to perform some signal functions. $^{\rm 3}$

In 2010, HAI field-tested a basic EmOC supervision assessment form with the Ministry of Health (MOH) in Manatuto and Ainaro district centers.⁴ In 2012, UNFPA and the MOH initiated EmONC supervision visits in all district and sub-district Community Health Centers (CHCs) with a focus on basic EmONC identified sites. See Appendix 1 for a list of EmOC sites.

To appropriately support the Ainaro and Manufahi midwives within the *Mobile Moms* project, HAI assessed current basic EmONC conditions within the two districts. Results from the assessment will be used to increase EmONC capacity within the two districts and can be applied nationally.

Methods

This baseline assessment targeted government health facilities within the Manufahi and Ainaro districts. To measure the availability of BEmONC throughout this geographic region, district and sub-district CHCs and Maternity Houses were targeted for assessment. District and sub-district health facilities have been identified by the Ministry of Health and UNFPA to be developed into BEmONC facilities by 2015.

A University of Washington graduate nursing student, assisted by HAI technical staff,

visited eight sites between January 17th and March 2nd 2012. Those sites included health facilities in all four sub-districts in Manufahi, and three subdistricts in Ainaro (see Table 1). Approval from district government staff and individual consent was received prior to survey initiation.

The BEmONC assessment was conducted using a mixed method approach. Multiple indicators were gathered from health facilities using a MOH approved UNFPA questionnaire; indicators included staffing, case summary

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Table 1. BEmOC Asssessment Sites	Number of Midwives	Number of EmOC Certified Midwives	Completed Facility Assessments	Number of Completed Midwife Assessed
Manufahi				
CHC Same	2	х	-	-
Prince of Monaco				
Maternity House	7	5	1	6
Turiscai				
Maternity House	1	0	1	1
Fatuberlihu				
Maternity House	3	2	1	1
CHC Alas	1	0	1	1
HP Betano	1	1	-	1
Ainaro				
CHC Ainaro	3	2	1	3
CHC Hatudu	1	1	1	1
CHC Maubisse	1	0	-	-
RSU Maubisse	5	4	1	3
CHC Hatubelico	1	1	-	-
Total:	26	15	7	17

reports, service availability, staff knowledge levels, equipment, supplies, and drugs.⁵ These quantitative results were compiled into an excel database.

³ Ministry of Health [Timor-Leste]. 2004. National Reproductive Health Strategy 2004 – 2015. Dili, Timor-Leste: Ministry of Health.

⁴ Ministry of Health [Timor-Leste], and United Nations Population Fund (UNFPA). 2008. Emergency Obstetric Care (EMOC) Needs Assessment. Dili, Timor-Leste: NSD [Timor-Leste] and UNFPA.

⁵ Ministry of Health [Timor-Leste], and United Nations Population Fund (UNFPA). 2008. Emergency Obstetric Care (EMOC) Needs Assessment. Dili, Timor-Leste: NSD [Timor-Leste] and UNFPA.

Midwife capacity was assessed using a UNFPA individual staff knowledge level questionnaire enhanced with additional interview questions. This tool aimed to measure the frequency and confidence of treating obstetric cases while gathering additional background information. Qualitative questions inquired on barriers to providing BEmONC, quality of home delivery assistance, and early complication identification and care. See Annex 2 for the interview supplement.

This individual assessment was distributed to seventeen midwives in the Ainaro and Manufahi districts, from every level of MOH facilities ranging from the Maubisse Referral Hospital to a Manufahi health post. The number of midwives interviewed at one facility ranged between one and six midwives. Midwives' names were not used, however survey identification numbers were linked to facility assessments allowing staff and facility data to be combined.

Results

The facility and midwife assessment results were collected and entered into separate excel databases. Data gathered provide a geographic representation of the two districts, with survey sites distributed over seven of the eight sub-districts. One planned Ainaro sub-district CHC was not visited due to time constraints.

The following results are separated into staffing, case summary reports, service availability, staff knowledge levels, equipment, supplies, and drugs.

Staffing

Facilities ranged in human resource support. Four of the sub-district health facilities (CHCs and Maternity Houses) have only one midwife providing obstetric services. Only two of the facilities admitted to having midwives present twenty-four hours a day, everyday. On average, midwives interviewed assist with only seven births a month.

While physicians were not included in the MOH questionnaire, midwives commented on their presence within health facilities due to their supervisory role. The Maubisse Referral Hospital is the only facility with a permanent obstetrician physician position. District CHCs have general physicians, however, most positions are filled with internationals under contract that leave the facility after a year or two.

Case Summaries

Table 2. 2012 Facility			Obst	etric cas	ses				Compli	catio	ns		Refe	rral
Case Summaries (#)	Antenatal care consultations	Total deliveries	Live births	Newborns with normal birthweight	Home births	Facility births	Total obstetric admissions	Hemorrhage cases	Dystocia or prolonged birth cases	Post-partum infection	Eclampsia cases	Abortion cases	Referred obstetric cases	Received obstetric cases*
Prince of Monaco Maternity House	2339	329	329	319	12	317	396	27	1	1	7	18	49	х
Turiscai Maternity House	402	95	92	92	85	7	7	0	0	0	0	0	1	0
Alas Maternity House	438	63	63	62	33	30	30	0	0	0	0	2	10	0
Faterberlihu Maternity House	514	108	108	108	31	77	77	5	3	0	0	6	2	0
Maubisse Referral Hospital	1567	188	184	163	13	175	194	9	6	11	2 3	15	4	137
Ainaro CHC	844	186	186	177	64	122	122	0	1	0	1	8	2	x
Hatudo CHC	686	89	89	87	37	52	52	1	0	0	0	1	1	0
*x = these facilities did not re	*x = these facilities did not record the number of obstetric cases received													

2011 case summary data was collected from seven facilities (see Table 2). The Prince of Monaco II Maternity House performs a notably higher number of births, even when compared to the referral hospital or Ainaro district CHC. The Turiscai Maternity House is the only facility that performs substantially more home than facility-based births. It is a new addition to that sub-district, so facility-based births are expected to rise in 2012. While the maternity houses have increased access to facility-based deliveries across the two districts, there has been no evident shift of home to facility-based births during 2011.

Additionally, the frequency of reported obstetric complications remains low in most facilities. Few obstetric patients were referred from the Turiscai, Alas, and Hatudo facilities, reinforcing the infrequency of complication cases managed by health professionals. Indications of obstetric referrals were difficult to monitor as many referrals were excluded from facility complication case reports. Also, records did not uniformly document cause of referral. Referral cases were difficult to track through facilities and inconsistencies within facility forms suggested some erroneous reporting.

Service Availability

All facilities reported having midwives available on-call as needed. Midwives lived in varying proximities to health facilities and inconsistent transportation sometimes caused a delay of services. The Maubisse Referral Hospital and the district CHCs had other health staff (nurses, midwives and nurse assistants) available twenty-four hours a day if skilled assistance was required during evening or night hours. Medicines are available during evening hours at all monitored facilities, faulting Turiscai, which was not measured. Maubisse Referral Hospital was the only facility with laboratory technicians available at night, however numerous midwives claimed to independently

test for malaria if needed. Overall, very few laboratory tests are conducted at rural sites. See Annex 3 for a complete list of service availability and staffing.

Staff Knowledge Levels

Sixteen of the seventeen midwives interviewed assisted with deliveries in 2012. Quantitative data is based on the sixteen midwives currently

Table 3. Midwife EmOC Education (N=17)							
	#	%					
EmOC certified	12	70.6					
Incomplete EmOC training	5	29.4					

providing maternity care. Qualitative data includes the seventeenth midwife who provides antenatal in the Maubisse Referral Hospital.

Eight (47.1%) of the midwives interviewed work in Maternity Houses. Five (29.4%) midwives work in CHCs, one in a health post, and three (17.6%) in a hospital. Seventy one percent of the midwives interviewed are EmOC certified by the Ministry of Health.

Table 4 . BEmOC Signal Functions Performed in							
Last Three Months (N=16)							
	#	%					
Administered parenteral antibiotics	11	68.8					
Administered uterotonic drugs	16	100.0					
Administered parenteral anticonvulsants	5	31.3					
Performed manual removal of placenta	8	50.0					
Remove retained products	9	56.3					

WHO categorizes a BEmONC facility by determining if all signal functions were performed in the last three months.⁶ Every midwife who assisted with deliveries administered uterotonic drugs within the last three months. Eleven (68.8%) administered parenteral antibiotics, nine (56.3%) removed retained products, eight (50.0%) performed a manual removal of placenta, while only five (31.3%) administered parenteral

anticonvulsants. Assisted vaginal delivery and newborn resuscitation was assessed during a six-month duration and not included in Table 4.

Additionally, midwives were given a questionnaire on forty-five obstetric skills,

inquiring whether they were conducted in the last six months and if the practitioner felt confident in performing that function. Skills varied for normal assessments, treating abnormal cases, and BEmONC skills. While many midwives reported that they had not conducted numerous functions in the last six months, they claimed to feel confident in performing them.

Table 5. Obstetric Skills Performed in Last Six Mon	Table 5 . Obstetric Skills Performed in Last Six Months & Confidence								
Levels (N=16)									
	#	%							
Managed bleeding in early pregnancy	12	70.6							
pregnancy	14	87.5							
Manage bleeding in late pregnancy and labor	7	43.8							
Confident in managing bleeding in late pregnancy and labor	15	88.2							
Manage pre-eclampsia	11	68.8							
Confident in managing pre-eclampsia	14	87.5							
Manage fever before delivery (amnionitis)	10	62.5							
Confident in managing a fever before delivery (amnionitis)	15	93.8							
Performed vacuum delivery†	8	57.1							
Confident in performing vacuum deliveries†	6	42.9							
Performed newborn resuscitation	9	56.3							
Confident in performing newborn resuscitation	15	93.8							
†Statistic ba	sed off of 14	4 midwives							

⁶ World Health Organization (WHO). 2009. Monitoring Emergency Obstetric Care: a Handbook. WHO Press, Geneva, Switzerland.

From the qualitative interviews, midwives listed multiple barriers to providing BEmONC. The most common theme found was the lack of support. It was frequently linked to the limited number of health professionals (obstetricians and midwives) available to assist with abnormal obstetric cases. Another issue that they presented was inconsistencies in the supervision styles of contract physicians. Some midwives reported that facility policies determining whether functions could be independently managed by a midwife changed under different physicians depending on their obstetric experience level. Midwives claimed to have referred numerous obstetric cases that they were trained in and felt confident in managing because the supervising physician was not confident of his or her skills.

The second most common theme identified was inadequate equipment or supplies to provide BEmONC functions. Many facilities reported having requested replacement equipment, but are subject to lengthy wait periods.

The third barrier commonly listed was limited emergency transportation. Reasons behind this barrier included a limited number of emergency vehicles available, limited access due to poor road conditions, and inadequate fuel availability.

When asked about their ability to provide quality of BEmONC during home deliveries, midwives overall reported limited ability. Most midwives reported transferring patients to a facility prior to providing BEmONC. They reported that intravenous fluids would be placed in the home if necessary; however, all other complications are treated at a health facility. Additionally, when midwives were requested to provide skilled assistance during a normal, early-stage home delivery, they consistently transferred the patient to a facility to give birth. Very few "home births" assisted by facility staff actually delivered within the home.

When asked how the midwives manage obstetric complications during the prenatal period, the most common response was a list of diverse factors taken into consideration to develop a care plan. Midwives commonly listed acuity, gestation, previous medical history, and geographic location of the patient's home as factors. Few mentioned resources used to develop a birth plan, which included team approach or EmOC materials. Midwives also listed various care strategies, such as providing inpatient care, additional consultations, and requesting pregnant mothers in their ninth month gestation to stay within a short distance from a health facility. However, no universal protocol was mentioned.

Almost all midwives requested continuation of EmONC training, either initial certification or refresher training. One midwife received EmOC training as early as 2006, and many requested routine updates to ensure skill quality.

Equipment and Supplies

The original equipment and supply questionnaire included 172 items, with sections on facility, equipment and supplies, staff transportation, referral system, laboratory equipment, infection prevention, basic medical items and supplies, records and forms, registries, drugs, and delivery equipment. Items pertinent to general facility condition

and performing direct BEmONC functions were reviewed first. Some items were not assessed due to a lack of time or availability of staff during site visits.

These findings show that the general conditions of the district and sub-district facilities were not ideal for providing high quality BEmOC. Only the Maubisse Referral Hospital had access to electricity 24 hours a day. Three facilities had access to electricity during limited hours of the day. Two facilities only had electricity for specific electronics. One facility, Alas Maternity House, had no electricity.

The only facilities with a reliable water supply directly to the clinic were the Maubisse Referral Hospital and the Ainaro CHC. Additionally, only three facilities had an oxygen supply (Maubisse Referral Hospital, Ainaro CHC, Prince of Monaco II Maternity House). See Annex 4 for a list of facility conditions and basic medical equipment by facility.

World Health Organization policies for managing pregnancy complications were used to develop an abbreviated list of equipment used to perform BEmONC functions (see Annex 6). This list of necessary items was developed from the 2007 WHO provider manual, *Managing Complications during Pregnancy and Childbirth: A Guide for Midwives and Doctors.*⁷ This manual is used as a training resource in Timor-Leste.

This equipment list does not include basic care management supplies or equipment needed to address complications that may arise while performing BEmONC. This list was used solely for analysis of BEmONC equipment. Equipment within Timor-Leste varies slightly from the WHO recommendations, so some variation exists.

Table 6 depicts the percentage of equipment currently available at facilities during the 2012 site visit to complete BEmONC functions. See Annex 6 for a breakdown of equipment by BEmONC function and facility. Table 6 shows that no facilities had a complete set of equipment to provide high quality care. Rural sub-districts of Turiscai, Alas, and Hatudu lacked the most equipment.

				Fater-		
Mauhicco	Monaco	Turiscai	Alas	berlihu Matornitu	Ainaro Matornitu	Hatudu
Hospital	House	House	House	House	House	House
100.0%	100.0%	81.8%	81.8%	90.9%	100.0%	90.9%
91.7%	91.7%	66.7%	75.0%	83.3%	91.7%	91.7%
81.8%	81.8%	63.6%	54.4%	63.6%	81.8%	72.7%
100.0%	87.5%	62.5%	87.5%	93.8%	100.0%	87.5%
90.0%,	90.0%,	60.0%,	65.0%,	75.0%,	90.0%,	55.0%,
93.8%	87.5%	62.5%	81.3%	68.8%	93.8%	62.5%
83.3%	83.3%	33.3%	50.0%	50.0%	100.0%	33.3%
100.0%	100.0%	75.0%	87.5%	100.0%	100.0%	0.0%
	Maubisse Hospital 100.0% 91.7% 81.8% 100.0% 90.0%, 93.8% 83.3% 100.0%	Monaco Maternity Hospital Monaco Maternity House 100.0% 100.0% 91.7% 91.7% 81.8% 81.8% 100.0% 87.5% 90.0%, 93.8% 90.0%, 87.5% 83.3% 83.3% 100.0% 100.0%	Monaco Maubisse Hospital Monaco Maternity House Turiscai Maternity House 100.0% 100.0% 81.8% 91.7% 91.7% 66.7% 81.8% 81.8% 63.6% 100.0% 87.5% 62.5% 90.0%, 93.8% 90.0%, 87.5% 62.5% 83.3% 83.3% 33.3% 100.0% 100.0% 75.0%	Monaco Maternity Hospital Turiscai Maternity House Alas Maternity House 100.0% 100.0% 81.8% 81.8% 91.7% 91.7% 66.7% 75.0% 81.8% 81.8% 63.6% 54.4% 100.0% 87.5% 62.5% 87.5% 90.0%, 93.8% 90.0%, 87.5% 60.0%, 62.5% 65.0%, 81.3% 83.3% 83.3% 33.3% 50.0% 100.0% 100.0% 75.0% 87.5%	Monaco Maubisse Hospital Monaco Maternity House Turiscai Maternity House Alas Maternity House Fater- berlihu Maternity House 100.0% 100.0% 81.8% 81.8% 90.9% 91.7% 91.7% 66.7% 75.0% 83.3% 81.8% 81.8% 63.6% 54.4% 63.6% 100.0% 87.5% 62.5% 87.5% 93.8% 90.0%, 93.8% 90.0%, 87.5% 60.0%, 62.5% 65.0%, 81.3% 75.0%, 68.8% 83.3% 83.3% 33.3% 50.0% 50.0% 100.0% 100.0% 75.0% 87.5% 100.0%	Monaco Maubisse Hospital Monaco Maternity House Turiscai Maternity House Alas Maternity House Fater- berlihu Maternity House Ainaro Maternity House 100.0% 100.0% 81.8% 81.8% 90.9% 100.0% 91.7% 91.7% 66.7% 75.0% 83.3% 91.7% 81.8% 81.8% 63.6% 54.4% 63.6% 81.8% 100.0% 87.5% 62.5% 87.5% 93.8% 100.0% 90.0%, 93.8% 90.0%, 87.5% 62.5% 81.3% 68.8% 93.8% 83.3% 83.3% 33.3% 50.0% 50.0% 100.0% 100.0% 100.0% 75.0% 87.5% 100.0% 100.0%

Based on World Health Organization's provider manual "Managing Complications in Pregnancy and Childbirth: A Guide for Midwives and Doctors"

⁷ World Health Organization (WHO). 2007. Managing Complications in Pregnancy and Childbirth: A guide for midwives and doctors. WHO Press, Geneva, Switzerland.

Conclusion

In 2002, the National Planning Committee elegantly summarized the state of maternal health, stating that "women bear an unacceptable burden of mortality and morbidity, with maternal mortality rates at 350-800 per 100,000 live births".⁸ Eight years later, women continue to be subject to this heavy burden.

Since 2002, emergency obstetric services have improved. However, Ainaro and Manufahi facilities provide incomplete basic services, especially at rural sub-district sites. Identifying and targeting individual facility weakness is the most effective

strategy to increasing district BEmONC capacity.^{9,10,} This assessment found many of the limitations listed in the 2008 UNFPA *EmOC Needs Assessment* still exist and require additional focus and resources.

The framework on the right is Columbia University's "Averting Maternal Death and Disability" (AMDD) tool to measure EmOC implementation.¹¹ This building block framework breaks down how each activity relates to the others and in what sequence



they must be initiated. The bottom two rows are the foundation to providing sustainable, high quality emergency obstetric care and make-up the preparation stage. AMDD and UNFPA agree that developing strong health systems precludes EmONC quality improvement interventions.¹²

Focusing on the framework's bottom level: while the health facilities have made improvements in renovations, facility setup, supplies and equipment since the 2008 EmOC assessment, many weaknesses are still evident. Additional effort is still needed to improve facility conditions, equipment maintenance, supplies and equipment, and improve the accuracy of data collection.

Equipment and supplies were well stocked and functioning in the Maubisse Referral Hospital. However, other facilities are subject to long waiting periods for equipment and supply replacement and restock. Basic medical equipment needed for care of routine and emergency conditions were missing from numerous facilities, especially the most remote sites. Better maintenance and supply of equipment is needed to detect and confirm early obstetric complications.

⁸ National Planning Committee. 2002. *National Development Plan*. Dili, East Timor.

⁹ Freedman, L. P., Graham, W. J., Brazier, E., Smith, J. M., Ensor, T., Fauveau, V., Themmen, E., Currie, S., Agarwal, K. 2007. Practical lessons from global safe motherhood initiatives:time for a new focus on implementation. *Lancet*, *370*:1383–91.

¹⁰ Averting Maternal Death and Disability. 2006. Averting Maternal Death and Disability Program Report 1999-2005. Columbia University, New York, USA.

¹¹ Campbell, O.M.R. and Graham, W. J. 2006. Strategies for reducing maternal mortality: getting on with what works. *Lancet*, *368*: 1284–99.

¹² Freedman et al. 2007.

These first-layer activities within the tool support the subsequent preparation stage layer. Routine refresher trainings on EmONC and safe motherhood need to be integrated into health professional's careers. Increasing staffing would provide midwives support to provide BEmONC in rural sites during 24 hours per day. Team building trainings and exercises would increase inter-professional approaches and quality of care.

Using the AMDD's framework shows a need for the MOH to focus on improving health system issues before BEmONC quality can be fully addressed. While working on these foundational issues, the MOH can plan how to augment the first layer of the service delivery stage, consisting of continual readiness and constant emergency obstetric care. Obstetric complications at sub-district facilities are infrequent and these cases are often referred to the district or referral hospital level based on acuity. With current levels of health care utilization, remotely placed midwives lack a sufficient number of opportunities to practice their BEmONC skills.

Recommendations

Many interventions addressing maternal mortality were integrated into the national plan from the Safe Motherhood initiative. Community outreach efforts, such as SISCa (Integrated Community Health Services) and PSFs increased the use of health facility and trained staff services. While quality of care has been supported through specialty trainings and supervision visits, further health system improvements are needed to provide a universal standard of care across facility levels.

Globally, there has been an increased focus on the implementation of interventions with evidence-based scale-up strategies.¹³ Due to inconsistencies in facility conditions, supplies, service availability, and staffing, basic system level factors at the district and sub-district level health facilities have to improve as a condition of expanding EmOC services. Additionally, by addressing system level issues, benefits will occur across a broad spectrum of health conditions including preventive care. The following is a list of immediate system level changes suggested and long-term recommendations focusing on EmOC. Recommendations were developed from assessment results, a literature review, and interviews with field experts.

Immediate Recommendations

- 1. Ensure that the facilities have the basic equipment necessary to provide care management. Revamp the MOH equipment and supplies request process to decrease waiting periods. Frequent equipment allotment should be anticipated and distributed in a timely manner. Equipment must be available for complications to be detected early and appropriate managed.
- 2. **Ensure staff is knowledgeable in equipment maintenance**, i.e. sterilization of manual suction machine. Supervising staff should be responsible for ensuring equipment maintenance and standards of care. Adequate care of equipment increases its longevity and quality of care.

¹³ Freedman et al. 2007.

- 3. **Encourage team approaches to patient care management** during supervision visits and trainings. Inter-professional approaches to managing maternal health care have shown to be more effective to improving quality of care.¹⁴
- 4. **Improve government monitoring systems** by mentoring health staff through routine Safe Motherhood and BEmONC supervision in district and sub-district health facilities and reviewing case summary reporting.¹⁵ WHO, UNFPA, UNICEF and AMDD promote the integration of the EmONC indicators into health management information systems as an efficient way of monitoring the availability and use of such care over time.¹⁶ Additionally, it establishes the capacity of a facility to track its own progress and to focus attention on problem areas.¹⁷
- 5. **Provide a four-wheel drive emergency vehicle to the Ainaro district health facility**. Despite this facility serving a large geographic region with rough terrain, it lacked a vehicle that could navigate roads during heavy rains.

Long-term Recommendations

- 1. **Support for renovation and upgrading of existing facilities** to improve water and sanitation systems and power supply.
- 2. **Ensure all midwives are certified in BEmONC,** prioritizing district health facility staff. Upon BEmONC certification, all midwives should be universally approved to independently perform functions as described by MOH policy. Inconsistencies in midwife's independence levels results in confusion.
- 3. **MOH should continue training physicians to understand midwife capacity** and which procedures they can and are authorized to independently perform according to MOH policy. Any physicians not already competent in EmONC procedures should be trained for those skills.
- 4. **Facilitate the timely distribution of UNFPA EmONC kits**, ensuring that all facilities have the equipment necessary to perform basic emergency obstetric care. Kits should be reviewed with receiving staff to ensure proper maintenance of equipment.
- 5. **Develop and implement a policy on routine refresher trainings** to maintain skill level of obstetric care (EmONC and Safe Motherhood). This hands-on practice and follow-up trainings increase quality of skill level over time.¹⁸
- 6. **EmONC supportive supervision** should be integrated in Safe Motherhood visits to sustain longevity of skill quality after training completion. Measures that can preserve skill quality include hands-on practice, team approaches, and follow-up training, which can be provided during supervision visits.¹⁹
- 7. **Develop a rotation for remote midwives to practice obstetric skills** within facilities with a higher number of abnormal obstetric cases providing them the hands-on practice. Alternatively, the MOH should consider a trial of low-

¹⁴ Freedman et al. 2007.

¹⁵ Campbell, O.M.R. and Graham, W.J. 2006.

¹⁶ World Health Organization. 2009

¹⁷ Averting Maternal Death and Disability. 2006.

¹⁸ van Lonkhuijzen, L., Dijkman, A., van Roosmalen, J., Zeeman, G., Scherpbier, A. 2010. A systematic review of the effectiveness of training in emergency obstetric care in low-resource environments. *International Journal of Obstetrics & Gynaecology 117*:777–787.

¹⁹ van Lonkhuijzen et al. 2010.

technology simulation-based EmOC practice, such as that available at the University of Washington in the PRONTO project.

- 8. **Integrate prenatal care into Maternity Houses** to facilitate record sharing and continuity of care. Midwives practicing prenatal care should be based out of the maternity houses.
- 9. **Increase resources to transport patients,** ensuring that timely care is accessible. Increase fuel supply for emergency transportation and primary care SISCa's. Monitor the referral transportation system to ensure that an appropriate number of vehicles are available to serve population needs.

Annex 1: Government Health Facilities providing Emergency Obstetric Care Services in East Timor

Basic EmOC Service Facilities; Functioning in 2008

- 1. Los Palos District CHC
- 2. Viqueque District CHC
- 3. Manatuto District Maternity House
- 4. Same Prince of Monaco II Maternity House

Bacis EmOC Service Facilities; Planned for 2015

1. All district and sub-district maternal health facilities

Comprehensive EmOC Service Facilities; Functioning in 2012:

- 1. Baucau Referral Hospital
- 2. Maubisse Referral Hospital
- 3. National Dili Hospital

Annex 2: Midwife Assessment Supplement

Please answer the following questions about EmOC in your health facility?

What do you perceive as barriers to providing quality basic emergency obstetric care?

How well can you provide basic emergency obstetric care while managing home births?

Are special care plans used for pregnant women with known complications?

Comments

Annex 3: Service Availability and Staffing Table

Service Availability & Staffing	Monaco Maternity House	Turiscai Maternity House	Alas Maternity House	Fater- berlihu Maternity House	Maubisse Referral Hospital	Ainaro Maternity House	Hatudu Maternity House
	Immedia	te Service Av	vailability Du	ring 24 Houi	rs a Day		I
Labor and delivery service by midwife		-	-	-		-	-
Labor and delivery							
services by other health staff		-	-	-			-
EmOC medications		X					
Laboratory services	-	-	-			-	-
			Staffing				
			Midwives				
Total	6	1	1	3	5	3	1
Present 24 hours per day	1	0	0	0	2	0	0
EmOC certified	4	0	2	2	5	2	1
	_		Pharmacist				
Total	1	1	1	1	3	2	х
Present 24 hours per					_		
day	0	0	0	0	1	0	х
		La	ab techniciar	1			L
Total	1	1	1	1	4	1	1
Present 24 hours per							
day	0	0	0	1	1	0	0
	Ν	lidwife Assis	tant or Nurs	ing Assistant			
Total	0	1	0	0	6	Х	Х
Present 24 hours per							
day	0	0	0	0	х	х	Х
			Physician				
Total	5	Х	Х	Х	4	2	Х
Present 24 hours per							
day	0	Х	Х	Х	Х	0	Х
		Am	bulance Driv	er			
Total	2	1	1	1	Х	2	1
Present 24 hours per							
day	1	0	0	0	Х	2	0
			Cleaner				
Total	3	1	1	1	17	5	1
Present 24 hours per							
day	0	0	0	0	2	0	0
x= not reported by facilities							

Facility condition	Clean water	Electr	icity and/or po	ower source	Radiant warmer/work	Operating	Clock with	
	supply	241	Only a	Only for	surface for	oxygen	second hand	TT 7 1'
	clinic	24 hrs daily	few hours daily	appliances	resuscitation	flow meter	delivery table	Working refrigerator
Prince of Monaco II Maternity House	-	-	√	-		\checkmark		
Turiscai Maternity House	-	-	-	\checkmark	-	-	-	\checkmark
Alas Maternity House	-	-	-	-	-	-	-	\checkmark
Faterberlihu Maternity House	-	-	-	\checkmark	\checkmark	-	-	\checkmark
Maubisse Referral Hospital	\checkmark	\checkmark	-	-	\checkmark	\checkmark	\checkmark	\checkmark
Ainaro CHC	\checkmark	-	\checkmark	-	\checkmark	\checkmark	\checkmark	\checkmark
Hatudo CHC	-	-	\checkmark	-	_	-	_	_

Annex 4: Facility	Condition and Basi	c Equipment Supply
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Basic Equipment	Blood	Stetho	oscope		Ambuba ma	ag with sk	Sca	iles	Plastic or	Povidone	
	pressure	Adult	Fetal	Therm -o- meter	Adult	Neo- nates	Adults	Infant	rubber aprons	antiseptic (Betadine)	Sterile gloves (fitted)
Prince of Monaco II Maternity House	√	\checkmark	\checkmark	_	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Turiscai Maternity House	-	\checkmark	\checkmark	\checkmark	-	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Alas Maternity House	-	\checkmark	\checkmark	-	\checkmark	-	-	\checkmark	\checkmark	\checkmark	\checkmark
Faterberlihu Maternity House	\checkmark	\checkmark	\checkmark	\checkmark	-	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Maubisse Referral Hospital	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Ainaro CHC	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Hatudo CHC	\checkmark	\checkmark	\checkmark	\checkmark	-	-	\checkmark	-	\checkmark	\checkmark	\checkmark

Annex 5:	Midwife	Knowle	edge	Survey
				~ ~ ~

		Total
		Inter-
Obstetric skills (last six months)*	#	viewed
Managed bleeding in early pregnancy	12	16
Confident in managing bleeding in early pregnancy	14	16
Manage bleeding in late pregnancy and labor	7	16
Confident in managing bleeding in late pregnancy and labor	15	16
Manage pre-eclampsia	11	16
Confident in managing pre-eclampsia	14	16
Made a referral for eclampsia	6	16
Confident in referring eclampsia cases	13	16
Managed a fever before delivery	10	16
Confident in managing a fever before delivery	15	16
Managed a fever after delivery	9	16
Confident in managing a fever after delivery	14	16
Assessed the fetal position	12	12
Confident in assessing fetal position	12	12
Assessed progress of labor	12	12
Confident in assessing labor progress	12	12
Use a partograph correctly & completely up to phase 4	14	16
Confident in using a partograph	16	16
Managed a normal labor	12	12
Confident in managing a normal labor	12	12
Managed abnormal early labor	13	15
Confident in managing abnormal early labor	14	15
Managed abnormal active labor (first stage)	11	16
Confident in managing abnormal active labor (first stage)	15	16
Managed abnormal active labor (second stage)	11	16
Confident in managing abnormal active labor (second stage)	7	16
Managed abnormal active labor (third stage)	7	16
Confident in managing abnormal active labor (third stage)	14	16
Induced labor	11	16
Confident in inducing labor	13	16
Managed a normal hirth	12	12
Confident in managing a normal hirth	12	12
Performed vacuum delivery	8	16
Confident in performing a vacuum delivery	6	16
Performed forcens delivery	1	16
Confident in performing forcens delivery	1	16
Removed of placenta	2 Q	10
Confident in removal of placenta	12	12
Parformed manual vacuum aspiration in last 6 months	11	14
Confident in performing manual vacuum aspiration	12	14
Decognized breach position	10	10
Confident in identifying brooch position	12	10
Managed prolonged umbilical cord	12 6	10
Manageu prolapseu univilical coru		10
Connuent in managing a profapsed unibilical COFG	5	10
Managed maiaria during labor & delivery	8	12
Confident in managing malaria during labor & delivery	12	12
Performed an amniotomy	12	15

Confident in performing an amniotomy	13	15
Sutured an episiotomy with absorbable stitches	12	14
Confident in suturing an episiotomy	14	14
Repaired first degree episotomy tear	12	14
Confident in repairing first degree episiotomy tears	14	14
Repaired second degree episiotomy tear	10	14
Confident in repairing second degree episiotomy tears	10	14
Repaired third degree episiotomy tear	3	14
Confident in repairing third degree episiotomy	3	14
Repaired a cervical tear	5	14
Confident in repairing a cervical tear	7	14
Performed maneuvers for shoulder dystocia	9	16
Confident in performing maneuvers for shoulder dystocia	16	16
Managed a twin delivery	9	16
Confident in managing twins deliver	16	16
Performed manual removal of placenta	10	14
Confident in manual removal of placenta	11	12
Performed curettage or exploration	9	16
Confident in performing a curettage or exploration	13	16
Perform bimanual compression	14	16
Confident in performing a bimanual compression	14	16
Performed abdominal aortic compression in last 6 months	3	16
Confident in performing abdominal aortic compression	12	15
Do postpartum care visits at day 1,3,7 (BSP) & day 3, 7 and week 6	5	5
(lisio)	5	J
Confident in postpartum care	5	5
Performed an IUD insertion after delivery or abortion	4	4
Confident in inserting IUD	4	4
Provided contraception pills (COC/POP)	4	4
Confident in providing contraception pills	4	4
Injected depo-provera	4	4
Confident in injecting depo-provera	4	4
Inserted norplant implant	2	3
Confident in inserting norplant	3	3
Performed newborn resuscitation	9	16
Confident in performing newborn resuscitation	15	16
Conducted rapid initial assessment for emergencies	13	16
Confident in conducting rapid initial assessment for emergencies	13	16
Managed shock from bleeding	10	16
Confident in managing shock from bleeding	15	16
Managed shock from sepsis	13	16
Confident in managing shock from sepsis	13	16
Implemented infection prevention measures	13	13

Annex 6: Equipment List to Perform Basic Emergency Obstetric Care Services by Facility (Developed from the WHO provider manual.)

BEmOC Signal Functions and their Equipment According to WHO standards	Monaco Maternity House	Turiscai Maternity House	Alas Maternity House	Fater- berlihu Maternity House	Maubisse Referral Hospital	Ainaro Maternity House	Hatudu Maternity House	
WHO Stunder us	110030	Administer i	narenteral ar	tibiotics	nospitai	nouse	nouse	
Ampicillin 1 gram/vial $\sqrt{-\sqrt{\sqrt{-1}}}$								
	v		v	v	v	v	v	
Gentamicin 80mg/ampule			_				\checkmark	
Metronidazole 500mg/vial								
IV tubing								
IV cannula g16 and/or g20/22/24/28								
Ringer's Lactate								
Normal saline 0.9%		-						
Sterile gloves								
Sterile cotton or gauze								
Ring forceps		-	-	-			-	
Povidone iodine 10%	_	<u>,</u>	_	_			_	
Antiseptic (Betadine)		\checkmark			\checkmark		\checkmark	
	Administe	er uterotonic	drugs (i.e. pa	arenteral oxy	tocin)	1		
Oxytocin 10 Units/ampule	-	\checkmark		-				
Methylergometrine 0.2mg/ampule		-	-					
Salbutamol 4mg/tablet								
Salbutamol	V	_	_		_	_		
IV tubing								
IV cannula g16 and/or	v	v	v	v	v	V	v	
g20/22/24/28								
Ringer's Lactate								
Normal saline 0.9%		-						
Sterile gloves								
Sterile cotton or gauze								
Ring forceps		-	-	-			-	
Povidone iodine 10% Antiseptic (Betadine)								

Annex 0. Continue	u Lyuipin			LINCE by I	acinty				
BEmOC Signal Functions and their Equipment According to WHO standards	Monaco Maternity House	Turiscai Maternity House	Alas Maternity House	Fater- berlihu Maternity House	Maubisse Referral Hospital	Ainaro Maternity House	Hatudu Maternity House		
Administer parenteral anticonvulsants for pre-eclampsia and eclampsia									
Magnesium sulfate 50% solution		\checkmark	-	-					
Magnesium sulfate 20% solution	-		-	-	-	-	-		
Diazepam 10mg/2ml	\checkmark	-	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		
Calcium gluconate 10%	-	-	-	-		-	-		
IV tubing	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		
IV cannula g16 and/or g20/22/24/28	\checkmark		\checkmark	\checkmark	V	\checkmark	\checkmark		
Sterile gloves	\checkmark	\checkmark			\checkmark	\checkmark	\checkmark		
Sterile cotton or gauze	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		
Ring forcepts		-	-	-			-		
Povidone iodine 10%							_		
Antiseptic (Betadine)		√	\checkmark	√	√,		√,		
Blood pressure apparatus		-	-						
		Manually	remove the pl	lacenta					
Diazepam 10mg/2ml	\checkmark	-	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		
Ampicillin 1 gram/vial									
and Metronidazole 500mg/vial	\checkmark	-	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		
Umbilical clamp (artery clamps)	\checkmark	\checkmark	\checkmark	-	\checkmark	\checkmark	\checkmark		
Sterile gloves	\checkmark	\checkmark			\checkmark	\checkmark	\checkmark		
Plastic or rubber aprons	\checkmark					\checkmark	\checkmark		
Oxytocin 10 units	-								
Normal saline 0.9%	\checkmark	-	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		
Ringer's Lactate	\checkmark				\checkmark	\checkmark	\checkmark		
IV tubing	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		
IV cannula g16 and/or g20/22/24/28		\checkmark							
Sterile gloves	\checkmark					\checkmark	\checkmark		
Sterile cotton or gauze	\checkmark								
Povidone iodine 10%									
Antiseptic (Betadine)									
Ergometrine 0.2 mg IM or									
prostaglandins	Medicine	not	included	on	Question-	naire			
Ovum forceps	-	-	-			\checkmark	-		
Wide curette (Curette small, medium,									
postpartum)		-					-		
Blood pressure apparatus		-	-			\checkmark	\checkmark		

Annex 6: Continued - Equipment List to Perform BEmOC by Facility

	a lquipin	ене шее со	i ei iei iii b	Linedbyr	aemey				
BEmOC Signal				Fater-					
Functions and their	Monaco	Turiscai	Alas	berlihu	Maubisse	Ainaro	Hatudu		
Equipment According	Maternity	Maternity	Maternity	Maternity	Referral	Maternity	Maternity		
to WHO standards	House	House	House	House	Hospital	House	House		
Remove retained products (i.e. vacuum extraction, dilation and curettage)									
	1	Vacu	um extractio	n		0 9			
MVA syringe			-				-		
MVA adaptors for size	· · · · · · · · · · · · · · · · · · ·								
6,7,8,9,10		-	-				-		
Paracetamol 500mg/									
tablet									
Oxytocin 10 Units/ ampule	-								
IV tubing									
IV cannula g16 and/or	_	_					_		
g20/22/24/28									
Ringer's Lactate									
Normal saline 0.9%		-							
Sterile gloves									
Sterile cotton or gauze									
Ring forcens		-	-	_			-		
Povidone iodine 10%	•				· · · · ·	•			
Antiseptic (Betadine)									
Vaginal speculum or									
vaginal retractor				-					
Ring or sponge forceps		-	-	-			-		
Cannulae size 6,7,8,9,10,12			-				-		
Curette: small, medium,									
postpartum		-					-		
Vulsellum or single-									
toothed tenaculum	√	- ,	√	√	√	√			
Small bowl	√	√	√	√	√	√	√		
Dilators	-	-	-	-	-	-	-		
	1	Dilati	on and Curetta	ge	[6	-		
Oxytocin 10 units IM	-	√	√	√	√	√	√		
IV tubing	√	√	√	√	√	√	√		
IV cannula g16 and/or	r	r	r	r	r	r	r		
g20/22/24/28	V.	V	V	V	V	V	V		
Sterile gloves	V /	V	V /	V	V/	N N	V		
Sterile cotton or gauze	V /	V	V	V	V/	V	V		
Ring forceps	V	-	-	-	V	V	-		
Povidone iodine 10%	.[.[.[./	. [./	./		
Vaginal anaculum OP	V	<u>v</u>	v	ν	V	V	V		
vaginal speculum OR	N	N	_	_	N	1	N		
Povidone iodine 10%	v	v	-	-	v	V	V		
Antisentic (Betadine)									
Ring or sponge forcens	, V	-	-	-	, V	v V	-		
Vulsellum or single-	, v				*	*			
toothed tenaculum		-					-		
Wide curette	√	-	√		√	, V	-		
Dilators	-	-	-	-	-	-	-		
Ring forceps or a large									
curette		-	-				-		
Paracetamol 500 mg									

Annex 6: Continued - Equipment List to Perform BEmOC by Facility

BEmOC Signal Functions and their Equipment According to WHO standards	Monaco Maternity House	Turiscai Maternity House	Alas Maternity House	Fater- berlihu Maternity House	Maubisse Referral Hospital	Ainaro Maternity House	Hatudu Maternity House
Perform assiste	ed vaginal deli	ivery (vacuun	n extraction o	nly since force	eps are rarely	performed)	
Tubings/rubber hose for suction	\checkmark	_	-	-		\checkmark	-
VE plastic suction cup	\checkmark	-	\checkmark			\checkmark	-
Vacuum pump with pressure gauge	\checkmark	_	_	-	\checkmark		
Manual pump	-	-	\checkmark	\checkmark	\checkmark	\checkmark	-
Sterile gloves	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Mayo/episiotomy scissor	\checkmark	\checkmark	-	-	-	\checkmark	\checkmark
	Perform bas	ic neonatal re	suscitation (i.	e. with bag ar	nd mask)	-	
Suction machine (manual or electric)	\checkmark	\checkmark	\checkmark				-
Ambubag for neonates	\checkmark	\checkmark	\checkmark				-
Oxygen mask and tubing for neonates	\checkmark	\checkmark	\checkmark	\checkmark			-
Mask for neonates No.0	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	-
Mask for neonates No.1	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	-
Blankets/linen	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	-
Clock with second hand in delivery room	\checkmark	_	\checkmark			\checkmark	_
Radiant warmer/Work surface for NBR near delivery area	\checkmark	_	_	\checkmark	\checkmark		-

Annex 6: Continued - Equipment List to Perform BEmOC by Facility



Liga Inan Program Preliminary Results

Follow-up Phone Calls with Enrolled Women from Sub-district Same

August 2013







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HAI would like to thank Jessie Lopez for compiling this report and the Liga Inan Field Officers, Jacob Fernandes and Madalena Soares, for conducting the interviews.

For more information on the Liga Inan Project, please visit <u>www.ligainan.org</u> or send an email to info@ligainan.org.

Summary

Health Alliance International is implementing an mHealth project for pregnant women with Ministry of Health staff in Manufahi District. This report describes the results of interviews in Same sub-district of the initial experience of 48 women enrolled in the project, known as Liga Inan. The women enrolled in Liga Inan receive two text messages a week about healthy behaviors and planning during pregnancy, for delivery, and through six weeks postpartum. Three-fourths of women were contacted by mobile phone and others at community venues.

Women described positive experiences with the program: 96% of women reportedly found the program easy to access and 94% were satisfied with the program.

Participants found messages easy to understand and 71% of women said they were able to read messages independently. Results show that message content is being remembered and 35% of women discussed messages with others, exposing more people to key health advice.

Although a majority of findings are positive, the survey also revealed the possibility that the program may not be reaching women as consistently as expected: women can recall receiving only 47% of the messages that were sent during the previous month. Further investigation will be necessary to determine whether this gap is due to recall bias, or to some other issue such as undelivered messages through the service provider, Timor Telecom, cell signal coverage, phones not being turned on for the entire week, or other user error.

Survey results have been essential in understanding barriers women might encounter in accessing the program, and has highlighted hamlets where access to the program may be more difficult. Comments about the program were overwhelmingly positive, but some indicate areas that could be improved.

Program Background

The Liga Inan ("Mobile Moms") Program began in September 2011 when Health Alliance International (HAI) was awarded funding by USAID to implement a maternal and newborn care project in Manufahi District. The program aims to reduce maternal and neonatal morbidity and mortality by improving health and care-seeking behavior of pregnant women.

As of 2010, contact between midwives and pregnant women during antenatal care may be inadequate to reinforce the key health messages that should be provided during pregnancy: only 55% of women were receiving four or more antenatal care visits¹. A knowledge, practice, and coverage survey conducted by HAI in early 2012 indicated that the majority of women could not indentify two or more danger signs during pregnancy or delivery, nor could they identify many dangers signs during the postpartum period related to their own or their newborn's health.

¹ 2009-10 Timor-Leste Demographic and Health Survey

To inform and remind women of key health behaviors during pregnancy and postpartum, Catalpa International designed an automated service with HAI that would allow the MOH to share important gestation-specific maternal health messages with mothers twice weekly. From registration through six weeks postpartum, mothers receive messages relevant to antenatal care, nutrition, importance of delivering with a midwife, danger signs, and care of the newborn. The Liga Inan program also allows midwives to send messages to pregnant women about health outreach events (known as SISCa) in the sub-district. To enable communication between pregnant women and their midwives, a Liga Hau ("Call Me") was also incorporated to allow mothers to send a messages to their midwife requesting that the midwife contact them with advice or information.

At the time of this analysis, the Liga Inan Program was only operating in the eight hamlets (suco) of Same Subdistrict: Betano, Daisua, Grotu, Holarua, Letefoho, Rotutu, Tutuluro. The program and enrollment commenced in Same in February 2013, and an estimated 30% of pregnant women in Same are now registered in the Liga Inan Program². Training and enrollment has now commenced in two additional sub-districts of Manufahi, Fatuberliu and Alas, applying some of the lessons learned from this report.

The Same Sample

In order to learn more about the experience of women in this Program, 50 women were sampled who had enrolled during the first three weeks of the program (February 20-March 14). These women were all from the first sub-district to receive the Liga Inan Program (Same) and were sampled proportionate to the number of enrollments per suco. To ensure accurate representation of smaller suco that have fewer enrollments, a few additional women from Grotu and Tutuluro were included.

"Thank you Liga Inan Program because you help send health messages to us."

Dina, Monaco

Contacting the participants

Two Liga Inan Program Officers attempted to contact each woman on the survey list between 3 April and 25 April by phone, after women had been enrolled in the program at least one month. If a woman could not be contacted by mobile phone after three attempted calls on different days and at different times of day, the Program Officers attempted to contact women via SISCa posts or home visits.

Table 1 shows the number of women from each suco that were sampled and the method in which they were contacted. Thirty-eight women (76%) were reached by mobile phone, including two husbands who participated in the interview on behalf of their wives. Ten women (20%) could not be reached by Liga Inan staff on three or more occasions by mobile and were contacted in person. Of these, five women (10%) were met at SISCa, four women (8%) on a home visit and one woman was met at Centro Saude Same.

² Program enrollment data compared to Population Projections for 2013 from the MOH and National Statistics Directorate (2013)

Table 1: Method of contacting participants

			Unable			
	Women				CHC	to
Suco	sampled	Phone call	SISCa	Home	Same	contact
Babulo	8	6		1	1	
Betano	6	4	1			1
Daisua	8	3	4	1		
Grotu	4	4				
Holarua	5	4		1		
Letefoho	11	10		1		
Rotutu	4	4				
Tutuluro	4	3				1
Sub-district	50	38	5	4	1	2
Total						

Women from Daisua proved most difficult to reach by mobile phone. Liga Inan staff were unable to contact five of the eight women from Daisua via phone call, and subsequently four women were met at SISCa and one by home visit. Staff indicated that women in Daisua are particularly affected by inconsistent mobile phone signal coverage. This was evidenced during the survey when a majority of phone calls to women in Daisua would divert to the automated Timor Telecom message stating the mobile was outside of the coverage area. This information assists to understand why Daisua was most difficult to contact and also issues women in the suco may encounter with accessing program.

Staff noted that most women and husbands seemed happy to answer questions and discuss their experiences with Liga Inan staff. Three women were not able to talk for long: one woman was busy with her child, one was not feeling well and one was grieving the loss of her newborn child.

Accessibility

The accessibility of the program is measured by assessing the consistency and ease for women to access the program and the program to reach women. Responses have revealed some access barriers that women encounter from home, and also with the consistency of the Timor Telecom service. The percentages given are out of 48 respondents interviewed. "My second pregnancy is different after Liga Inan's interest in mothers and babies. With my first child I only went to the hospital for consultations, but now with my second child I want to give birth in a health facility because there is health staff and all equipment."

Amelia, Holarua

Are women receiving messages?

Women were asked when they recalled receiving the most recent message from the Liga Inan service. Thirty women (63%) said they received a message within the two weeks prior to the interview, nine women (19%) more than two weeks prior to the interview and eight women (17%) could not identify a time frame. One woman sampled had not received a message due to the incorrect number being recorded when registering, and one woman stated she received the same message four times in one day. Although nearly 2/3 of women received one or more messages close to the time being interviewed, one-fifth of women had not received a message for 'a while'.

Table 2 presents findings from survey question 'How many messages have you received since enrollment?' and is then compared against the estimated amount of messages the women should have received in that time. Estimated messages received were calculated between each woman's enrollment dates to interview date, coupled with the knowledge that two messages are sent each week.

	Average number of recalled messages	Average number of messages expected for	Percentage of messages received
Suco	by women per suco	women enrolled per suco	based on recall
Babulo	4.8 *	7.8	62%
Betano	4·4 *	7.8	56%
Daisua **	4.3	9.1	47%
Grotu	1.8 *	9.5	19%
Holarua	9.8	10.4	94%
Letefoho	5.2	9.9	53%
Rotutu	5.5	11.5	48%
Tutuluro	5.7	11.3	50%
Sub-district Same Total	5.2	8.7	60%

Table 2: Average number of me	ssages recalled in the	past month versus numb	per of messages sent by	v svstem

* One woman from each of these suco could not recall how many messages they had received since enrolling in the program. In order to calculate the suco average, each woman's number of received messages has been estimated at zero. This is a low estimation and therefore suco Babulo, Betano and Grotu would likely have a higher average of messages received since registration with the program.

**One woman from Daisua was enrolled using an incorrect number and therefore never received a message. She is therefore unaccounted for in this tally. Overall, women recalled receiving an average of 5.2 messages in their first month in the Liga Inan program, a low figure when compared with the expected average of 8.7 per woman. The results vary across suco: in Holarua, women reported receiving close to the expected number of messages (94% of messages received), while women in Grotu reported receiving only 19% of messages sent. Women from the other six suco reported receiving between 47% and 62% of expected messages.

These results require more investigation. If women accurately recalled all messages received, then these figures suggest that 40% of messages sent were not received by women across the sub-district. The low sub-district average number of messages received and also one woman's account of multiple messages received in one day may suggest that there may be some problems with inconsistent service delivery, unclear messaging during socialization or enrollment about the number and timing of messages being delivered by the program, or other household barriers to mobile phone use.

We also suspect that our expectations of accurate recall during the 4-week period prior to our interviews might have been unrealistic and skewed our results to a lower total than expected. In future assessments, we will consider shortening the recall period to two weeks to determine whether women have received the expected two messages a week. If future results stay consistent, however, we will further investigate the cause of these gaps.

Ease in accessing the program

Overall, forty-six women (96%) reportedly found the program easy to access. Additionally, seven women (15%) provided insight into the barriers they had encountered to receiving the automated phone messages. Three women's phones are turned off regularly, two women's children often delete messages before they can read them, one woman's husband takes the mobile when he is away for work and one woman provided the wrong mobile number when enrolling.

With the exception of the one woman who was registered with an incorrect phone number, the explanations provided are all barriers in accessing the program that are confronted at the household level. There are ways to navigate around many of the barriers, such as that women can be informed that messages should arrive on Mondays and Thursdays. This may encourage women to be attentive of their mobile on days a message is due to arrive and therefore enable women to access the program more consistently.

During a visit to a SISCa event in Maurem (an area within Suco Daisua) in March, discussions between HAI staff and enrolled women revealed similar obstacles. Of the five women present at the mobile outreach event who had enrolled in the LI program a month previously, none had received any messages since registration. Barriers mentioned included one husband that had dropped their phone in the river after enrollment so it was unusable, one woman explained that she lives in an area with no signal and due to heavy rains had been unable to charge her phone that requires a solar charger, and two women live in a location with inconsistent mobile phone coverage and have to walk approximately one hour to get a signal³. Staff informed the women that messages should arrive on Mondays and Thursdays and they all agreed to try and access their mobiles on these days.

³ HAI staff notes

Recalling, Understanding and Sharing Message Content

Women report that information sent to them is being understood, shared and remembered, all of which are positive signs for the program. Survey findings state that comprehension of message content is high amongst women, a large majority of who can read messages independently. No women found the messages difficult to understand, and forty-five women (94%) stated that messages are easy to understand. This is supported by the high comprehension of message content demonstrated by SMS messages remembered by women.

Recalled messages

One question asked women to recall the last message they had received to determine whether incoming messages are corresponding with each woman's estimated week of pregnancy. For the most part it was difficult to match the answers provided with a message surrounding the estimated week of pregnancy. Understandably, women did not recall messages exactly as they were received, instead explained what information they remember and rephrased messages they recalled. All responses provided are consistent with one or more messages on the SMS list.

Thirty-one women (65%) recalled a message from the Liga Inan SMS list, twenty-eight women recalled a health message and three women recalled a program related message such as the welcome to program SMS. Nine women (19%) remembered a message about healthy pregnancy, including sleeping under a mosquito net, not smoking or drinking alcohol during pregnancy and taking vitamins during pregnancy. Seven women (15%) recalled a message about danger signs during pregnancy, six women (13%) remembered preparatory messages for birth, three women (6%) explained the benefits of giving birth in a health facility and one woman (2%) recalled a message related to newborn health. Two women recalled multiple messages related to healthy pregnancy.

- 65% of women recalled one or more messages
- 15% of women remembered dangers since during pregnancy
- 19% of women recalled a message about healthy pregnancy

Assistance to read messages and sharing message content with others

The respondents were asked if they require help to read the messages. Thirty-four women (71%) stated they read messages without assistance. Twelve women (25%) stated they received assistance to read messages: nine women (19%) had help from their husband/partner, two (4%) from adult members of the family, and one (2%) from a neighbor. Two women (4%) did not indicate if they received assistance to read messages.

Women were also asked whether they discuss information from messages with other people. Thirty-five percent of women reported that they had shared the messages they had received from the Liga Inan Program with their family or neighbors: ten women reported sharing with one other person and an additional seven women (15%) shared this message with multiple people. Husbands or partners were the most common person with whom women discussed messages (33%), followed by adult family members (15%), neighbors (4%), and children or friends.

Information shared with others included the importance of preparation before birth and the benefits of giving birth in a health facility where equipment is available and health staff are present. One woman said she gave her emergency contact details to her neighbor and one woman from Babulo said "I always read messages and explain to others that have not received the SMS yet".

Results prove a high number of women read messages independently. This is consistent with 67% Tetum literacy rate of women in Same with children between 0-23 months of age⁴. Results also demonstrate that messages are being shared with others. Discussing information or asking for help to read messages is a positive means of reinforcing health information and increases the number of people exposed to the key health information. Another positive result evidenced by the telephone survey is that women are remembering key health information, a great outcome from the program.

Participant Evaluation of the Program

Participant feedback was mostly positive and shows women are confident with health facilities and midwives. Forty-six women (96%) were satisfied with the messages they received and forty-two women (88%) reported that they have had "no problems with the service". "The Liga Inan Program is a great help for us and has given me information about giving birth in a health facility."

Monica, Daisua

Four women made recommendations, yet only one recommendation to the program was related to the program itself: one woman asked HAI to include more information about family planning. The remaining three recommendations, two from Daisua and one from Rotutu, asked for continued support with transport from the program because they live far from hospitals and Same Vila (these women are referring to the ambulance service in their sub-district). Five women (10%) expressed concern that their remoteness impacts their ability to access health care and they urged the program to assist them with accessing transport.

Twenty-two women (46%) commented on the program and all made positive remarks. Nine women (19%) feel the program supports them to access health staff and facilities for ANC's or giving birth in a health facility. Six women (13%) are grateful for the Liga Inan Program because the program "cares for me during pregnancy". Five women (10%) appreciate receiving health information and information about facilities being "fully equipped" with health professionals and resources. One woman is content the program is free to access so she doesn't use her own money and one woman is happy the program has put her in direct contact with her midwife.

Interestingly, messages about the benefits of giving birth in a health facility resonated greatly in Daisua. Of eight women in Daisua, seven women expressed appreciation for the program because it assists them to give birth in a health facility or recalled the importance of giving birth in a health facility. The consistency of this message is encouraging given that women in this suco had one of the lowest percentages of message recall: even if they are not receiving all individual messages, they are clear on one of the most important concepts of this program.

⁴ HAI KPC Survey 2012
Five women commented about their midwives. Four women made positive comments about midwives: one woman said she is happy because she can contact her midwife directly if she encounters any problems, one woman was grateful for the treatment her midwife has provided, and two women were happy with the information their midwives had provided. Only one woman, from Grotu, expressed dissatisfaction: "I am not very happy because midwives are only in Same so it's difficult to go for check-ups." A midwife has been recently stationed in Grotu, so access in that suco is likely to improve.

Recommendations

Results indicate that some women are encountering household-level barriers in accessing their mobile phones to read Liga Inan program messages. Women would benefit from being informed that messages will be delivered on Mondays and Thursdays, and if they do not normally have their phones on at all times, they could turn them on those afternoons to receive their messages. This information can be promoted more regularly by midwives, perhaps by text message or could be displayed at health centers and discussed at SISCa events. These occasions would also be useful to encourage women to discuss the message content they receive with others, which would increase exposure of health messages.

It is also recommended that the program investigate the overall consistency and reliability of service provider, Timor Telecom, particularly in Manufahi district. This would help to establish how many messages women might be missing due to service delivery issues and reassess the expected delivery rate.

Future interviewing processes may benefit from re-phrasing questions. For example, to better establish whether messages are arriving consistently interviewers could ask 'How many messages did you receive last week?' and 'Do you receive two messages every week?', rather than asking 'When was the last message you received?'

Conclusion

Findings suggest that the program is providing valuable health information to mothers, who are appreciative of the regular advice provided. Key health information is being delivered and women are remembering the messages they receive. Over a third of women share the information with husbands, family members or a neighbor. The program appears to be successfully facilitating improved communication between mothers and their midwives, though further inquiry into this important issue is warranted. It is also recommended that HAI and Catalpa staff investigate further the reports of program messages that fail to be delivered and address barriers to messages delivery when possible, such as assuring that woman are informed which days to expect text messages from the Liga Inan project.

Maternal and Newborn Health and Mobile Phone Utilization in Manufahi and Ainaro Districts

A Baseline Knowledge, Practices and Coverage Survey for the Mobile Moms/Liga Inan Program

> Extended Report September 2012

Health Alliance International









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Marisa Harrison Susan Thompson Mary Anne Mercer Mark Micek

Survey team members and supervisors(*)

Adelina Belo Agucao Fernandes Carlito da Costa Cecilia F. do Carmo Filomena Mendonca Henrique Amaral Juliao Soares

Luizinha Soares* Maria Chang Maria Diana li do Santos Maria Eliza M de Araujo Marisa Harrison* Melania Madeira Soares Paulo Vasconcelos* Petra Wisse* Ponciano Ximenes Belo Salvador Torrezao* Sergio da Silva Teresinha Sarmento* Vitoria Neves Yovita Abuk Bere

Data entry

Barbara J.A. Adelina Soares Julio Maia Lucio A.X. Borges Health Net and HAI team members

Data analysis

Tina Neogi Marisa Harrison Gabriella Boyle

Report writing and additional support

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Summary of findings

This survey provided essential information on key program and health indicators for Manufahi and Ainaro districts and the program area overall (Manufahi and Ainaro Districts combined). Overall, the majority of women appear to be accessing care at least once during pregnancy, however they do not appear to be completing all key maternal health behaviors during pregnancy nor are they all receiving assistance during and after birth. This narrative briefly examines these results, and the tables that follow reveal a much more detailed picture of maternal and newborn health in all eight subdistricts.

Knowledge and practices during pregnancy

Access to care during pregnancy is high: **91% of women in Manufahi and Ainaro attend one or more antenatal care (ANC) visits**. While this coverage rate varies by subdistrict, all eight subdistricts have greater than 80% coverage of ANC and most have greater than 90% coverage. This is a very encouraging result, indicating that midwives have at least one opportunity to deliver key health messages to women during pregnancy. On average, **72% of women in these districts returned for care at least 4 times** during their last pregnancy. This varies more widely across subdistricts, with Same having the strongest completion rate (83%) and Turiscai having a very low ANC completion rate (45%).

			Program
Percent of women who	Manufahi	Ainaro	area
Attended one or more ANC visits	91%	91%	91%
Attended four or more ANC visits	77%	67%	72%
Received an estimated date of delivery during antenatal care	74%	96%	85%
Received 2 or more TT vaccinations during last pregnancy	74%	60%	67%
Received any iron supplements during pregnancy	90%	87%	88%
Took intestinal parasite drugs during pregnancy	22%	14%	19%
Recognized 2 or more danger signs during pregnancy	55%	54%	54%

During ANC, women should receive key messages and services such as reminders about their estimated date of delivery (EDD), anti-parasite treatment, tetanus toxoid vaccinations, and iron supplements. They also should receive information about danger signs during pregnancy, delivery, and postpartum that help women identify when they need to seek immediate medical assistance. Results from this survey show that while most women are attending at least one ANC visit, they are not receiving all the minimum services throughout their pregnancies.

These results indicate gaps between the relatively high coverage of antenatal care visits and some of the key health services that should be provided during those visits, such as anti-parasite drugs and health education messages about danger signs during pregnancy, delivery and the postpartum period.

Health practices surrounding birth

Less than half of women in Manufahi (48%) are supported by a health professional during birth; 32% of all births occur in a health facility. Fewer women in Ainaro seek a skilled attendant at birth (38%), but a similar percentage report delivering at a facility (29%).

Key health practices around birth include sanitary treatment before cutting the umbilical cord, immediate breast feeding, and receiving a post-partum consultation from a midwife within two days of delivery. Results show that coverage of these behaviors is still low. Coverage of each practice was higher in Ainaro, however, than in Manufahi.

			Program
Percent of women who	Manufahi	Ainaro	area
Gave birth with a skilled birth attendant	48%	38%	43%
Gave birth in a health facility	32%	29%	31%
Clean cord care	58%	71%	64%
Immediate breastfeeding within 1 hour of delivery	51%	64%	55%
Received postpartum care within 2 days	26%	38%	32%
Recognized 2 or more danger signs in newborns	42%	37%	40%

Child spacing knowledge and practices

Effective child spacing is also important to improving the health of mothers and their children. When asked for the ideal time period to space their children, **approximately 75% reported they thought a woman should wait 2 or more years**, 17% said they should wait a shorter amount of time, and 12% reported they did not know. Many women in Manufahi reported wanting to wait longer between births: 43% of women wanted to wait 3 or more years. Only 22% wanted to wait 3 years in Ainaro. This may be one reason that the **contraceptive prevalence rate** for women with a child under 2 years of age was much higher in **Manufahi (55%) than in Ainaro (30%)**.

Mobile phone acceptance and penetration

This survey clearly demonstrates that women have access to phones in these two districts: **69% of women in Manufahi and 67% in Ainaro have a mobile phone in the home.** While some of these phones were shared among family members, 70% of women in Manufahi and 95% of women in Ainaro reported that one or more of the household phones belonged to the woman herself. This indicates a high level of access to phones in the populations of these two districts. Mobile phone use is also high in these two districts. We asked women how often they used their phones to make phone calls and to send or receive SMS messages. Of women who report access to a household cell phone nearly all of them (98%) report using the phone to send and receive SMS messages, and **over 72% report sending a text message once a day or more**.

Expected barriers to phone use were examined including access to cell phone signal coverage, ability to charge phones, and potentially low levels of literacy. This survey found none of these would be significant barriers to a mobile phone project. Among these women, few reported any difficulties accessing signal: 97% reported that they either had signal coverage in the home or within a 5 minute walk. We did not ask this question of women who did not have phones, so we do not know if signal coverage is so widespread as this result suggests or if these results demonstrate that where there is coverage, phones are subsequently purchased. Most phones were used at least once a day or kept turned on to be able to receive calls or messages. While methods of charging phones varied between use of electricity, solar chargers, batteries and generators, over two-thirds of women could charge their phones in their home.

- ✓ 69% of women in Manufahi and
 67% in Ainaro have a mobile
 phone in the home
- Of women who had phones, 97% reported that they either had signal coverage in the home or within a 5 minute walk
- ✓ 72% of women report sending a text message once a day or more
- ✓ Tetun was requested by 98% of women at the language in which to receive health messages

Not surprisingly the survey shows high rates of Tetun language literacy with 68% in Manufahi and 56% in Ainaro able to speak and read Tetun. However, given the high rate of experience with sending and receiving text messages (98%) for women who have phones, literacy is not an obstacle to use of mobile phones for texting. This could be due to the availability of husbands, children, neighbors, and other family members who are reportedly assisting women to reading Tetun when necessary. Tetun was almost unanimously (98%) requested as the language to receive health messages (other options included Portuguese, Indonesian, or local languages).

Mobile phones are not only prevalent, but frequently used tools for communication in this population.

Background

In September 2011, Health Alliance International was awarded funding by USAID to implement a maternal and newborn care project in two districts of Timor-Leste, Manufahi and Ainaro. The goal of the **Mobile Moms/Liga Inan** project is to reduce maternal and neonatal morbidity and mortality by improving the health and care-seeking behavior of pregnant women. The project will be implemented over four years from September 30, 2011 to September 30, 2015.

Maternal and newborn mortality continue to be major problems in Timor-Leste: MMR is 557 per 100,000 births and neonatal mortality is 22/1000 live births, as of the 2009/10 DHS. Community understanding of optimal health behaviors during pregnancy, such as nutritional guidelines, danger signs of pregnancy, and care-seeking behaviors, is limited. Contact with midwives is limited to antenatal care (ANC) visits, which do not allow for the repetition and reinforcement of health messages that are most likely to produce behavior change. Although there has been progress in increasing the rates of skilled birth attendance since independence in 2002, several problems continue to affect the capacity of the current system to provide women with high quality skilled care at the time of delivery, particularly when complications arise. Many birth attendants have not received training in emergency obstetric care (EmOC). Geographic access to delivery facilities is limited by gaps in both communication and transport to the facilities. Even with the provision of multiuse vehicles at birthing facilities, many women do not have transport to get to the facilities once in labor.

The Liga Inan project will facilitate the maternal continuum of care using three approaches:

- Support the national health volunteers (PSF) by training them to deliver **health promotion** messages at the household and SISCa level.
- Register pregnant women who own or have access to a mobile phone into an automated system that will deliver weekly health promotional **SMS messages** based on gestational stage.
- Improve and support the skills of district midwives to provide **basic emergency obstetric** care.

Research objectives

This report describes the results of a survey conducted in February and March 2012. The survey was undertaken for two reasons: 1) to assess the current level of knowledge, practices, and health service coverage in the community, as well as current information about cell phone ownership and usage patterns by women who have had a child within the past two years, in order to guide program development, and 2) to provide baseline data for later program evaluation. The first and last arms of the project (in box above) will be implemented in both Ainaro and Manufahi districts, while the mobile phone arm of the project will be implemented in Manufahi only. An additional facility survey was completed in January and February 2012 to assess facilities' capacity to deliver EmOC services. The results of that study are published in another report.

Methods

Questionnaire development

The survey questionnaire was modeled on USAID's KPC Rapid Catch Survey, a standardized questionnaire used worldwide. Additional questions on media and practices surrounding birth were developed and field tested by HAI staff. The survey includes questions on antenatal care (including number and timing of visits and tetanus toxoid vaccinations), birthing practices (including skilled birth attendance and facility deliveries), immediate breastfeeding, postnatal care, child spacing and contraceptive use, and cell phone ownership and use. Further translation into local languages was done by interviewers at the time of the interview, although most of the interviews were conducted in Tetun.

Sampling design

The survey was conducted in both Ainaro and Manufahi Districts and employed both stratified and cluster sampling. The sample was first stratified at the subdistrict level and then 8 Enumeration Areas (EA) were drawn from each subdistrict using population data from the 2010 Census. A total of 72-77 women were interviewed in each of the 8 subdistricts in Manufahi and Ainaro.

All accessible *aldeias* within each EA were sampled according to population size with the assistance and population records from local *Chefe Suco*. Occasionally an alternate community was chosen when the first EA was 1) not accessible by road or was further than a 1 hour walk from a road, or 2) the originally selected *aldeia* did not contain enough participants. When the former occurred, a backup EA was randomly selected from within the same *suco* from a list of accessible EA. When the latter occurred, the survey team continued with the next nearest *aldeia*.

After the *aldeia* was identified, the starting household was determined by one of two methods: counting all households and randomly selecting one, or the spin-the-bottle method. The former was used in "urban" settings where households were spread along a number of roads that would make the spin-the-bottle method difficult to implement. In the second method, supervisors would identify the center of the community—the area where there were roughly equal number of houses in all directions as identified by the *Chefe de Aldeia*—and spin a bottle or pen, with the two ends of the bottle/pen indicating the directions for team pairs to follow. Each pair, consisting of a supervisor and interviewer or two interviewers, would follow as straight a line as possible from the bottle site until they reached the edge of the *aldeia*. As they walked, they would number the houses within ~15 feet from their path. When they got to the edge, they would use a currency note to identify the initial house and return to that house for the start of the surveying process. For both methods, additional houses were identified as the nearest visible door from the doorway of the initial house.

Selection process and consent

Women were included in the survey if they were between the ages of 15-49 and had a child who was under 24 months old. If two women fit that description within one household, we interviewed the mother of the youngest child. If a woman meeting the selection criteria was absent from the house, the study team would return if possible. Sixteen eligible women were excluded from the survey because they were not at home and not expected to return home. Informed consent was given by each participant and refusals were rare.

Survey teams

Interviewers came from HAI staff and from two teams from HealthNet Timor-Leste. Managers from both organizations took the role of team supervisors. Training took place over 4 days in February, with one day of supervisor training and an additional three days that included supervisors and interviewers. The training was conducted by Marisa Harrison, Beth Elson, and Paul Vasconcelos, HAI staff, and covered good interviewing skills, random sampling, confidentiality and consent, and detailed review of the survey questionnaire. Time was given to practice the survey, including a half day field test on Day 3.

Data Entry and Analysis

Entry was done with EpiInfo 7.0. Preliminary analysis of the frequencies of key questions was conducted using Stata statistics package.

The results of this survey have been weighted to accommodate for differences in population size or sample size between clusters, between subdistricts, and between the two program districts. The original plan called for 8 strata (the subdistricts) and then 8 clusters of 9 women. In a few cases, we weighted the data for the clusters where all 9 women were not available for interview. This occurred occasionally due to small population size of some *aldeias* or inclement weather prohibiting a full day of interviewing. To calculate district-level coverage rates, we weighted the subdistrict-level findings by subdistrict population sizes. Program area totals were weighted by the relative size of the two districts.



Health Alliance International would like to thank all the mothers who participated in this survey process.

Results Summary

Section One: Demographic and Housing Characteristics of Survey Participants

A total of 581 women were interviewed for this survey, 293 in the innovation implementation district of Manufahi and 288 in Ainaro district. Women were considered eligible if they had a child 0-23 months of age. The average age of the participants was 27.8 years and all were between the ages of 16 and 45 (Table 1 and Figures 1-3). The average years of schooling was 6.5 with women in Manufahi have more years of schooling (7) as compared to Ainaro (5.9). The average number of children ever born to survey participants was 4.1 and was slightly lower in Manufahi (3.7) than in Ainaro (4.4), however this may be partially due to the slightly older population sample in Ainaro. On average, women in the program area reported 4 children ever born and 3.7 still living.

The majority of women (83%) reported that they did not work outside the home. There was some variation between the two districts with 87% of women in Manufahi reporting no work outside the home compared to 78% in Ainaro. The most frequently reported outside work was harvesting. Eleven percent of women in Ainaro subdistrict reported salaried positions.

Housing characteristics and available household amenities and assets are an indication of general socioeconomic status of the survey participants. The survey collected data on roofing and flooring materials, presence of electricity and ownership of durable goods. Three-fourths of respondents in Manufahi and Ainaro districts had a sheet iron roof (Table 2). The coastal subdistricts of Alas, Fatuberliu, and Hatu Udo had higher percentages of natural roofing materials, possibly due to easier access to natural resources and the cooler household temperatures that natural materials offer in the warmer coastal climate. Sixty percent of women in Manufahi and 67% in Ainaro reported earthen floors. Wooden floors were found in traditional style homes, which may not indicate wealth but often belong to families with higher status in the community. Only 46% of women surveyed in Manufahi and 24% in Ainaro reported having electricity in the home. Ownership of motorized means of transportation remains low with 18% in the program area having a motorbike and less than 2% owning a car or truck (Table 3).

Section Two: Maternal and Newborn Health

Women were asked a variety of questions about their knowledge and utilization of health services across the continuum of care through pregnancy, delivery and the postpartum period.

ANTENATAL CARE

The quality of antenatal care (ANC) can be measured by the qualifications of the provider delivering the service, the number and frequency of ANC visits, the content of services received and the kinds of information provided to mothers during this important medical encounter during pregnancy. Women were asked questions in each of these areas.

Almost all women in Manufahi and Ainaro reported seeing a health professional for ANC during their last pregnancy: Manufahi (93%) and Ainaro (91%) (Table 4). There was variation between subdistricts with the lowest rates of 83% in Hatu Udo (Ainaro) and 84% in Turiscai (Manufahi). Rates for the recommended four or more ANC visits during a pregnancy were considerably lower and showed more variation between the two districts and between subdistricts: 76% of women in Manufahi report having four or more ANC visits compared to 67% in Ainaro, and that rate was as low as 45% in the subdistrict of Alas. These rates are higher than the rates of the national health system indicator for four or more ANC visits, probably because the national indicator requires women to have received these visits as per a set schedule—one during the first trimester, one during the second, and two during the third with the last ANC visit occurring during the last month of pregnancy—whereas we measured total number of reported visits at any point over the course of a woman's pregnancy.

Location of care

Most women receive their ANC through the government-run health system, which is free. There are several types of facilities in the government system that offer ANC care: there is one referral hospital in the subdistrict of Maubisse; Community Health Centers (CHC) are located in each of the eight subdistricts; Health Posts serve the more remote population; and SISCa (*Servisu Integradu de Saúde Communitaria*) or Integrated Community Health Services that are mobile health clinics are carried out monthly at fixed posts in 442 villages throughout Timor-Leste. SISCas are supposed to be staffed by a midwife for the provision of ANC, but the degree to which a private space is available and a midwife present varies considerably. Only 10% of women overall report receiving any ANC at a SISCa, although it is higher in Manufahi (16%) than in Ainaro (4%) (Table 5). Most women report receiving ANC at the subdistrict CHC, but this was significantly lower for women in Ainaro (37%) compared to Manufahi (62%). Thirty-three percent of responses for women in Ainaro included going to a hospital for ANC, compared to only 14% in Manufahi. However, this was influenced by the 82% of women in Maubisse who reported they sought ANC at a hospital since there is a referral hospital there. A few women also reported receiving ANC through home visits, which are not common but do sometimes occur.

Timing of first ANC

Given that the first ANC visit will be the gateway to the Mobile Moms project in Manufahi, it is important to know when women come in for their first visit. We found that 58% of women in Manufahi report coming in for their first ANC in their first trimester while only 34% do so in Ainaro (Table 6). Sixty-one percent of women in Ainaro report waiting until the second trimester to seek ANC care compared to 37% in Manufahi. If women from Manufahi enroll in the Mobile Moms program during their first ANC visit, most women should receive the full complement of messages, and almost all enrolled women should receive every message sent during their final trimester.

Services accessed during ANC

To assess the quality of ANC care provided, women responded to questions regarding the specific services provided during their ANC visits. Women reported high rates of standard ANC practices such as tracking weight, measuring blood pressure and examining the stomach, with over 97% of women from both districts reporting that they received these essential services during ANC (Table 7).

Having an estimated date of delivery (EDD) is important for families in forming a birth plan, and is an essential element in ensuring women are receiving gestationally appropriate messages during this program. Anecdotal evidence has suggested that some women in Timor-Leste have not been receiving an estimation of their due date from a midwife during ANC, therefore we needed to determine the level to which women believe they have been given this information. The practice of providing an EDD was considerably higher in Ainaro (96%) than in Manufahi (74%) (Table 8). The overall lower rate in Manufahi is primarily because of the significantly lower rate in the subdistrict of Same (64%) as compared to the other three subdistricts. Further investigation will be conducted in Same and the rest of Manufahi to determine the extent of refresher training needed on calculating due dates before project implementation.

Women were asked if they could spontaneously name symptoms during pregnancy that would cause them to seek immediate care at a health facility, and from whom they learned this information. Slightly over half of women (54%) could indentify two or more danger signs related to pregnancy (Table 9). Manufahi and Ainaro were remarkably similar at 54% and 55%, respectively. However, lower rates were seen in some subdistricts such as Turiscai (Manufahi) at 46% and Maubisse (Ainaro) at 39%.

Tetanus Toxoid (TT) vaccines are provided during pregnancy to prevent neonatal tetanus. Full protection is provided by two initial doses with a booster dose every ten years, and five doses is considered to provide lifetime protection. Rates of women receiving two or more TT injections during their last pregnancy were higher in Manufahi (74%) than Ainaro (60%); however lifetime rates of two or more TT vaccination are 86% and 82% respectively (Table 10). The subdistricts of Hatubuilico and Turiscai had the highest rates of women who have never received any TT.

Important components of ANC are the provision of iron tablets and intestinal parasite drugs. The survey reveals that the majority of women received iron supplementation during pregnancy (Table 11). Hatu Udo is the only subdistrict where less than 85% responded that they had received any iron supplements. Over the past few years, however, there has been shortage of iron pills in Timor-Leste. In the year before the survey many women were given only 7-10 pills per visit, presumably in an effort to ration stock. In these two districts, only 52% women report taking iron tablets for 90 days or more, with only 45% in Manufahi reporting 90 days or more of iron supplementation compared to 61% in Ainaro. The survey also reveals that the vast majority of women, 77% in Manufahi and 84% in Ainaro, report they did not take any intestinal parasite medication during their pregnancy (Table 12). However, it is unclear if women were in fact provided this drug but did not know its purpose. This finding will be further investigated and will be part of the text messaging program.

Malaria infection can lead to adverse birth outcomes, including spontaneous abortions, pre-term labor and low birthweight babies and still birth. In Timor-Leste the primary prevention strategy for malaria during pregnancy has been the use of ITNs (Insecticide Treated Nets). Seventy percent of women surveyed reported that they slept under an ITN all or most of the time with slightly more women in Manufahi (73%) compared to Ainaro (67%). Nineteen percent of the women in the program districts report they never sleep under an ITN. The risk of malaria in the mountainous areas of the program districts is considered to be lower than in the coastal regions. It is interesting to note, then, that the two subdistricts with the highest elevation (Turiscai and Maubisse) also have the highest percentage of women who reported never using a mosquito net (41% and 44% respectively).

Knowledge of danger signs during pregnancy

Approximately three-quarters of women in Manufahi and Ainaro districts reported they heard about danger signs from a health provider. Five percent of women reported they had learned about danger signs from the "lisio", which is a take-home booklet that includes educational material and the health record for both a woman during her pregnancy and delivery and her child's immunizations and growth charts after birth. Twenty-one percent of respondents in Fatuberliu, 17% of respondents in Hatu Udo, and 12% of respondents from Alas said they had learned about danger signs through their lisios. These three subdistricts have been receiving HAI support for health promotion activities at SISCa for the past two years, which have included reminding women to compare messages from their lisios to messages delivered during SISCa. None of the other subdistricts saw over 5% of women reporting lisios as a source of knowledge. Six percent reported that they had learned about dangers signs from a community health worker (or PSF). The percent of women who reported PSF as a source of knowledge was highest in Alas (15%) and Same (11%). An additional 23% of women reported learning about danger signs from another source. One half of these 'other' responses included women who reported they had this knowledge already, and the remainder said they had heard of these danger signs from another person or a family member.

Preparations for birth

There are many important preparations that should be undertaken before birth, such as saving money, arranging transport to a health facility, contacting health staff to alert them about your preferred location for delivery, and finding a blood donor in case of emergency. When asked whether they had done anything to prepare for the birth of their last child, however, the most frequent responses were that they purchased new clothes for the baby, or purchased other delivery, or baby-related items such as a thermos for hot water, soap and a basin for washing the baby, or food or clothes for the mother. The only stage of the birth plan that was mentioned by women was saving money before birth, and then only 10% of women claimed to have done so. The near absence of planning for transportation presents a key barrier to having a skilled attendant or reaching a facility at the onset of labor. However, some survey team members stated they believe this question was not very well understood and may not have elicited accurate responses.

DELIVERY CARE

Having a skilled health provider present at delivery and a hygienic environment can reduce the risk of complications and infections that can cause illness or death in the mother or newborn. Skilled birth attendant (SBA) is defined in this survey as a doctor, midwife or nurse being present at the last delivery.

Access to care

Interviews revealed that women can use a variety of methods to contact midwives around the time of birth (Table 13). Almost half of women (47%) reported that they could contact a midwife by telephone (theirs or someone else's), but those rates varied considerably from 6% in Fatuberliu subdistrict to 64% in Ainaro subdistrict. Thirty percent of women of women said they could send a messenger to the midwife and 12% of women said they had to go in person to meet the midwife. Eighteen percent of woman said they had no method with which to contact the midwife around birth. This was highest in Alas where 40% of women could not contact a midwife for assistance during birth, and lowest in the more urban subdistricts of Same and Ainaro (8% and 7% respectively). Multiple responses were given by some women.

Birth attendance

Less than half of women in Manufahi (48%) and only 38% in Ainaro reported delivering with a SBA during the birth of their last child (Table 14). There was similarly wide variation of reported SBA use across subdistricts in both Manufahi and Ainaro. In Turiscai, for example, only 16% of women reported having a SBA compared to 63% in Fatuberliu, and in Ainaro, the rates ranged from a low of 18% in Hatubuilico to a high of 63% in the subdistrict of Ainaro. Eighteen percent of women reported the presence of a Traditional Birth Attendant (TBA), or dukun, at their delivery, and 35% of women deliver with only a family member or friend to assist them.

Essential elements of active management of the third stage of labor include stimulation of uterine contractions via an injection of an oxytocic drug prior to delivery of the placenta, and manual massage of the uterus after placental delivery. Only 29% of women received both an oxytocic drug and uterine massage with slightly higher rates in Ainaro (31%) compared to Manufahi (26%). Overall, 39% of women reported that they received an oxytocic injection and 46% that they received uterine massage. Both of these figures are similar to the 43% of women who delivered with a skilled birth attendant.

Facility births

Facility deliveries remain quite low in Timor-Leste. A health facility is defined in this survey as a hospital, community health center, maternity home (1 in each subdistrict), health post, or a private clinic. Only 32% of women in Manufahi and 29% in Ainaro report going to a health facility for delivery of their youngest child (Table 15). Of note, in the subdistricts of Turiscai (Manufahi) and Hatubuilico (Ainaro) only 1% and 7%, respectively of births occurred in a health facility.

Table 16 shows that of those who delivered at a health facility the majority (75% of women in Manufahi and 53% in Ainaro) reported that they traveled to that facility by ambulance or another MOH vehicle. In Manuhahi only 2% stated that they walked to the facility, while in Ainaro fully 24% walked to the health facility for their last delivery. Private car use was very low, and not reported at all in 5 of the 8 subdistricts.

One of several possible barriers to delivery at a facility is the travel time to a health facility as well as the lack of privately owned and publically operated modes of transportation available in the rural areas. Table 17 shows the reported travel time to the nearest health facility. Overall 41% said that they could

reach a facility for delivery within 30 minutes. Travel times of 30-60 minutes were reported by one-third of women in Manufahi and by one-fourth of the women in Ainaro.

Knowledge of danger signs during delivery

Given the high rates of home delivery without a skilled attendant is it critical that women know danger signs associated with a delivery complication. Women were asked to spontaneously list the signs of a delivery complication that would require immediate medical attention. Overall, about one third of women in both districts could name two or more danger signs of delivery (Table 24).

Newborn care

Regardless of the birth site or birth attendant, women were asked what instrument was used to cut the newborn's umbilical cord. Traditionally the cord is cut using a razor blade, knife, scissors or a piece of bamboo. "Clean" cord cutting was defined as all women who had a skilled birth attendant or cut the cord with new razor blade, boiled razor blade (new or used), or boiled scissors. In Manufahi 58% and in Ainaro 71% of women reported using a clean instrument (Table 18).

Women were asked additional questions about practices related to their newborn immediately following delivery. Seventy-four percent of women in Manufahi and 69% in Ainaro reported putting nothing on the umbilical cord before or after it was cut; 9% of women reported applying antiseptic. The relatively few replies of "other substance" were talcum powder and alcohol (Table 19).

It is recommended that newborns not be bathed for at least 24 hours after delivery to prevent hypothermia. Drying and wrapping a newborn immediately after birth is an important aspect of appropriate newborn care. An average of 72% of women reported drying and wrapping their newborn with very few reporting only drying the infant (1%) or only wrapping (8%). However, 18% reporting neither drying or wrapping. The extent to which bathing the newborn after birth may have been practiced by this 18% is not clear.

The provision of eye ointment or drops to prevent eye infections is low in the program area. Only 10% of women in Manufahi and 20% in Ainaro stated that their newborns received eye ointment or drops in the first hour after delivery. This indicator requires further attention. Anecdotally, stock of eye ointment has been low in health facilities in the past year and midwives may forget to bring it with them when they assist home deliveries.

Breastfeeding

Breastfeeding is nearly universal in Timor-Leste. Interestingly, we found that while only half of women in Manufahi (51%) and 60% in Ainaro stated they breastfed their infant within the recommended time of one hour after delivery, 95% of mothers in Manufahi and 88% in Ainaro provided colostrum to their newborn (Table 20). There appears to be a delay in immediate breastfeeding, but positive association with colostrum or "susuben kinur". The only exception seems to be the subdistrict of Maubisse where only 77% of mothers reported the provision of colostrom.

Exclusive breastfeeding indicates that nothing is given to the infant to drink other than breast milk, providing no other substance before initiating breastfeeding and providing nothing other than a

mother's milk. The majority of women surveyed reported that they did not feed their newborn anything before initiating breastfeeding (78%), and most women did not provide any other substances to their infants in the first month (83%) (Table 21). The most common foods provided to newborns were plain water or sugar water, and a number of women in Manufahi reported giving their infants another woman's breastmilk. Few women reported giving their newborns infant formula. More than 25% of women in Turiscai, Fatuberliu, and Hatubuilico reported giving something to their newborn before providing breastmilk, but interestingly two of those subdistricts (Turiscai and Hatubuilico) had the lowest percentages of children who received any other foods after breastfeeding was started (Table 21). In the future, it would be useful to examine the rationale for the provision of substances before commencing breastfeeding, whether due to delayed milk production from the mother or other beliefs, and the later justification for providing other substances during the first month of life.

POSTPARTUM AND POSTNATAL CARE

A large proportion of maternal and newborn deaths happen within 24 hours of delivery. The first two days following birth are recognized as an important period for mother and newborn to be checked by a trained health professional. The adequate provision of postnatal care not only can help reduce mortality and morbidity among mothers and their babies, but also serves as an ideal time to educate a new mother on how to care for herself and her newborn. We asked all women if anyone had checked on her health or her baby's health after delivery, how long after delivery that check occurred, and who provided the service.

Postnatal care by a trained professional within two days of the delivery was reported by 26% of women in Manufahi and 37% in Ainaro (Table 22). One-third of women in both districts reported receiving no postpartum care at all.

An early newborn care visit by a trained health professional within two days of birth is a critical newborn health service to avert newborn death and illness. Only a quarter of newborns in the program area received this important early checkup (Table 23). Rates were lower in Manufahi at 20% compared to 32% in Ainaro. Alarmingly, 44% of newborns in Manufahi never receive a postpartum check.

Surprisingly, the rates of reported postpartum and postnatal care were considerably lower than the rates of skilled birth attendance (43%), and the reported rates for maternal health checks after delivery (32%) were higher than the reported rates of health checks for newborns (25%). During many facility births, these post-delivery consultations are provided while the woman is still recuperating at the facility, and the coverage rate for facility births (32%) is similar to the percentage of women who reported receiving postpartum care. Further investigation is needed to determine whether these results are a consequence of poor health education levels in women regarding what constitutes postpartum and postnatal care, or whether there is a gap in follow-up by district midwives.

Knowledge of danger signs in the post-partum period

It is important for women to know the danger signs of the postpartum period. This is particularly true when rates of facility delivery or skilled attendance at birth are low as they are in Timor-Leste. When asked to name postpartum danger signs for mothers during delivery, on average only half of surveyed

women could name two or more danger signs (Table 24). It was higher in Ainaro (58%) compared to Manufahi (42%). Additionally, only 40% of mothers in the program area could identify two or more danger signs indicating that a newborn child that would require immediate medical attention (Table 24). It is interesting to note that knowledge of danger signs for delivery, postpartum, and in newborns are not consistent within each subdistrict—sometimes knowledge is higher in one of the three categories than in others. A focused educational campaign should rectify these differences.

Section 3: Family Planning

Access to family planning services can save women's lives. UNFPA estimates that one in three deaths related to pregnancy and childbirth could be avoided if all women had access to contraceptive services. Timorese women surveyed were asked about their knowledge of the benefits of spacing their pregnancies, contraceptives methods, and their use of specific contraceptives.

Ideal child spacing

When asked about their opinion on how long after the birth of one child a woman should wait before trying to become pregnant again, 81% of women reported that they should wait at least two years (Table 25). These results were relatively consistent between the districts. Interestingly, women in Manufahi wanted to wait longer than women from Ainaro: 43% of women in Manufahi wanted to wait at least three years whereas 22% of women from Ainaro wanted to wait that long.

Women were asked to about the risks of becoming pregnant too soon after the birth of a child. Seventy-seven percent of women could identify at least one risk of inadequate birth intervals (Table 26). The percentage of women who could identify a risk factor was lower in Manufahi (71%) than in Ainaro (84%). The most commonly reported risk was that it was "bad for the health of the mother and the baby". This answer was mentioned by 44% of women overall. However, more specific risks, such as low birth weight (13%), preterm birth (1%), and miscarriage (2%) were mentioned far less commonly (Table 26).

Knowledge of family planning methods

When women were asked to spontaneously name methods that could be used to space pregnancies, 91% of women in Manufahi and 85% of women in Ainaro were able to name any method, and slightly fewer women in both districts were able to name any modern method (90% and 82% respectively) (Table 26). The subdistricts of Turiscai and Maubisse had the highest percentages, 17% and 28% respectively, of women who could not identify a single method for child spacing. Of the methods that were identified by women, the injectable method was the most commonly listed, followed by the pill and implants (Table 27).

Use of contraceptives

Women were asked if they were currently using a method to delay or avoid getting pregnant, and for those using a method, the type of contraception they were using. Fully 56% of women in Manufahi report using a method; this was significantly lower at 29% in Ainaro (Table 29). The percent of women who are currently using a modern method of contraception is slightly lower: 54% in Manufahi and 23%

in Ainaro report they are currently using a modern method of contraception. These findings are interesting in light of the similarly high percentages of women who believe they should wait 2 or more years before their next pregnancy across both districts: the value for delaying birth is not being translated into action in Ainaro.

Among women surveyed, injectable contraception is the most commonly used in the program area (Table 30). Forty-five percent of women In Manufahi and 13% in Ainaro are currently using an injectable contraceptive. All other methods of contraception were used by less than 5% of the population. Interestingly, implants were reportedly used by between 6-8% of women in four of the subdistricts—Same, Ainaro, Hatu Udo, and Alas—demonstrating their growing popularity in Timor-Leste.

Section 4: Cell phone ownership and use in Manufahi and Ainaro

Several studies conducted in Timor-Leste over the past few years have shown a rapid escalation in mobile phone ownership. HAI's KPC survey collected data on mobile phone ownership and use to inform implementation of the Mobile Moms project. Women surveyed in Manufahi and Ainaro reported high rates of household mobile phone ownership: 69% in Manufahi and 66% in Ainaro (Table 31). Alas subdistrict had the lowest rates of household ownership at 36%, while in all other subdistricts a majority of women reported that there was a mobile phone in their household. Not only are there phones in the majority of households, but over a quarter of households reported owning two phones, and 8% said they had 3 or more in the household (Table 32).

Of women who reported mobile phone ownership in the household, 70% in Manufahi and 95% in Ainaro reported that they owned their own phone (Table 33). This finding is crucial in ensuring that women should be able to receive and preserve messages meant predominantly for them. The program does, however, hope to tailor messages to be shared among family members, so the subdistricts in which a lower percentage of women reported that they own their own phones—Turiscai (58%) and Same (68%)—will hopefully give us more insight into how often messages are shared and discussed with partners and other family members.

Text messaging is very common in Timor-Leste. Most Timorese buy inexpensive scratch phone credit (locally called *pulsa*) sold on the street to add time on their phones. Because text messaging uses far less phone credit compared to making phone calls it is typically the preferred mobile phone communication method. Therefore, it was not surprising that women who report household ownership of a phone are experienced with text messaging. Fully 98% of all women who report access to a mobile phone used the phone to send or receive text messages (Table 34). Over 70% of women with a phone in the household sent messages at least daily (Table 35).

EXAMINING POTENTIAL BARRIERS TO MOBILE PHONE USE

Household ownership of mobile phones does not guarantee that these phones are used by women, that the phones are charged and available for use on a daily or weekly time frame, or that women might be able to read SMS messages that they receive. In the following section, we examine some of these possible barriers.

Recharging mobile phones

When families own a mobile phone, they are very resourceful to find methods to charge their phone. Overall, 56% of women reported that they charge their mobile phone in their home using electricity, a solar charger, or a battery (Table 36). Fifteen percent of women used electricity at another site and 26% of women used a solar charger at another site. Occasionally women reported using generators to charge phones. The mix of methods used varies by subdistrict. For example in Alas, only 16% of women reporting using electricity to charge their mobile phones at their home or another site versus 61% using a solar charger. In Ainaro subdistrict, however, 86% of women report using electricity. What is important was that all mobile phone owners found a way to charge their phone.

Mobile phone signal strength

Among surveyed women who reported mobile phone ownership in the household, 95% in Manufahi and 99% in Ainaro said that a cell phone signal was available either in their home or within a five minute walk of their home (Table 37). These high percentages make us hopeful that signal coverage is adequate for this program. We only asked this question of women who already owned phones, however so it is difficult to know whether cell phone coverage in these districts is almost universally available or whether the presence of a cell phone signal near to the home may be a precursor to households allocating resources to purchase a mobile phone.

Literacy

An important component of the Mobile Moms/Liga Inan project is providing pregnant women with text messages about healthy maternal behavior and appropriate care seeking practices. Women surveyed were asked if they could speak, read or write Tetun, the local language spoken by the majority of Timorese and the language that will be used for the Mobile Moms/Liga Inan text messages. Seventy-three percent of women in Manufahi and 59% of women in Ainaro stated that they could read Tetun (Table 38). Of those women who said that they were unable to read in the Tetun language, all stated that there was someone in the household or nearby who could assist them in reading a message in Tetun (Table 39). Husbands were most often mentioned, followed by other family members.

Section 5: Message preferences in Manufahi District

In order to tailor our program more specifically to the preferences of the women who will receive the SMS messages in the Mobile Moms/Liga Inan program, women in Manufahi District were asked in which language they would prefer to receive health-related text messages and which time of day they would prefer to receive them. Almost all women (98%) said they would like to receive messages in Tetun, the most widely spoke language in Timor-Leste (Table 40). This varied little cross the four subdistricts. Greater variation was found for message timing: both morning and afternoon were equally preferred overall, however the mix of daytime preferences varied by subdistrict (Table 41).

Recommendations

This survey indicates that there is a need to increase both the rates of full attendance at ANC by pregnant women in the project area, and also improve the knowledge and several key practices related to the pregnancy, delivery and postpartum periods.

Build on the rapid growth of cell phone ownership and use among families in Manufahi District to implement, test, and rigorously evaluate a mobile phone strategy aimed to increase health knowledge and uptake of maternal services among pregnant women

- Improve understanding and recall of health messages
- Remind women of the importance of returning for the full complement of ANC visits
- Increase women's knowledge of danger signs during pregnancy, delivery, and postpartum to ensure that they will seek care when medical attention is required
- Improve knowledge of health practices around delivery for those women who have a home delivery, including properly boiling umbilical cord-cutting equipment, immediately providing colostrum to newborns, and seeing a midwife for care within two days of delivery
- Provide a ready means of contact with the midwife or clinic in case of the need for transport to the facility
- Review methods of estimating due dates with district midwives, especially in Same subdistrict
- Standardize the practice of establishing a birth plan during ANC visits to facilitate the increase of skilled birth attendance at delivery
- Examine current practices around distribution of anti-parasite drugs to determine the reasons for low recall by pregnant

Assist midwives to strengthen the ANC care they provide

Continue to support PSF to deliver health promotion messages to pregnant women and communities

 Increase women's knowledge of danger signs during pregnancy, delivery, and postpartum to ensure that they will seek care when medical attention is required

Conclusion

A high percentage of women have at least one interaction with the health system in Manufahi and Ainaro districts. This provides a powerful platform for improving maternal and newborn health; however it is difficult to provide all necessary care in a single visit. Assuring that key messages are shared during that visit and that all relevant services are available is important, but we also need to focus on assuring that women return for additional consultations. Improving the connection between midwives and women, and ensuring that the consultation is a positive, reinforcing experience, is important to increasing health knowledge and health seeking behaviors among women.

The Mobile Moms/Liga Inan project is designed to help MOH midwives remind women of key health messages and to return for other key health services, as well as improve the feeling of connection between women and midwives. By using mobile phones, which women already have, and sending simple text messages, which women frequently use, we can send these messages to women in their homes. Some women may read the messages to themselves on their own phone, but other women may share these messages with family members through a shared mobile phone or assistance during translation. Sharing these messages or asking for help increases the number of people exposed to these key health messages, and is a strength of the program and not a weakness. More people will read messages about the importance of taking iron tablets, receiving tetanus toxoid vaccinations, or starting breastfeeding within one hour of delivery.

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Area	Average age of Woman (Years)	Average Years of School	Average Number of Children per Woman	Number of Women interviewed
Area	Medida idade inan (Tinan)	Medida tinan eskola	Medida numeru oan husi kada inan	Numeru inan tuir intervista
Alas	27.4	5.5	3.6	72
Fatuberliu	27.8	8.5	3.9	72
Same	26.6	7.0	3.5	72
Turiscai	28.2	7.1	4.5	77
Manufahi District Total	27.0	7.0	3.7	293
Ainaro	28.8	8.6	4.0	72
Hatu Udo	27.2	6.2	3.4	72
Hatubuilico	28.9	5.3	4.6	72
Maubisse	28.8	4.5	5.1	72
Ainaro District Total	28.5	5.9	4.4	288
Combined District Total	27.8	6.5	4.1	581

Table 1: Demographics of study population*

Table 1: Estudo demografia populasaun*

*The data presented in this and all following tables are weighted with respect to variations at the sample level, the subdistrict population, and district population as follows:

- at the subdistrict level: the data is weighted with respect to variations in sample size only
- at the **district** level: the data is weighted with respect to variations in sample size and the variations in population of the subdistrict
- at the **combined district** level: the data is weighted with respect to variations in sample size, the variations in population of the subdistrict, and variations in the population of the district

*Dadus ne'ebé aprezenta iha ne'e no tabela sira tuir mai ne'e tetu ona ho variasaun iha nivel amostra, populasaun sub-distritu, no distritu hanesan tuirmai ne'e:

- Iha nivel **sub-distritu**: dadus sira tetu haktuir variasaun iha amostra nia tamañu de'it
- Iha nivel **distritu**: dadus analiza tuir variasaun iha tamañu amostra, variasaun populasaun iha subdistritu
- Iha nivel **distritu kombinadu**: dadus analiza ka tetu tuir variasaun iha tamañu amostra, variasaun populasain iha distritu



Density

Figure 1: Distribution of participants's age in 2 year increments from Manufahi and Ainaro *Figure 1: Distribusaun participante nia idade iha grupo tinan rua husi Manufahi no Ainaro*

Figure 2: Distribution of years of school attended by participants from Manufahi and Ainaro *Figure 2: Numeru tinan participantes atende eskola husi Manufahi no Ainaro*



Figure 3: Distribution of number of children per woman from Manufahi and Ainaro *Figure 3: Distribusaun numeru oan kada inan husi Manufahi no Ainaro*



Table 2: Materials used floor and roofing among survey participants

Table 2: Mate	erias ne'ebe uja ba uma kakuluk no rai (l	Uma Laran) husi participante

Program	ram Roof Material Floor Material					Floor Material			
Area	Palm Leaves	Sheet Iron	Other	Earth	Concrete	Wood/ Bamboo	Other	Women	
		Uma Kakuluk			Rai iha U	ma Laran		·	
Area Programa	Tali Tahan	Kalen	Seluk	Rai	Semente	Ai ou Fafulu ka Au	Seluk	Inan total	
Alas	51%	43%	6%	68%	19%	12%	0%	72	
Fatuberliu	22%	78%	0%	53%	43%	4%	0%	72	
Same	22%	78%	0%	60%	35%	6%	0%	72	
Turiscai	3%	87%	10%	65%	34%	1%	0%	77	
Manufahi District Total	23%	75%	2%	60%	34%	6%	0%	293	
Ainaro	7%	93%	0%	56%	39%	3%	3%	72	
Hatu Udo	51%	46%	3%	64%	32%	4%	0%	72	
Hatubuilic o	10%	90%	0%	71%	29%	0%	0%	72	
Maubisse	22%	68%	10%	75%	25%	0%	0%	72	
Ainaro District	21%	75%	4%	67%	30%	1%	1%	288	
Combined District Totals	22%	75%	3%	64%	32%	4%	0%	581	

Table 3: Women who report having specific household commodities*

Table 3: Inan ne'ebe relata iha sasan uma laran spesifiko

Program Area	Electricity	Radio	Television	Mobile Phone	Bicycle	Motor bike	Car/ Truck	Horse/ Animal Transport	Total Women
Area Programa	Electricidade	Radio	Televizaun	Telemovel	Bicikleta	Motor	Kareta ka trek	Kuda ka animale ne'ebe usa ba transporte	lnan total
Alas	19%	22%	7%	36%	22%	13%	1%	43%	72
Fatuberliu	54%	19%	22%	59%	48%	21%	6%	20%	72
Same	50%	35%	24%	69%	17%	18%	0%	44%	72
Turiscai	42%	36%	20%	49%	6%	13%	2%	67%	77
Manufahi District Total	46%	31%	21%	62%	20%	17%	1%	44%	293
Ainaro	54%	29%	42%	72%	6%	31%	4%	15%	72
Hatu Udo	19%	38%	7%	60%	1%	8%	3%	56%	72
Hatubuilico	3%	46%	14%	65%	0%	24%	0%	35%	72
Maubisse	17%	46%	13%	47%	4%	11%	1%	49%	72
Ainaro District Total	24%	40%	19%	59%	3%	18%	2%	39%	288
Combined District Totals	35%	35%	20%	61%	12%	18%	1.6%	41%	581

*This table displays the proportion of total responses. Women could report more than one answer.

*Tabela ne'e hatudu proporsionalidade husi total resposta. Inan bele reporta liu tan husi resposta ida.

Tables for Results on Maternal and Newborn Health

Table 4: Percent of women with children between the ages of 0-23 months who receivedantenatal care (ANC) from a skilled health provider

Table 4: Percentajen inan ho oan ho idade fulan 0-23 ne'ebe simu konsulta isin rua (ANC) husi pesoal saúde

pc00	arsaaac			
Program Area	Percent women who received at least 1 ANC visit	Percent women who received 4 or more ANC visits	No ANC visits	Total Women
Area Programa	Percentajen husi inan ne'ebe simu vizita ANC dala 1 ka liu	Percentajen husi inan ne'ebe simu vizita ANC dala 4 ka liu	Percentajen husi inaan ne'ebe la simu ANC	Inan Total
Alas	96%	75%	4%	72
Fatuberliu	99%	72%	1%	72
Same	93%	83%	7%	72
Turiscai	84%	45%	16%	77
Manufahi District Total	93%	76%	7%	293
Ainaro	90%	67%	10%	72
Hatu Udo	83%	71%	17%	72
Hatubuilico	93%	69%	7%	72
Maubisse	94%	64%	6%	72
Ainaro District Total	91%	67%	9%	288
Combined District Totals	92%	72%	8%	581

Table 5: Reported sites of antenatal care among women who reported they attended at least one ANC visit*

Table 5: Reporta fatin ne'ebe inan uja atu hetan konsulta isin rua entre inan ne'ebe reporta katak sira atende Vizita ANC maizumenus dala ida

Program Area	Home	Hospital	Maternity	Community Health Center (CHC)	Health Post	SISCA	Outreach Event	Private Clinic	Other	Women who received at least 1 ANC
Area Programa	Uma	Hospital	Maternid ade	СНС	Postu Saúde	SISCa	Eventu outreach	Clinika privadu	Seluk	Inan ne'ebe simu ANC dala 1 ka liu
Alas	0%	1%	1%	26%	42%	35%	4%	0%	0%	69
Fatuberliu	0%	1%	0%	85%	14%	1%	0%	0%	16%	71
Same	0%	21%	1%	58%	22%	18%	0%	0%	0%	67
Turiscai	2%	6%	0%	94%	0%	2%	0%	0%	0%	66
Manufahi District Total	0%	14%	1%	62%	21%	16%	1%	0%	2%	273
Ainaro	0%	0%	0%	83%	15%	0%	0%	2%	0%	65
Hatu Udo	2%	0%	0%	48%	42%	7%	0%	0%	0%	60
Hatubuilico	1%	1%	0%	27%	31%	13%	0%	25%	0%	67
Maubisse	0%	82%	0%	9%	7%	0%	0%	6%	0%	68
Ainaro District Total	1%	33%	0%	37%	21%	4%	0%	8%	0%	260
Combined District Totals	0%	23%	1%	50%	21%	10%	0%	4%	1%	533

*This table displays the proportion of total responses. Women could report more than one answer.

*Tabela ne'e hatudu proporsionalidade husi total resposta. Inan bele reporta liu tan husi resposta ida.

Table 6: Timing of initiation of the first antenatal care visit

Program Area	1-3 months	4-6 moths	7-9 months	Don't Know or Forgot	Women who received ANC
Area Programa	Fulan 1-2	Fulan 4-6	Fulan 7-9	La hatene ka haluha	Inan ne'ebe simu ANC
Alas	78%	19%	3%	0%	69
Fatuberliu	71%	29%	0%	0%	71
Same	55%	40%	4%	0%	67
Turiscai	37%	51%	12%	0%	66
Manufahi District Total	58%	37%	4%	0%	273
Ainaro	40%	60%	0%	0%	65
Hatu Udo	52%	48%	0%	0%	60
Hatubuilico	49%	46%	3%	1%	67
Maubisse	15%	75%	10%	0%	68
Ainaro District Total	34%	61%	5%	0%	260
Combined District Totals	46%	49%	5%	0%	533

Table 6: Fulan ne'ebe inan simu konsulta isin rua dala primero

Table 7: Women who obtained at least one ANC visit who received selected services

Table 7:Inan ne'ebe hetan visita ANC maizumenus dala ida mak servi ho selesionado

Program		Blood Pressure	Stomach	Women who
Area	Weight Taken	Measured*	Examined	received ANC
Area				Inan ne'ebe
Programa	Tetu Todan	Koko tensaun	Koko kabun	simu ANC
Alas	91%	93%	100%	69
Fatuberliu	96%	88%	100%	71
Same	99%	100%	99%	67
Turiscai	69%	79%	90%	66
Manufahi	05%	0.0%	000/	272
District Total	95%	96%	98%	273
Ainaro	100%	98%	100%	65
Hatu Udo	100%	100%	100%	60
Hatubuilico	100%	97%	97%	67
Maubisse	100%	100%	99%	68
Ainaro District	100%	99%	99%	260
Combined District Totals	97%	97%	98%	533

Table 8: Women who received any antenatal care who report that a midwife calculated theirEstimated Due Date (EDD) during ANC

Program Area	Women who received EDD	No EDD	Do not know	Women who received any ANC
Area Programa	Inan ne'ebe simu EDD	Inan ne'ebe la simu EDD	La hatene	Inan ne'ebe simu ANC
Alas	91%	9%	0%	69
Fatuberliu	99%	1%	0%	71
Same	64%	34%	1%	67
Turiscai	86%	14%	0%	63
Manufahi District Total	74%	25%	1%	270
Ainaro	100%	0%	0%	65
Hatu Udo	97%	3%	0%	60
Hatubuilico	97%	1%	1%	67
Maubisse	93%	7%	0%	68
Ainaro District Total	96%	4%	0%	260
Combined District Total	85%	14%	1%	530

Table 8: Inan ne'ebe simu ANC ne'ebe dehan katak parteira halo kalkulasaun ba estimasaun loron partus (EDD) nian durante inan mai halo kuidado antenatal

Table 9: Women surveyed who can identify <u>2</u> or more danger signs of pregnancy

Table 9: Inan ne'ebe iha estudo nee bele identifika sinal perigu durante isin rua nina 2 ka liu

Program Area	Knows 0-1 danger signs in pregnancy	Knows 2 or greater danger signs in pregnancy	Total women	
Area programa	Hatene Sinal perigu 0-1 Hatene sinal perigo 2 ka liu iha isin rua husi isin rua		Total Inan	
Alas	51%	49%	72	
Fatuberliu	48%	52%	72	
Same	43%	57%	72	
Turiscai	54%	46%	77	
Manufahi	46%	54%	293	
District Total				
Ainaro	31%	69%	72	
Hatu Udo	46%	54%	72	
Hatubuilico	35%	65%	72	
Maubisse	61%	39%	72	
Ainaro District	16%	EE%	200	
Total	40%	55%	200	
Combined District Total	46%	54%	581	

Table 10: Women who received tetanus toxoid (TT) vaccinations during their last pregnancyand over their lifetime

Program Area	Last pregnancy		Lifetime		Total
	Any TT	2+ TT	2+ TT	Never	Women
Area Programa	Isin rua ikus		Durante moris tomak		Total Inan
	Dala 1 ka liu	2+ TT	2+ TT	Nunka	rotai man
Alas	85%	75%	93%	4%	71
Fatuberliu	96%	89%	95%	1%	72
Same	86%	75%	85%	7%	72
Turiscai	67%	51%	78%	11%	77
Manufahi District Total	85%	74%	86%	6%	292
Ainaro	76%	64%	83%	4%	72
Hatu Udo	78%	71%	89%	8%	72
Hatubuilico	69%	63%	78%	15%	72
Maubisse	72%	51%	79%	7%	72
Ainaro District Total	74%	60%	82%	8%	288
Combined District Total	79%	67%	84%	7%	580

Table 10: Inan ne'ebe simu vacina tetanus toxoid (TT) durante isin rua ba sira nia oan ida ikus (kiik) ka inan ne'ebe simu durante moris tomak

	Women who took	Women who took	Did not know or do	Total	
Program Area	any iron tablets	more than 90 tablets	not remember	Women	
Area	Inan ne'ebe hemu	Inan ne'ebe hemu	La hatene ka	Total	
Programa	tableta aumenta ran	tablet 90 ka liu	haluhan	Inan	
Alas	86%	66%	0%	72	
Fatuberliu	96%	84%	0%	72	
Same	90%	31%	0%	72	
Turiscai	87%	53%	2%	77	
Manufahi	000/	450/	00/	202	
District Total	90%	45%	0%	293	
Ainaro	88%	33%	0%	72	
Hatu Udo	78%	77%	0%	72	
Hatubuilico	92%	62%	0%	72	
Maubisse	88%	71%	1%	72	
Ainaro	070/	640/	40/	200	
District Total	8/%	61%	1%	288	
Combined	00%	530/	00/	504	
District Total	88%	52%	0%	581	

 Table 11: Percent of women who received iron supplementation during their last pregnancy

 Table 11: Persentaien inan ne'ebe hemu aimoruk aumenta ran durante isin rua ikus

Table 12: Women who took intestinal parasite drugs during their last pregnancy

Table 12: Inan ne'ebe hemu aimoruk intestinal parasite durante sira nia isin rua ida ikus nee

Program Area	Women who took intestinal parasite drugs	Women who did not take intestinal parasite drugs	Did not know	Total Women		
Program Area	Inan ne'ebe hemo aimoruk contra intestinal parasite	Inan ne'ebe la hemu aimoruk contra intestinal parasite	La hatene	Total inan		
Alas	17%	81%	3%	72		
Fatuberliu	6%	89%	5%	72		
Same	23%	77%	0%	71		
Turiscai	45%	55%	0%	77		
Manufahi	22%	77%	1%	292		
District Total	-	-	-	_		
Ainaro	1%	99%	0%	72		
Hatu Udo	24%	71%	6%	72		
Hatubuilico	11%	89%	0%	72		
Maubisse	21%	78%	1%	72		
Ainaro District Total	14%	84%	1%	288		
Combined District Total	19%	80%	1%	580		
Program Area	In person only	By household phone	By other phone	Send messenger	Other ¹	Not able to contact midwife
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Area Programa	Ba hasoru deit	Husi telefone uma	Husi telefone seluk	Haruka mensagen	Seluk ¹	La bele atu kontakto ho parteira
Alas	6%	15%	3%	38%	1%	40%
Fatuberliu	2%	0%	6%	74%	0%	17%
Same	10%	50%	25%	13%	0%	8%
Turiscai	3%	16%	8%	66%	0%	17%
Manufahi District Total	7%	35%	18%	30%	0%	14%
Ainaro	24%	54%	10%	21%	0%	7%
Hatu Udo	18%	18%	7%	43%	0%	19%
Hatubuilico	15%	40%	4%	21%	0%	21%
Maubisse	11%	22%	4%	38%	3%	31%
Ainaro District Total	16%	33%	6%	31%	1%	21%
Combined District Total	12%	35%	12%	30%	1%	18%

 Table 13: Reported methods available for women to contact midwives around the time of birth (multiple responses possible)*

 Table 13: Relatori ba metode sira ne'ebe iha ba inan sira hodi kontakto parteira iha tempu ne'ebe atu partus*

¹ Other methods include via community health worker.

* This table displays the proportion of total responses. Women could respond to more than one method.

¹Métodu seluk inklui liuhosi traballadór saúde komunidade.

* Tabela ne'e hatudu proporsaun totál resposta. Inan bele hatán liu hosi métodu ida.

Table 14: Percentage of women who had a skilled birth attendant (doctor, midwife,or nurse) present at last birth

Program Area	Skilled birth attendant present	Total women
Area Programa	Presensa pesoal saúde treinado	Total inan
Alas	36%	72
Fatuberliu	63%	72
Same	53%	72
Turiscai	16%	77
Manufahi District Total	48%	293
Ainaro	63%	72
Hatu Udo	44%	72
Hatubuilico	18%	72
Maubisse	29%	72
Ainaro District Total	38%	288
Combined District Total	43%	581

Table 14: Persentajen inan ne'ebe simu supporta husi pesoal saúde treinado (Dotor, Parteira ka Infermeiro) durante partus ida ikus nee

Table 15: Place of last delivery for women with a child 0-23 months of age*Table 15: Fatin partu ida ikus nian ba inan ho oan idade 0-23*

Program Area	At Home	Health facility (Hospital, CHC, or health post)	Totals women
Area Programa	Iha uma	Fasilidade Suade (Ospital, CHC, ka postu saúde)	Total Inan
Alas	83%	17%	72
Fatuberliu	71%	29%	72
Same	58%	42%	72
Turiscai	99%	1%	77
Manufahi District Total	68%	32%	293
Ainaro	46%	54%	72
Hatu Udo	76%	24%	72
Hatubuilico	93%	7%	72
Maubisse	72%	28%	72
Ainaro District Total	71%	29%	288
Combined District Total	69%	31%	581

Table 16: Method of transportation used to reach health facility among women whodelivered at a health facility

Program Area	Walk	Private Car	Public	Ambulance or MOH vehicle	Other ¹	Total Women Who Reported Transportation
Area Programa	Lao	Kareta Privado	Transporte publiko	Ambulancia ka kareta MdS	Seluk ¹	Total inan ne'ebe relata kona ba transporte
Alas	9%	18%	18%	55%	0%	11
Fatuberliu	9%	0%	22%	69%	0%	21
Same	0%	0%	13%	77%	10%	30
Turiscai	0%	0%	0%	100%	0%	1
Manufahi District Total	2%	1%	15%	75%	8%	63
Ainaro	21%	8%	8%	49%	15%	39
Hatu Udo	29%	0%	6%	59%	6%	17
Hatubuilico	0%	0%	40%	60%	0%	5
Maubisse	30%	5%	5%	55%	5%	20
Ainaro District Total	24%	5%	8%	53%	10%	81
Combined District Total	12%	3%	12%	64%	9%	144

Table 16: Metode ba uza transporte atu ba to iha fasilidade saúde ba inan sira ne'ebe partus iha fasilidade saúde

¹ Other includes: rental truck, fireman care, police car, motorcycle, other family's motorcycle, private motor cycle, and family's transport.

¹ Seluk inklui: aluga kamioneta, bonbeirus, polísia nia karreta, motór, família seluk sira-nia motór, motór privadu, no família nia transporte.

Program Area	30 minutes or less	30-60 minutes	60-90 minutes	90-120 minutes	120-150 minutes	150-180 minutes	Greater than 180 minutes	Total women
Area Programa	Minutu 30 ka menus	Minutu 30-60	Minutu 60-90	Minutu 90- 120	Minutu 120-150	Minutu 150-180	Liu tan 180 minutu	Total inan
Alas	48%	23%	1%	18%	0%	3%	7%	71
Fatuberliu	42%	28%	10%	7%	6%	2%	4%	72
Same	44%	39%	4%	7%	1%	4%	0%	72
Turiscai	36%	21%	13%	9%	2%	18%	1%	77
Manufahi District Total	44%	33%	6%	9%	2%	5%	1%	292
Ainaro	53%	31%	7%	10%	0%	0%	0%	72
Hatu Udo	43%	18%	6%	15%	4%	4%	10%	72
Hatubuilico	44%	29%	11%	13%	0%	3%	0%	72
Maubisse	24%	21%	17%	22%	4%	10%	3%	72
Ainaro District Total	38%	25%	11%	16%	2%	5%	3%	288
Combined District Total	41%	29%	8%	12%	2%	5%	2%	580

Table 17: Reported travel time to nearest health facility where a woman could deliver

Table 17: Relatori kona ba tempu viajen ba besik fasilidade saúde atu hodi partus

Program Area	% of children age 0-23 months who had clean cord cutting at the time of birth	Total women
Area Programa	% husi oan idade fulan 0-23 ne'ebe husar koa ho mos iha tempu partu	Total Inan
Alas	43%	72
Fatuberliu	63%	72
Same	58%	72
Turiscai	64%	77
Manufahi District Total	58%	293
Manufahi District Total Ainaro	58% 75%	293 72
Manufahi District Total Ainaro Hatu Udo	58% 75% 60%	293 72 72
Manufahi District Total Ainaro Hatu Udo Hatubuilico	58% 75% 60% 61%	293 72 72 72 72
Manufahi District Total Ainaro Hatu Udo Hatubuilico Maubisse	58% 75% 60% 61% 78%	293 72 72 72 72 72 72 72
Manufahi District Total Ainaro Hatu Udo Hatubuilico Maubisse Ainaro District Total	58% 75% 60% 61% 78% 71%	293 72 72 72 72 72 288

Table 18: Women who reported clean cord cutting practices during the birth of their last child
Table 18: Inan ne'ebe relata pratika koa husar moos durante partus sira nian oan ida ikus

Table 19: Women reporting application of substance on the umbilical cord before or after delivery ofthe placenta, by substance

Program Area	Cow Dung	Any type of oil	Antiseptic	Ashes	Other	Nothing	Total Women
Area Programa	Karau ten	Mina ruma	Betadin	Aahukdes an	Seluk	La tau buat ruma	Inan Total
Alas	0%	0%	7%	7%	8%	77%	71
Fatuberliu	0%	3%	12%	0%	17%	69%	68
Same	1%	1%	7%	4%	4%	81%	67
Turiscai	0%	1%	7%	2%	15%	75%	77
Manufahi District Total	1%	1%	8%	4%	7%	78%	283
Ainaro	0%	1%	30%	1%	19%	46%	69
Hatu Udo	0%	1%	7%	0%	25%	65%	71
Hatubuilico	0%	0%	10%	1%	27%	62%	71
Maubisse	0%	0%	0%	8%	0%	92%	71
Ainaro District Total	0%	1%	10%	4%	14%	69%	283
Combined District Totals	0%	1%	9%	4%	11%	74%	566

Table 19: Inan ne'ebe relata tau buat ruma ba bebe nia husar antes ka depois de ka'an moris

Table 20: Percentage of children 0-23 months of age who were put to the breast within one hour afterdelivery and percentage who were given colostrum

Program Area	Percentage of children who received breastmilk within one hour of delivery	Percentage of children who received colostrums	Total women
Area Programa	Persentajen husi oan ne'ebe tau kedas ba inan atu fo susu iha oras ida nia laran depois de moris	Persentajen husi oan ne'ebe simu susuben kinur	Total inan
Alas	47%	97%	72
Fatuberliu	36%	99%	72
Same	56%	93%	72
Turiscai	43%	100%	75
Manufahi District	51%	95%	291
Ainaro	75%	99%	72
Hatu Udo	41%	93%	70
Hatubuilico	70%	93%	71
Maubisse	51%	77%	70
Ainaro District	60%	88%	283
Combined District Total	55%	92%	574

Table 20: Percentajen husi oan idade fulan 0-23 ne'ebe simu susu ona iha oras ida nia laran depois the partus no simu susuben kinur

Table 21: Percentage of newborns who received another food prior to receiving breastmilk orduring their first month after birth

Table 21: Percentajem bebe foin moris ne'ebe hemu buat ruma antes de simu susuben inan nian ka hemu buat seluk durante fulan primero depois de moris

Program Area	Gave other foods prior to breastfeeding	Total Women	Provided substance other than breastmilk during first month	Total Women
Program Area	Fo hahan ruma ba bebe antes de fo susuben inan nian	Inan Total	Fo hahan ruman durante fulan primero depois de moris	Total Women
Alas	15%	72	18%	72
Fatuberliu	27%	72	26%	72
Same	17%	71	24%	72
Turiscai	31%	74	7%	75
Manufahi District	20%	289	21%	291
Ainaro	19%	72	25%	72
Hatu Udo	23%	70	7%	69
Hatubuilico	41%	71	3%	71
Maubisse	17%	70	10%	70
Ainaro District	24%	283	12%	282
Combined District Totals	22%	572	17%	573

 Table 22: Women who received a postpartum visit within two days of delivery

Program Area	Postpartum Visit within 2 days	Postpartum Visit after 2 days	No Post Partum Care	Total Women
Area Programa	Visita postpartum iha loron 2 nia laran	Visita postpartum depois de loron 2	La hetan kuidadus postpartum	Inan total
Alas	19%	56%	25%	72
Fatuberliu	22%	44%	34%	72
Same	31%	36%	33%	72
Turiscai	9%	42%	49%	77
Manufahi District	26%	40%	34%	293
Ainaro	61%	15%	24%	72
Hatu Udo	32%	40%	28%	72
Hatubuilico	44%	1%	55%	71
Maubisse	22%	46%	32%	72
Ainaro District	38%	28%	34%	287
Combined District Total	32%	34%	34%	580

Table 22: Inan sira ne'ebe simu vizita postpartum iha loron rua nia laran husi partus

Table 23: Percent of babies that received a postnatal visit from a trained health worker within two daysof birth

Table 23: Persentajen bebe ne'ebe simu vizita postnatal husi pesoal saúde treinado iha loron rua nia laran husi moris

Area	Newborn Check within 2 days	Newborn Check after 2 days	No Newborn Check	Total Women
Area	Vizita postnatal Iha loron 2 nia laran	Vizita postnatald epois de loron 2	La hetan kuidadus postnatal	Inan total
Alas	13%	57%	31%	72
Fatuberliu	18%	21%	62%	72
Same	24%	28%	49%	72
Turiscai	8%	68%	25%	77
Manufahi District	20%	37%	44%	293
Ainaro	63%	15%	22%	72
Hatu Udo	31%	33%	36%	72
Hatubuilico	18%	40%	42%	72
Maubisse	18%	64%	18%	72
Ainaro District	32%	43%	25%	288
Combined District Totals	25%	38%	36%	581

Table 24: Inan sira ne'ebe hatene sinal perigu durante partus no iha ba bebe foin moris						
Program Area	Knows 2 or more danger signs during delivery	Knows 2 or more danger signs in newborns	Knows 2 or more danger signs for women postpartum	Total women		
Area Programa	Hatene sinal perigo durante partus 2 ka liu	Hatene sinal perigo bebe foin moris 2 ka liu	Hatene sinal perigu ba inan depois de partus 2 ka liu	Total inan		
Alas	36%	56%	50%	72		
Fatuberliu	37%	75%	38%	72		
Same	29%	32%	39%	72		
Turiscai	35%	48%	51%	77		
Manufahi District Total	32%	42%	42%	293		
Ainaro	51%	40%	75%	72		
Hatu Udo	36%	36%	60%	72		
Hatubuilico	26%	11%	65%	72		
Maubisse	24%	50%	42%	72		
Ainaro District Total	33%	37%	58%	288		
Combined District Total	32%	40%	50%	581		

 Table 24: Knowledge of danger signs danger signs during delivery and in newborns

Tables of Results on Family Planning

	Number of years women reported was best to space between children:							
Program Area	One Year	Two Years	Three or more years	Don't Know	Women			
Area	Numeru tinan katak inan sira hanoin apropriadu atu espasu entre oan:							
Programa	Tinan ida	Tinan rua	Tinan tolu ka liu	La Hatene	Total			
Alas	19%	31%	43%	7%	72			
Fatuberliu	15%	36%	46%	4%	72			
Same	17%	38%	44%	1%	72			
Turiscai	17%	44%	35%	4%	77			
Manufahi District Total	17%	37%	43%	3%	292			
Ainaro	22%	49%	26%	3%	72			
Hatu Udo	19%	56%	24%	1%	72			
Hatubuilico	19%	67%	14%	0%	72			
Maubisse	13%	65%	22%	0%	72			
Ainaro District Total	18%	60%	22%	1%	288			
Combined District Total	17%	48%	33%	2%	580			

 Table 25: Reported ideal birth interval among women with children 0-23 months of age

 Table 25: Relatorio kona ba espaso oan ideal husi inan ne'ebe ho oan idade fulan 0-23

Table 26: Reported risks of getting pregnant too soon after the birth of a child*

Program Area	Baby born too small	Baby born too early	Mother can die	Mother can miscarry	Mother can suffer anemia	Bad for health of mother and/or baby	Mother cannot work between pregnancies	Other	Total Women
Area Programa	Bebe moris kik liu	Bebe moris sedu liu	Inan bele mate	Ina bele abortus	Inan bele sofre anemia	Ladiak ba inan ka bebe nia saúde	Laiha tempo atu halo servico	Seluk	Inan Total
Alas	10%	0%	15%	4%	17%	33%	35%	1%	72
Fatuberliu	4%	0%	13%	6%	0%	55%	46%	4%	72
Same	18%	0%	24%	4%	22%	22%	26%	11%	72
Turiscai	2%	5%	9%	6%	3%	36%	58%	7%	77
Manufahi District	13%	1%	20%	5%	16%	29%	34%	8%	293
Ainaro	29%	0%	3%	0%	3%	74%	15%	18%	72
Hatu Udo	7%	1%	11%	0%	1%	43%	40%	4%	72
Hatubuilico	21%	3%	7%	1%	0%	79%	21%	11%	72
Maubisse	1%	0%	4%	0%	4%	44%	71%	4%	72
Ainaro District	13%	1%	6%	0%	3%	59%	42%	9%	288
Combined District Totals	13%	1%	13%	2%	10%	44%	38%	9%	581

Table 26: Relata risko husi hetan isin rua fali iha tempu badak nia laran depois partus

*This table displays the proportion of total responses. Women could report more than one answer.

*Tabela ne'e hatudu proporsionalidade husi total resposta. Inan bele reporta liu tan husi resposta ida.

Program Area	Any Method	Any modern method	No method known	Total Women
Area Programa	ldentifika methodu 1 ka liu	Identifika methodu modernu 1 ka liu	La hatene methodu ida	Inan Total
Alas	83%	82%	17%	72
Fatuberliu	79%	76%	21%	72
Same	81%	79%	19%	72
Turiscai	70%	69%	30%	77
Manufahi District	80%	78%	20%	293
Ainaro	79%	75%	21%	72
Hatu Udo	90%	89%	10%	72
Hatubuilico	83%	81%	17%	72
Maubisse	57%	47%	43%	72
Ainaro District	70%	64%	30%	288
Combined District Totals	75%	72%	25%	581

Table 27: Women who could spontaneously name a contraceptive method

 Table 27: Inan ne'ebe bele identifika naran methodu contraceptive ruma

Program Area	Female Sterilization	Male Sterilization	liid	IUD	Injectables	Implants	Condom	LAM	Cyclebeads	Rhythm Method	Other	Total Women
Alas	14%	0%	46%	36%	78%	40%	14%	1%	17%	11%	1%	72
Fatuberliu	4%	0%	63%	26%	73%	55%	23%	4%	16%	14%	0%	72
Same	1%	0%	25%	15%	74%	31%	6%	3%	1%	3%	4%	72
Turiscai	2%	2%	52%	6%	64%	8%	0%	0%	2%	7%	5%	77
Manufahi District Total	3%	0%	36%	18%	73%	32%	8%	2%	5%	6%	3%	293
Ainaro	11%	1%	46%	21%	65%	33%	8%	12%	18%	18%	4%	72
Hatu Udo	6%	0%	50%	32%	82%	51%	3%	0%	3%	6%	1%	72
Hatubuilico	11%	0%	50%	15%	76%	36%	1%	0%	4%	3%	1%	72
Maubisse	8%	3%	28%	10%	40%	18%	10%	8%	6%	14%	10%	72
Ainaro District Total	9%	1%	41%	17%	61%	31%	7%	6%	8%	11%	5%	288
Combined District Totals	6%	1%	38%	18%	67%	32%	7%	4%	7%	9%	4%	581

Table 28: Knowledge of contraceptive methods by women as determined by spontaneous recall *

Table 28: Koinesimentu kona ba methodu kontraseptivu husi inan sira ne'ebe sira identifika rasik

*This table displays the proportion of total responses. Women could report more than one answer.

*Tabela ne'e hatudu proporsionalidade husi total resposta. Inan bele reporta liu tan husi resposta ida.

Table 29: Women with children 0-23 months of age who are currently using any family planningmethod, by whether it is a modern or traditional method

Program Area	Any Modern Method	Other Method	Not Using Contraception	Total Women
Area programa	Usa methodu modernu	Usa methodu seluk	La usa methodu	Inan Total
Alas	50%	1%	49%	72
Fatuberliu	39%	4%	57%	72
Same	61%	0%	39%	72
Turiscai	36%	8%	56%	77
Manufahi District Total	54%	2%	45%	293
Ainaro	27%	8%	65%	72
Hatu Udo	42%	1%	57%	72
Hatubuilico	17%	3%	80%	72
Maubisse	25%	6%	69%	72
Ainaro District Total	23%	6%	71%	288
Combined District Totals	40%	3%	57%	581

Table 29: Inan ne'ebe ho oan idade fulan 0-23 mak agora dadaun uza metode planeamentu familiar modernu ka tradisional

Program Area	Not Using Contraception	Female Sterilization	Male Sterilization	Pill	DU	Injectable	Implant	Condom	LAM	Standard Days Beads	Calendar Method	Other	Total Women
Alas	49%	3%	0%	6%	1%	31%	8%	0%	0%	1%	1%	0%	72
Fatuberliu	57%	0%	1%	3%	0%	35%	0%	0%	0%	0%	5%	0%	72
Same	39%	0%	0%	1%	1%	52%	6%	0%	0%	0%	0%	0%	72
Turiscai	56%	0%	0%	5%	0%	31%	0%	0%	1%	0%	1%	7%	77
Manufahi District	45%	0%	0%	3%	1%	45%	5%	0%	0%	0%	1%	1%	293
Ainaro	65%	0%	0%	1%	1%	13%	6%	0%	3%	3%	8%	0%	72
Hatu Udo	57%	0%	0%	3%	0%	31%	7%	0%	1%	0%	0%	1%	72
Hatubuilico	80%	0%	0%	0%	1%	13%	1%	1%	0%	0%	3%	0%	72
Maubisse	69%	4%	1%	4%	0%	13%	0%	1%	0%	1%	3%	3%	72
Ainaro District	71%	2%	1%	2%	1%	13%	2%	1%	1%	1%	4%	1%	288
Combined District Totals	57%	1%	0%	2%	1%	30%	3%	0%	0%	1%	2%	1%	581

Table 30: Family planning methods used by women with children under 2 years of age*Table 30: Methodu planementu familiar ne'ebe uza husi inan ne'ebe iha bebe tinan 2 mai kraik

* Note that some rows do not add up to 100% given that these results are rounded to the nearest full number and this table includes many variables.

* Nota katak linha balu la bele aumenta tan to'o 100% tanba rezultadu sira-ne'e iha besik hela númeru kompletu (hanesan 1.13% ka 1.06%) no tabela ne'e inklui variable balu.

Tables of Results on Mobile Phone Ownership and Use in Manufahi and Ainaro

Program Area	Household owns mobile phone	Household does not have mobile phone	Total women
Area Programa	Iha telemovel iha uma	Laiha telemovel	Total Inan
Alas	36%	64%	72
Fatuberliu	60%	40%	72
Same	79%	21%	72
Turiscai	54%	46%	77
Manufahi District	69%	31%	293
Ainaro	75%	25%	72
Hatu Udo	64%	36%	72
Hatubuilico	69%	31%	72
Maubisse	58%	42%	72
Ainaro District	66%	34%	288
Combined District Total	67%	33%	581

Table 31: Women who reported mobile phone ownership in householdTable 31: Inan sira ne'ebe iha telemovel rasik iha uma

 Table 32: Number of mobile phones per household for women with any mobile phones in the home

 Table 32: Numero telemovel kada uma kain husi inan ne'ebe iha telemovel ida ka liu

Program Area	No phone	One	Two	Three or more phones	Total women
Area Programa	Telemovel la iha	Ida	Rua	Telemovel tolu ka liu	Inan total
Alas	64%	21%	10%	5%	72
Fatuberliu	40%	32%	17%	11%	72
Same	21%	43%	25%	11%	72
Turiscai	46%	35%	12%	7%	77
Manufahi District	31%	38%	21%	10%	293
Ainaro	25%	21%	39%	15%	72
Hatu Udo	37%	37%	23%	3%	72
Hatubuilico	31%	34%	35%	0%	72
Maubisse	42%	35%	19%	4%	72
Ainaro District	34%	30%	9%	7%	288
Combined District Totals	33%	35%	24%	8%	581

Table 33: Percentage of women who report there is their "own" phone in the household*Table 33: Persentajen inan sira ne'ebe iha telemovel rasik*

Program Area	Own Phone	Uses Family Phone	Total Women with Household Mobile Phone
Area Programa	Telemovel rasik	Uza telemovel familia nian	Total inan ho telemovel iha uma kain
Alas	81%	19%	26
Fatuberliu	84%	14%	43
Same	68%	32%	57
Turiscai	58%	42%	46
Manufahi District	70%	30%	172
Ainaro	96%	4%	54
Hatu Udo	91%	9%	46
Hatubuilico	98%	2%	50
Maubisse	93%	7%	42
Ainaro District	95%	5%	192
Combined District Total	82%	18%	364

Table 34: Women who report using their mobile phone to send or receive text message

Table 34: Inan ne'ebe iha re	latori uza sira nia	telemovel rasik hodi	haruka no simu mensagen
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Program Area	Women who send or receive SMS messages	Women who do not send or receive messages	Women with a phone in the household
Area Programa	Inan ne'ebe simu ka haruka mensagen	Inan ne'ebe la simu ka haruka mensagen	Inan ho telemovel iha uma kain
Alas	100%	0%	26
Fatuberliu	98%	2%	43
Same	100%	0%	57
Turiscai	96%	4%	46
Manufahi District	99%	1%	172
Ainaro	98%	2%	54
Hatu Udo	96%	4%	46
Hatubuilico	94%	6%	50
Maubisse	98%	2%	42
Ainaro District	97%	3%	192
Combined District Total	98%	19%	364

Table 35: Frequency of text message sending among women who own mobile phones

Table 35: Entre inan sira ne'ebe haruka mensagen frequentamente husi sira nia telemovel rasik

Program Area	Once a day or more	Once a Week	Once a Month	Never	Women who own a phone in their household
Area Programa	Loron ida dala ida ka liu	Semana ida dala ida	Fulan ida dala ida	Nunka	Inan ne'ebe iha telemovel rasik iha sira nia uma kain
Alas	77%	19%	0%	4%	26
Fatuberliu	74%	24%	0%	2%	43
Same	81%	12%	4%	4%	57
Turiscai	52%	33%	5%	10%	46
Manufahi District Total	77%	16%	3%	4%	167
Ainaro	58%	23%	8%	11%	54
Hatu Udo	76%	11%	2%	11%	46
Hatubuilico	42%	26%	0%	32%	50
Maubisse	86%	10%	2%	2%	42
Ainaro District Total	67%	17%	3%	13%	191
Combined District Total	72%	16%	3%	8%	358

Table 36: Methods reported by women to charge mobile phones

Program Area	Electricity at home	Solar charger at home	Battery at home	Electricity other site	Solar charger at other site	Other ¹	Total Women with Household Mobile Phone
Area Programa	Eletricidade iha uma	Solar cell iha uma	Bataria iha Uma	Eletricidade iha fatin seluk	Solar cell iha fatin seluk	Seluk ¹	Total inan ho telemovel iha uma
Alas	12%	38%	12%	4%	23%	12%	26
Fatuberliu	56%	7%	0%	9%	29%	0%	43
Same	51%	9%	8%	11%	15%	6%	53*
Turiscai	36%	26%	3%	8%	25%	2%	46
Manufahi District Totals	34%	10%	1%	20%	33%	2%	168
Ainaro	67%	0%	0%	19%	13%	2%	54
Hatu Udo	24%	7%	0%	26%	35%	9%	46
Hatubuilico	10%	24%	4%	2%	60%	0%	50
Maubisse	26%	12%	0%	31%	31%	0%	42
Ainaro District Totals	47%	13%	6%	10%	18%	5%	192
Combined District Total	41%	11%	4%	15%	26%	3%	360

Table 36: Relaori kona ba metode husi inan sira atu chas telemovel

¹Other methods include: own generator, generator in another location, another person's generator, and the community's office.

*3 non-responses in Same

¹ Métodu seluk inklui: jeradór rasik, jeradór iha fatin seluk, jeradór ema seluk nian, no komunidade nia ofísiu. *Participante nain 3 la fo resposta iha Same

Table 37: Reported distance to cell phone signal among women with children 0-23months of age who have a cell phone in their household

Program Area	Have Signal at home or within 5 minute Walk	Total Women with Household Mobile Phone
Area Programa	Hetan Signal iha uma ka lao 5 minutus	Total inan ho telemovel iha uma
Alas	85%	25
Fatuberliu	96%	43
Same	96%	57
Turiscai	94%	46
Manufahi District	95%	172
Ainaro	100%	54
Hatu Udo	100%	46
Hatubuilico	100%	50
Maubisse	98%	42
Ainaro District	99%	192
Combined District Total	97%	364

Table 37: Relatori kona ba distancia ba signal telemovel husi inan ho oan idade fulan 0-23 ne'ebe iha telemovel rasik iha uma

Table 38: Level of Tetun language literacy reported by women with children 0-23 months of age

 Table 38: Nivel education iha lingua Tetun tuir relatori husi inan ne'ebe iha oan idade fulan 0-23

Program Area	Cannot Speak, Read or Write	Speak Only	Speak and Read Only	Speak, Read and Write	Total Women
Area Programa	La koalia, le'e ka hakerek	Koalia deit	Koalia no le'e deit	Koalia, le'e no hakerek	Total Inan
Alas	18%	17%	7%	58%	72
Fatuberliu	8%	8%	0%	85%	72
Same	8%	21%	4%	67%	72
Turiscai	6%	14%	9%	71%	77
Manufahi District	9%	18%	5%	68%	293
Ainaro	0%	22%	0%	78%	72
Hatu Udo	6%	32%	1%	61%	72
Hatubuilico	1%	43%	8%	47%	72
Maubisse	0%	54%	3%	43%	72
Ainaro District	1%	40%	3%	56%	288
Combined District Total	5%	29%	4%	62%	581

Table 39: Available assistance in reading tetun messages by women who reported being
unable to read the Tetun language themselves (multiple answers reported*)

Program Area	Husband	Child	Other Family Member	Neighbor
Area Programa	Laen/Kaben	Oan	Membru familia seluk	Vizinho
Alas	40%	20%	28%	4%
Fatuberliu	58%	26%	32%	8%
Same	29%	10%	33%	38%
Turiscai	20%	61%	39%	16%
Manufahi District	32%	17%	33%	29%
Ainaro	19%	13%	69%	13%
Hatu Udo	41%	15%	41%	0%
Hatubuilico	31%	19%	47%	6%
Maubisse	54%	33%	21%	5%
Ainaro District	42%	25%	36%	6%
Combined District Total	38%	21%	35%	15%

Table 39: Iha ema ne'ebe ajuda le'e mensagen iha tetum ba inan sira ne'ebe tuir relatori labele atu le'e iha lian Tetun

*This table displays the proportion of total response. Women could report more than one person.

*Tabela ne'e hatudu proporsaun totál resposta. Feto sira bele relata liu hosi ema ida.

Tables on Results of SMS Message Preferences in Manufahi District

Program Area	Tetun	Bahasa	Mambae	Other ¹	Total women
Area Programa	Tetun	Bahasa	Mambae	Seluk ¹	Total inan
Alas	100%	0%	0%	0%	72
Fatuberliu	95%	1%	0%	4%	72
Same	99%	0%	0%	1%	72
Turiscai	97%	0%	3%	0%	77
Manufahi District Total	98%	0%	0%	1%	293

 Table 40: Preferred language for text messages among women in Manufahi District

 Table 40: Lingua ne'ebe prefere liu ba texto mensagen nign husi ingn iha Distritu Manufahi

¹ Other responses included Tetun Terik and no preference. Portuguese and English were other options, but no women reported either language.

¹ Resposta seluk inklui Tetun Terik no laiha preferénsia. Portugés no Inglés hanesan opsaun seluk, maibé laiha feto ida mak relata prefere dalen dalen sira-ne'e.

 Table 41: Preferred time of day to receive health-related text messages in Manufahi District

 Table 41: Tempu iha loron ne'ebe prefere liu atu simu mensagen saúde nian iha Distrito Manufahi

Program Area	Morning	Afternoon	Evening	No Preference	Total women
Area Programa	Dader	Lokraik	Kalan	Laiha preferensia	Total inan
Alas	51%	27%	14%	7%	72
Fatuberliu	72%	16%	10%	2%	72
Same	28%	44%	14%	14%	72
Turiscai	18%	27%	16%	40%	77
Manufahi District Total	36%	36%	14%	15%	293

Health Alliance International

Maternal and Newborn Health and Mobile Phone Utilization in Manufahi and Ainaro Districts

A Final Knowledge, Practices and Coverage Survey for the Mobile Moms/Liga Inan Program

April 2016



Tables for Results on Participant Demographics

Table 1: Demographics of study population*

Tabela 1: Estudu demográfiku populasaun*

Area	Average age of Woman (Years)	Average Years of School	Average Number of Children per Woman	Number of Women interviewed
Area	Medida idade inan (Tinan)	Medida tinan eskola	Medida númeru oan husi kada inan	Númeru inan tuir intervista
Alas	28.0	7.4	3.2	72
Fatuberliu	26.0	9.5	2.6	72
Same	26.6	9.4	2.7	72
Turiscai	29.0	8.4	3.7	72
Manufahi District Total	27.0	9	2.9	288
Ainaro	27.9	8.5	3.2	72
HatuUdo	26.9	8.7	2.8	72
Hatubuilico	31.0	4.3	4.8	72
Maubisse	26.6	6.4	3.6	72
Ainaro District Total	27.9	6.9	3.6	288
Combined District Total	27.4	8	3.2	576

*The data presented in this and all following tables are weighted with respect to variations at the sample level, the subdistrict population, and district population as follows:

- at the **subdistrict** level: the data is weighted with respect to variations in sample size only Subdistrict weight was used in baseline analysis but it is not needed in the follow-up analysis because all enumeration areas (EA) have 9 women (households) while there were different counts of women per EA at baseline.
- at the **district** level: the data is weighted with respect to variations in sample size and the variations in population of the subdistrict
- at the **combined district** level: the data is weighted with respect to variations in sample size, the variations in population of the subdistrict, and variations in the population of the district

Histograms for Distribution of Women's Age, Years of Schooling and Number of Children Figure 1: Distribution of participants's age in 2 year increments from Manufahi and Ainaro Figura 1: Distribusaun partisipante nia idade iha grupu tinan rua husi Manufahi no Ainaro



Figure 2: Distribution of years of school attended by participants from Manufahi and Ainaro *Figura 2: Númeru tinan partisipante atende eskola husi Manufahi no Ainaro*



Figure 3: Distribution of number of children per woman from Manufahi and Ainaro *Figura 3: Distribusaun númeru oan kada inan husi Manufahi no Ainaro*



Table 2: Type of work reported by participants

Tabela 2: Tipu servisu hato'o husi partisipante sira

Area	No Outside Work	Handicrafts	Harvesting	Selling Foods	Shop Keeper	Household Cleaner	Salaried Worker	Total Women
Area Programa	Laiha servisu liur	Artezenatu	Halo toos	Faan hahan	Faan kios	Hamos rai	Servisu simu salariu	Inan total
Alas	82%	1%	7%	1%	4%	0%	4%	72
Fatuberliu	79%	0%	7%	0%	7%	0%	6%	72
Same	75%	0%	15%	0%	11%	1%	4%	72
Turiscai	56%	1%	24%	0%	14%	0%	6%	72
Manufahi District Total	74%	0.3%	14%	0.2%	10%	1%	5%	288
Ainaro	75%	3%	4%	0%	3%	0%	17%	72
Hatu Udo	79%	3%	8%	0%	6%	0%	6%	72
Hatubuilico	42%	0%	61%	0%	3%	0%	3%	72
Maubisse	79%	0%	29%	1%	3%	0%	3%	72
Ainaro District Total	70%	1%	26%	0.5%	3%	0%	6%	288
Combined District Totals	72%	0.7%	20%	0.4%	7%	0.5%	6%	576

Women could report more than one answer. Inan bele reporta liu tan husi resposta ida

Table 3: Floor and roofing materials used among survey participants

Tabela 3: Materia ne'ebé uza ba uma kakuluk no rai (Uma Laran) husi partisipante

Roof Material				Floor Material				
Program Area	Palm Leaves	Sheet Iron	Other	Earth	Concrete	Wood/ Bamboo	Other	Women
		Uma Kakul	uk					
Area Programa	Tali Tahan	Kalen	Seluk	Rai	Semente	Ai ou Fafulu ka Au	Seluk	Inan total
Alas	49%	51%	0%	38%	38%	24%	1%	72
Fatuberliu	7%	93%	0%	33%	64%	1%	1%	72
Same	10%	85%	6%	46%	49%	3%	3%	72
Turiscai	1%	97%	1%	58%	42%	0%	0%	72
Manufahi District Total	14%	83%	4%	45%	48%	5%	2%	288
Ainaro	10%	90%	0%	60%	35%	0%	6%	72
HatuUdo	35%	64%	1%	44%	53%	3%	0%	72
Hatubuilico	1%	89%	10%	64%	36%	0%	0%	72
Maubisse	14%	86%	0%	64%	36%	0%	0%	72
Ainaro District Total	14%	84%	2%	60%	39%	0.5%	1%	288
Combined District Totals	13%	84%	3%	52%	43%	3%	2%	576

Table 4: Women who report having specific household commodities*

Tabela 4: Inan ne'ebé relata iha sasan uma laran espesífiku

Program Area	Electricity	Radio	Television	Bicycle	Motor bike	Car/ Truck	Solar Cell	Generator	Total Women
Area Programa	Eletrisidade	Radio	Televizaun	Bisikleta	Motor	Kareta ka trek	Sólar	Jeneradór	Inan total
Alas	51%	38%	24%	31%	49%	1%	88%	7%	72
Fatuberliu	88%	29%	35%	44%	44%	8%	53%	7%	72
Same	60%	46%	44%	21%	43%	3%	35%	4%	72
Turiscai	61%	29%	26%	11%	32%	0%	79%	7%	72
Manufahi	(30/	410/	20%	249/	420/	29/	400/	F.9/	200
District Total	62%	41%	39%	24%	43%	3%	49%	5%	288
Ainaro	78%	39%	47%	19%	39%	11%	13%	10%	72
Hatu Udo	69%	28%	38%	17%	43%	1%	46%	6%	72
Hatubuilico	21%	38%	13%	13%	14%	1%	74%	11%	72
Maubisse	64%	46%	24%	4%	35%	6%	50%	11%	72
Ainaro District Total	60%	40%	30%	12%	33%	5%	45%	10%	288
Combined District Totals	61%	40%	34%	18%	38%	4%	47%	8%	576

*Women could report more than one answer.

 Table 5: Percent of women who reported having difficulty with vision, hearing, concentration, communication or activities of daily living

 Tabela 5: Persentajen ba feto ne'ebé hato'o katak sira iha difikuldade haree, rona, konsentrasaun, komunikasaun ka atividade ba moris lor-loron

Area	Vision	Hearing	Walking/ Climbing	Remembering/ Concentrating	Self-Care	Communi cating	Women who report having a lot of difficulty or could not perform one or more actions
Area Programa	Haree	Rona	La'o/ Sa'e Foho	Lembra/ konsentra	Kuidadu aan	Komunika	Inan ne'ebé hatoo katak sira iha difikuldade barak no labele halo aksaun ida ka rua
Alas	1%	0%	0%	0%	0%	0%	1%
Fatuberliu	1%	0%	3%	0%	0%	0%	4%
Same	1%	0%	1%	1%	0%	0%	3%
Turiscai	1%	1%	0%	0%	0%	0%	3%
Manufahi District Total	1%	0.2%	1%	0.9%	0%	0%	3%
Ainaro	1%	0%	0%	3%	0%	0%	4%
Hatu Udo	0%	0%	0%	1%	0%	0%	1%
Hatubuilico	0%	0%	1%	3%	0%	0%	4%
Maubisse	0%	0%	0%	0%	0%	0%	0%
Ainaro District Total	0.4%	0%	0.3%	1%	0%	0%	2%
Combined District Totals	0.9%	0.1%	0.8%	1%	0%	0%	2.5%

*Women could report more than one answer.

Tables for Results on Maternal and Newborn Health

Program Area	Percent women who received at least 1 ANC visit	Percent women who received 4 or more ANC visits	No ANC visits
Area Programa	Persentajen husi inan ne'ebé simu visita ANC dala 1 ka liu	Persentajen husi inan ne'ebé simu visita ANC dala 4 ka liu	Persentajen husi inan ne'ebé la simu ANC
Alas	99%	93%	1%
Fatuberliu	100%	83%	0%
Same	93%	82%	7%
Turiscai	86%	81%	14%
Manufahi District Total	94%	85%	6%
Ainaro	97%	84%	3%
Hatu Udo	97%	94%	3%
Hatubuilico	85%	69%	15%
Maubisse	93%	78%	7%
Ainaro District Total	93%	81%	7%
Combined District Totals	93%	82%	7%

 Table 6: Percent of women who received antenatal care (ANC) from a skilled health provider

 Tabela 6: Persentajen inan ne'ebé simu konsulta isin rua (ANC) husi pesoál saúde

Table 7: Type of health care provider women saw for antenatal care

Tabela 7: Tipu kuidadu saúde husu pesoál saúde sira ne'ebé inan sira buka ba ANC

Program Area	Doctor	Nurse	Midwife	Traditional Birth Attendant	Other
Area Programa	Doutór	Enfermeira	Parteira	Dayang	Seluk
Alas	62%	18%	79%	3%	0%
Fatuberliu	36%	6%	89%	1%	0%
Same	55%	13%	75%	2%	0%
Turiscai	26%	13%	90%	0%	0%
Manufahi District Total	51%	13%	79%	2%	0%
Ainaro	36%	14%	86%	0%	0%
HatuUdo	36%	10%	80%	0%	0%
Hatubuilico	31%	20%	85%	0%	0%
Maubisse	82%	22%	51%	0%	5%*
Ainaro District Total	52%	18%	71%	0%	2%
Combined District Totals	51%	15%	75%	1%	1%

**Women could have seen multiple types of health care providers during their pregnancy

Program Area	Home	Hospital	Maternity/ Community Health Center (CHC)	Health Post	SISCA	Outreach Event	Private Clinic	Number of Women who received at least 1 ANC
Area Programa	Uma	Ospitál	Maternidade/CHC	Postu Saúde	SISCa	Eventu komunida de	Klinika privadu	Inan ne'ebé simu ANC dala 1 ka liu
Alas	1%	1%	41%	52%	48%	0%	0%	71
Fatuberliu	0%	1%	81%	17%	7%	0%	1%	72
Same	0%	3%	81%	25%	9%	0%	0%	67
Turiscai	0%	3%	94%	2%	5%	0%	2%	62
Manufahi District Total	0%	3%	77%	25%	13%	0%	0%	272
Ainaro	1%	11%	60%	26%	4%	1%	0%	70
HatuUdo	0%	1%	51%	47%	1%	0%	1%	70
Hatubuilico	2%	5%	49%	33%	5%	0%	15%	61
Maubisse	0%	72%	13%	16%	9%	3%	5%	67
Ainaro District Total	1%	31%	39%	27%	6%	2%	5%	268
Combined District Totals	0%	17%	58%	26%	10%	1%	3%	540

 Table 8: Reported sites of antenatal care among women who reported they attended at least one ANC visit*

Tabela 8: Reporta Fatin nebe'e inan uja atu hetan konsulta isin rua entre inan nebe'e reporta katak sira atende Visita ANC maizumenus dala ida.

*Women could report more than one answer.

*Inan bele reporta liu tan husi resposta ida

 Table 9: Timing of initiation of first ANC among women who report having at least one ANC visit

 Tabela 9: Fulan ne'ebé inan simu konsulta isin rua primeru

Program Area	1-3 months	4-6 moths	7-9 months	Number of Women who received at least 1 ANC
Area Programa	Fulan 1-3	Fulan 4-6	Fulan 7-9	Inan ne'ebé simu ANC dala 1 ka liu
Alas	86%	11%	3%	71
Fatuberliu	81%	18%	1%	72
Same	69%	31%	0%	67
Turiscai	55%	44%	2%	62
Manufahi District Total	71%	28%	1%	272
Ainaro	49%	51%	0%	70
HatuUdo	77%	23%	0%	70
Hatubuilico	48%	44%	8%	61
Maubisse	35%	56%	9%	67
Ainaro District Total	48%	47%	5%	268
Combined District Totals	60%	37%	3%	540

Table 10: Women who obtained at least one ANC visit who received selected services

Tabela 10: Inan ne'ebe hetan vizita ANC maizumenus dala ida ne'ebe hili simu servisu saúde

Program Area	Weight Taken	Blood Pressure Measured	Estimated Due Date	Number of Women who received at least 1 ANC
Area Programa	Tetu Todan	Koko tensaun	Data Moris	Inan nebe simu ANC dala 1 ka liu
Alas	77%	90%	87%	71
Fatuberliu	99%	97%	99%	72
Same	94%	94%	81%	67
Turiscai	100%	100%	77%	62
Manufahi District Total	93%	94%	83%	272
Ainaro	100%	97%	79%	70
Hatu Udo	96%	99%	83%	70
Hatubuilico	100%	100%	60%	61
Maubisse	100%	97%	62%	67
Ainaro District Total	99%	98%	70%	268
Combined District Totals	96%	96%	77%	540

Table 11: Where women learn about danger signs of pregnancy

Tabela 11: Inan ne'ebé mak inan aprende kona-ba sinál perigu durante isin rua

Program Area	Personal knowledge, experience, or observation	Health Worker	In Lisio (maternal booklet)	On a Poster/ Banner	Liga Inan Message/C ell Phone	Radio	Film	PSF (CHW)	Women who recognized at least one danger sign
Area Programa	Koñesimentu pesoál, esperiensia, ka observasaun	Pesoál saúde	lha Lision (booklet ba inan sira sira)	lha poster/ banner	Mensajen Liga Inan/Telfo ne	Radio	Filme	PSF	Inan ne'ebé hatene de'it pelumenuz sinál perigu ida
Alas	57%	60%	13%	0%	5%	0%	3%	2%	60
Fatuberliu	54%	34%	7%	0%	0%	0%	0%	2%	59
Same	50%	33%	3%	2%	2%	2%	0%	0%	60
Turiscai	47%	49%	2%	0%	0%	0%	0%	0%	53
Manufahi District Total	51%	38%	5%	1%	2%	1%	0.4%	0.4%	232
Ainaro	66%	26%	3%	2%	0%	3%	3%	0%	61
HatuUdo	49%	51%	9%	6%	0%	0%	4%	2%	53
Hatubuilico	64%	19%	8%	0%	2%	0%	2%	0%	53
Maubisse	66%	29%	2%	2%	0%	4%	0%	0%	56
Ainaro District Total	63%	30%	5%	2%	0.4%	2%	2%	0.3%	223
Combined District Totals	57%	34%	5%	2%	1%	2%	1%	0.4%	455

*Women could report more than one answer.

*Inan bele reporta liu tan husi resposta ida.

Table 12: Women who received tetanus toxoid (TT) vaccinations during their last pregnancy and over their lifetime

Tabela 12: Inan ne'ebé simu vasina tetanus toxoid (TT) durante isin rua ba sira nia oan ida ikus (kiik) ka inan nebee simu durante moris tomak

Drogram Area	Last pre	egnancy	Lifetime		
Program Area	Any TT	2+ TT	2+ TT	Never	
	Isin ru	ıa ikus	Durante m	oris tomak	
Area Programa	Dala 1 ka liu	2+ TT	2+ TT	Nunka	
Alas	68%	65%	85%	6%	
Fatuberliu	76%	60%	81%	3%	
Same	78%	65%	82%	4%	
Turiscai	63%	47%	72%	6%	
Manufahi District Total	75%	63%	81%	4%	
Ainaro	67%	58%	82%	4%	
Hatu Udo	74%	59%	74%	6%	
Hatubuilico	57%	61%	60%	21%	
Maubisse	66%	60%	72%	6%	
Ainaro District Total	66%	59%	72%	8%	
Combined District Totals	70%	61%	77%	6%	

Table 13: Percent of women who received iron supplementation during their last pregnancy
Tabela 13: Persentajen inan ne'ebé hemu aimoruk aumenta ran durante isin rua ikus

Program Area	Women who received any iron tablets	Women who took 90 tablets or more
Area Programa	Inan ne'ebé hemu tableta aumenta ran	Inan ne'ebé hemu tablet 90 ka liu
Alas	99%	86%
Fatuberliu	100%	75%
Same	93%	50%
Turiscai	89%	50%
Manufahi District Total	94%	57%
Ainaro	94%	74%
Hatu Udo	97%	60%
Hatubuilico	89%	38%
Maubisse	93%	56%
Ainaro District Total	93%	57%
Combined District Totals	94%	57%

 Table 14: Women who took intestinal parasite drugs during their last pregnancy

 Tabela 14: Inan ne'ebé hemu aimoruk intestinal parasite durante sira nia isin rua ida ikus nee

Program Area	Women who took intestinal parasite drugs	Women who did not take intestinal parasite drugs
Program Area	Inan ne'ebé hemu aimoruk contra intestinal parasite	Inan ne'ebé la hemu aimoruk contra intestinal parasite
Alas	6%	94%
Fatuberliu	7%	93%
Same	10%	90%
Turiscai	36%	64%
Manufahi	179/	000/
District Total	12/0	00/0
Ainaro	9%	91%
Hatu Udo	31%	69%
Hatubuilico	14%	86%
Maubisse	14%	86%
Ainaro	16%	9/19/
District Total	10%	04%
Combined District Totals	14%	86%

Table 15: Percent of women who slept under a mosquito net

Tabela 15: Persentajen inan ne'ebé toba iha muskiteiru laran

Program Area	Women who slept under a net	Women who did not sleep under a net
Area Programa	Inan ne'ebé toba iha muskiteiru nia laran	Inan ne'ebé la toba iha muskiteiru nia laran
Alas	94%	6%
Fatuberliu	100%	0%
Same	90%	10%
Turiscai	72%	28%
Manufahi District Total	90%	10%
Ainaro	90%	10%
Hatu Udo	90%	10%
Hatubuilico	52%	48%
Maubisse	63%	37%
Ainaro District Total	72%	28%
Combined District Totals	81%	19%

Program Area	Go directly to meet health provider	By household phone	By other phone	Send messenger	Not able to contact midwife
Area Programa	Ba hasoru pesoal saude	Husi telefone uma	Husi telefone seluk	Haruka mensajen	La bele kontaktu parteira
Alas	20%	84%	4%	15%	6%
Fatuberliu	13%	79%	3%	28%	1%
Same	11%	84%	3%	5%	1%
Turiscai	15%	81%	3%	39%	6%
Manufahi District Total	13%	83%	3%	13%	2%
Ainaro	13%	72%	1%	16%	4%
HatuUdo	3%	75%	0%	54%	4%
Hatubuilico	18%	18%	7%	33%	19%
Maubisse	22%	56%	8%	24%	11%
Ainaro District Total	16%	57%	5%	29%	10%
Combined District Totals	14%	70%	4%	21%	6%

 Table 16: Reported methods available for women to contact midwives around the time of birth*

 Tabela 16: Relatoriu ba metodu sira ne'ebé iha ba inan sira hodi kontakto parteira iha tempu nebee atu partus*

* Women could respond to more than one method.

*Inan ne'ebé fo resposta liu tan metod

Table 17: Percent of women who reported planning for delivery

Program Area	Women who said they saved money	Women who said they arranged transport	Women who decided on a place to deliver	Women who reported they did at least one of the key planning actions
Area Programa	Inan ne'ebé hatete katak sira rai osan	Inan ne'ebé hatete katak sira aranja transporte	Inan ne'ebé deside fatin atu tuur ahi	Inan ne'ebe hatoo sira halo pelumenuz ida ba aksaun planeamentu importante
Alas	90%	57%	92%	100%
Fatuberliu	93%	70%	92%	99%
Same	90%	67%	94%	99%
Turiscai	83%	46%	83%	96%
Manufahi District Total	90%	63%	93%	98%
Ainaro	83%	64%	69%	96%
HatuUdo	82%	61%	93%	99%
Hatubuilico	53%	17%	69%	87%
Maubisse	78%	42%	82%	94%
Ainaro District Total	75%	45%	78%	94%
Combined District Totals	82%	54%	85%	96%

Tabela 17: Persentajen inan ne'ebé halo planeamentu ba partus

Table 18: Highest skilled attendant at birth

Tabela 18: Persentajen inan ne'ebé simu suporta husi pesoál saúde treinado durante partus ida ikus nee

Program Area	Skilled birth attendant present (Doctor, Nurse, Midwife)	Traditional Birth Attendant	Other (Family, Friends, PSF)	No One
Area Programa	Prezensa pesáal saude treinado (Doutór, Infermeiro, Parteira)	Parteira tradisionál	Seluk (Familia, Kolega, PSF)	Laiha ema ida
Alas	63%	29%	5%	3%
Fatuberliu	72%	19%	9%	0%
Same	67%	24%	8%	1%
Turiscai	26%	19%	49%	6%
Manufahi District Total	62%	23%	13%	2%
Ainaro	53%	22%	25%	0%
Hatu Udo	42%	29%	29%	0%
Hatubuilico	22%	22%	46%	10%
Maubisse	31%	6%	55%	8%
Ainaro District Total	36%	17%	42%	5%
Combined District Totals	49%	20%	27%	4%
Table 19: Attendants at women's most recent deliver

Program Area	Doctor	Nurse	Midwife	Traditional Birth Attendant	PSF	Husband	Other Relative/ Friend	No One
Area Programa	Doutór	Enfermei ru	Parteira	Dayang	PSF	Laen	Familia seluk/ Kolega	Laiha ema ida
Alas	35%	7%	49%	29%	0%	29%	39%	3%
Fatuberliu	8%	1%	72%	19%	1%	40%	63%	0%
Same	15%	4%	58%	24%	1%	39%	46%	1%
Turiscai	8%	0%	24%	19%	1%	50%	65%	6%
Manufahi District Total	16%	4%	55%	23%	1%	39%	49%	2%
Ainaro	21%	4%	44%	22%	0%	38%	54%	0%
HatuUdo	19%	3%	33%	29%	0%	65%	58%	0%
Hatubuilico	3%	0%	21%	22%	1%	44%	32%	10%
Maubisse	19%	3%	22%	6%	4%	38%	43%	8%
Ainaro District Total	16%	3%	29%	17%	2%	44%	46%	5%
Combined District Totals	16%	3%	42%	20%	2%	41%	48%	4%

Tabela 19: Ema ne'ebé asiste inan durante partus

Program Area	At Home	Health facility (Hospital, CHC, or health post)
Area Programa	Iha uma	Fasilidade Suade (Ospitál, CHC, ka postu saude)
Alas	74%	26%
Fatuberliu	53%	47%
Same	39%	61%
Turiscai	89%	11%
Manufahi District Total	51%	49%
Ainaro	51%	49%
HatuUdo	67%	33%
Hatubuilico	92%	8%
Maubisse	76%	24%
Ainaro District Total	72%	28%
Combined District Totals	61%	39%

Table 20: Place of last delivery for women with a child 0-23 months of age*Tabela 20: Fatin partu ida ikus nian ba inan ho oan idade fulan 0-23*

Program Area	Walk	Private Car	Public	Ambulance or MOH vehicle	Other*	Women who delivered in a health facility
Area Programa	Lao	Kareta Privadu	Transporte públiko	Ambulansia ka kareta MdS	Seluk [*]	Inan ne'ebé partus iha fasilidade saúde
Alas	0%	0%	0%	100%	0%	18
Fatuberliu	6%	6%	3%	77%	9%	34
Same	0%	5%	0%	89%	7%	44
Turiscai	0%	13%	0%	50%	38%	8
Manufahi District Total	1%	5%	0%	87%	8%	104
Ainaro	11%	11%	6%	60%	11%	35
HatuUdo	13%	0%	4%	58%	25%	24
Hatubuilico	29%	0%	0%	57%	14%	7
Maubisse	12%	6%	6%	47%	29%	17
Ainaro District Total	13%	7%	5%	55%	20%	83
Combined District Totals	5%	5%	2%	75%	12%	187

Table 21: Method of transportation used to reach health facility among women who delivered at a health facility

Tabela 21: Metode uza transporte atu ba to iha fasilidade saúde ba inan sira ne'ebé partus iha fasilidade saúde

*Other methods of transport included: motorbike, paid transport (angguna), and government vehicle (police and firefighter).

*Metodu transporte seluk inklui: motor, selu transporte (angguna), no kareta governu (polisia no bombeirus)

Program Area	30 minutes or less	30-60 minutes	60-90 minutes	90-120 minutes	120-150 minutes	150-180 minutes	Greater than 180 minutes
Area Programa	Minutu 30 ka menus	Minutu 30-60	Minutu 60-90	Minutu 90-120	Minutu 120- 150	Minutu 150- 180	Liu tan minutu 180
Alas	31%	22%	0%	36%	2%	8%	2%
Fatuberliu	56%	19%	2%	12%	7%	3%	2%
Same	54%	24%	5%	12%	2%	5%	0%
Turiscai	26%	22%	11%	14%	10%	10%	7%
Manufahi District Total	48%	23%	5%	15%	3%	5%	1%
Ainaro	46%	33%	6%	8%	1%	3%	3%
HatuUdo	54%	24%	13%	10%	0%	0%	0%
Hatubuilico	22%	22%	17%	12%	7%	1%	19%
Maubisse	24%	27%	11%	27%	3%	5%	5%
Ainaro District Total	34%	27%	11%	16%	3%	3%	6%
Combined District Totals	41%	25%	8%	15%	3%	4%	4%

Table 22: Reported travel time to nearest health facility where a woman could deliver

Tabela 22: Relatoriu kona-ba tempu viajen ba besik fasilidade saúde atu hodi partus

Drogram Area	Were you left alone by staff?		Were you yelled at?		Did you deliver in a private area?		Was a bed sheet provided?		Women who
Program Area	Yes	No	Yes	No	Yes	No	Yes	No	health facility
	Husik mesak hela husi pesoál saúde? Hal		Hakilar ba	Hakilar ba itaboot? Ita boot pa fatin privadi		partus iha Fo lensól ba ita adu ka la'e? boot?		sól ba ita pot?	Inan ne'ebé partus iha
Area Programa	Los	La'e	Los	La'e	Los	La'e	Los	La'e	fasilidade saúde
Alas	0%	100%	16%	84%	90%	10%	84%	16%	19
Fatuberliu	3%	97%	9%	91%	91%	9%	88%	12%	34
Same	2%	98%	9%	91%	91%	9%	89%	11%	44
Turiscai	13%	87%	0%	100%	100%	0%	100%	0%	8
Manufahi District Total	2%	97%	9%	91%	91%	9%	89%	11%	105
Ainaro	6%	94%	6%	94%	77%	23%	77%	23%	35
Hatu Udo	8%	92%	4%	96%	92%	8%	96%	4%	24
Hatubuilico	20%	80%	0%	100%	100%	0%	100%	0%	6
Maubisse	6%	94%	18%	82%	88%	12%	82%	18%	17
Ainaro District Total	7%	93%	9%	91%	85%	15%	84%	16%	82
Combined District Totals	4%	96%	9%	91%	89%	11%	87%	13%	187

Table 23: Women's experiences during delivery in a health facilityTabela 23: Inan ne'ebé esperiensia durante partus iha fasilidade saúde inan

Table 24: Experiences women had heard about delivering in a health facility among women who delivered their last child at home

Tabela 24: Inan rona ona esperiensia oinsá partus iha fasilidade saúde kona-ba inan ne'ebé partus sira nia oan iha uma

Drogrom Aroo	Woman was left alone		Woman was yelled at		
Program Area	Yes	No	Yes	No	
	Inan ne'e	bé husi mesak	Inan ne'ebé hakilar ba		
Area Programa	Los	La'e	Los	La'e	
Alas	17%	83%	40%	60%	
Fatuberliu	4%	96%	17%	83%	
Same	13%	87%	28%	72%	
Turiscai	7%	93%	25%	75%	
Manufahi District Total	11%	89%	28%	72%	
Ainaro	17%	83%	32%	68%	
Hatu Udo	19%	81%	35%	65%	
Hatubuilico	14%	86%	18%	82%	
Maubisse	17%	83%	47%	53%	
Ainaro District Total	17%	83%	35%	65%	
Combined District Totals	14%	86%	31%	69%	

Table 25: Percentage of children 0-23 months of age who were placed on mother's bare chestimmediately after birth

Tabela25: Persentajen bebé ne'ebé idade fulan 0 – 23 rai iha inan nia hirus matan kedas depois de partus

Program Area	Percentage of children who were placed on mother's bare chest immediately	Percentage of children who were not
Area Programa	Persentajen labarik ne'ebé tau iha inan nia hirus matan kedas	Persentajen labarik ne'ebé lae tau iha inan nia hirus matan
Alas	84%	16%
Fatuberliu	75%	25%
Same	76%	24%
Turiscai	29%	71%
Manufahi District Total	71%	29%
Ainaro	69%	31%
HatuUdo	56%	44%
Hatubuilico	22%	78%
Maubisse	49%	51%
Ainaro District Total	50%	50%
Combined District Totals	61%	39%

Table 26: Percentage of children 0-23 months of age whose first bath was delayed 6 or more hours after delivery

Program Area	Percentage of children bathed 0-5 hours	Percentage of children whose bath was delayed 6 or more hours
Area Programa	Persentajen labarik ne'ebé haris iha oras 0-5	Persentajen labarik ne'ebé haris tarde iha oras 6 ka liu
Alas	22%	78%
Fatuberliu	18%	82%
Same	25%	75%
Turiscai	43%	57%
Manufahi District Total	26%	74%
Ainaro	24%	76%
Hatu Udo	15%	85%
Hatubuilico	61%	39%
Maubisse	56%	44%
Ainaro District Total	42%	58%
Combined District Totals	34%	66%

Tabela 26: Persentajen bebé ne'ebé fulan 0 – 23 haris tarde iha oras 6 ka liu tan depois de partus

Table 27: Percent of women who breastfed

Tabela 27: Persetajen inan ne'ebé fo susu

Program Area	Child received breastmilk	Child never received breastmilk
Area	Bebé ne'ebé simu susu been	Bebé ne'ebé nungka simu susu been
Alas	96%	4%
Fatuberliu	99%	1%
Same	92%	8%
Turiscai	99%	1%
Manufahi District Total	94%	6%
Ainaro	96%	4%
Hatu Udo	96%	4%
Hatubuilico	96%	4%
Maubisse	100%	0%
Ainaro District Total	97%	3%
Combined District Totals	96%	4%

Table 28: Percentage of children 0-23 months of age who received skin-to-skin contact after birth *Tabela 28: Persentajen bebé ne'ebé fulan 0 – 23 ne'ebé tau iha inan nia hirus matan iha oras ida nia laran depois de partu*

	Children who were put on the bare chest	Children who were put on the bare chest more	Children who were never placed on bare
Program Area	within 1 hour	than 1 hour after birth	chest after birth
Alas	71%	9%	20%
Fatuberliu	65%	8%	27%
Same	68%	8%	24%
Turiscai	29%	0%	71%
Manufahi District Total	64%	7%	29%
Ainaro	58%	11%	31%
Hatu Udo	44%	11%	45%
Hatubuilico	18%	3%	79%
Maubisse	39%	10%	51%
Ainaro District Total	40%	9%	51%
Combined District Totals	52%	8%	40%

Table 29: Percentage of children 0-23 months of age who were put to the breast within one hour after delivery and percentage who were given colostrum

Tabela 29: Persentajen husi oan idade fulan 0-23 ne'ebé simu susu ona iha oras ida nia laran depois the partus no simu susuben kinur

Program Area	Percentage of children who received breastmilk within one hour of delivery	Percentage of children who received colostrum	Total children who were breastfed
Area Programa	Persentajen husi oan ne'ebé tau kedas ba inan atu fo susu iha oras ida nia laran depois de moris	Persentajen husi oan ne'ebé simu susuben kinur	Total oan ne'ebé simu susuben
Alas	91%	97%	69
Fatuberliu	87%	94%	71
Same	86%	94%	66
Turiscai	73%	91%	71
Manufahi	959/	0/19/	777
District Total	8370	54/0	211
Ainaro	91%	91%	69
Hatu-Udo	94%	97%	69
Hatubuilico	80%	84%	69
Maubisse	93%	90%	72
Ainaro District Total	90%	90%	279
Combined District Totals	88%	92%	556

Table 30: Percentage of newborns who received another food prior to receiving breastmilk or duringtheir first month after birth

Drogram Area	Gave other foo breast	ds prior to first feeding	Provided substance other than breastmilk during first month		
Piografii Area	Yes	No	Yes	No	
Area Programa	Fo hahan ruma bo susuben	a bebé antes de fo inan nian	Fo hahan ruman durante fulan primeru depois de moris		
	Los	La'e	Los	La'e	
Alas	16%	84%	28%	72%	
Fatuberliu	23%	77%	17%	83%	
Same	23%	77%	37%	63%	
Turiscai	39%	61%	14%	86%	
Manufahi District	24%	76%	30%	70%	
Ainaro	19%	81%	13%	87%	
Hatu Udo	26%	74%	12%	88%	
Hatubuilico	41%	59%	26%	74%	
Maubisse	12%	88%	10%	90%	
Ainaro District	22%	78%	14%	86%	
Combined District Totals	23%	77%	22%	78%	

Tabela 30: Persentajen bebé foin moris ne'ebé hemu buat ruma antes de simu susuben inan nian ka hemu buat seluk durante fulan primeru depois de moris Table 31: Percent of newborns given food before first breastmilk by type of drink/food given among newborns who were breastfed

Program Area	Plain Water	Sugar or Glucose Water	Porridge/ Gruel	Infant Formula	Other Breastmilk (Family/ Neighbor)	Milk (Other than breastmilk)	Other	Number of Children Who Received Prelactal Feeds
Area Pgrama	Bee tasak	Masin midar ka bebé ho glukosa	Sasoro/ hahan mamar	Susubeen bebé nian	Inan nia susuben seluk (Familia/Viziñu)	Susuben (Seluk husi inan nia susuben)	Seluk	Numero bebé ne'ebe simu hahan antes sira simu susuben inan nian
Alas	50%	40%	0%	10%	0%	0%	0%	11
Fatuberliu	56%	19%	0%	13%	19%	0%	0%	16
Same	80%	0%	0%	13%	0%	0%	7%	15
Turiscai	57%	4%	0%	11%	39%	0%	4%	28
Manufahi District Total	70%	6%	0%	12%	10%	0%	5%	70
Ainaro	54%	31%	0%	77%	0%	0%	0%	13
Hatu Udo	33%	56%	0%	11%	0%	0%	6%	18
Hatubuilico	50%	39%	0%	0%	11%	0%	0%	28
Maubisse	67%	22%	0%	11%	0%	0%	0%	9
Ainaro District Total	51%	37%	0%	10%	4%	0%	1%	68
Combined District Totals	61%	21%	0%	11%	7%	0%	3%	138

Tabela 31: Persentajen fo hahan ba bebe antes fo susuben primeiru liu husi tipu hemu/hemu ne'ebé fo ba bebe ne'ebé fo susu

 Table 32: Percent of infants under 6 months who were exclusively breastfed in the last 24 hours

 Tabela 32: Persentajen bebé fulan neen mai kraik ne'ebé fo inan nia susbeen iha oras 24 nia laran

Program Area	Infants under 6 months who received no other foods during the last 24 hours	Infants under 6 months who received other foods	Total infants under 6 months
Area Programa	Bebé kiik liu fulan 6 ne'ebe simu susuben deit durante oras 24 nia laran	Bebe kiik liu fulan 6 ne'ebé simu hahan seluk	Total bebé kiik liu fulan 6
Alas	65%	35%	26
Fatuberliu	57%	43%	21
Same	56%	44%	27
Turiscai	77%	23%	26
Manufahi District Total	59%	33%	100
Ainaro	76%	24%	21
Hatu Udo	68%	32%	22
Hatubuilico	70%	30%	23
Maubisse	83%	17%	24
Ainaro District Total	76%	24%	90
Combined District Totals	67%	33%	190

Table 33: Women who received a postpartum visit within two days of delivery

Tabela 33: Inan sira ne'ebé simu visita postpartum iha loron rua nia laran husi partus

Program Area	Postpartum Visit within 2 days	Postpartum Visit after 2 days	No Postpartum Visit
Area Programa	Vizita postpartum iha loron 2 nia laran	Vizita postpartum depois de loron 2	
Alas	46%	23%	31%
Fatuberliu	55%	14%	31%
Same	56%	14%	30%
Turiscai	29%	31%	40%
Manufahi District Total	51%	17%	32%
Ainaro	18%	36%	46%
Hatu Udo	45%	16%	39%
Hatubuilico	17%	7%	76%
Maubisse	26%	14%	60%
Ainaro District Total	25%	18%	56%
Combined District Totals	38%	18%	44%

Table 34: Health provider present at postpartum visit

Tabela 34: Pesoál saúde sira marka prezensa vizita postpartum

Program Area	Doctor	Midwife	Nurse	Traditional Birth Attendant	PSF	Women who received postpartum care
Area Programa	Doutór	Parteira	Enfermeiru	Dayang	PSF	Inan ne'ebé simu kuidadu postpartum
Alas	68%	64%	18%	2%	0%	50
Fatuberliu	28%	80%	2%	0%	0%	50
Same	68%	58%	4%	0%	0%	50
Turiscai	37%	74%	12%	0%	0%	43
Manufahi District Total	60%	63%	6%	0%	0%	193
Ainaro	46%	62%	10%	0%	0%	39
Hatu Udo	43%	61%	9%	2%	0%	44
Hatubuilico	11%	79%	0%	0%	0%	18
Maubisse	76%	24%	17%	0%	0%	29
Ainaro District Total	51%	51%	11%	1%	0%	130
Combined District Totals	57%	58%	8%	0%	0%	323

Table 35: Percent of babies that received a postnatal visit from a trained health worker within two days of birthTabela 35: Persentajen bebé ne'ebé simu vizita postnatal husi pesoál saúde treinadu iha loron rua nia laran husi moris

Area	Newborn Check within 2 days	Newborn Check after 2 days	No Newborn check
Area	Vizita postnatal Iha loron 2 nia laran	Vizita postnatald depois de loron 2	Laiha vizita hodi haree bebe foin moris
Alas	38%	43%	19%
Fatuberliu	49%	38%	13%
Same	39%	34%	27%
Turiscai	28%	43%	29%
Manufahi District Total	39%	37%	25%
Ainaro	25%	49%	26%
Hatu Udo	42%	37%	21%
Hatubuilico	14%	24%	62%
Maubisse	15%	61%	24%
Ainaro District Total	22%	46%	32%
Combined District Totals	31%	41%	28%

Table 36: Health provider present at postnatal visit

Program Area	Doctor	Midwife	Nurse	Traditional Birth Attendant	PSF	Children who received postnatal care
Area Programa	Doutór	Parteira	Enfermeira	Dayang	PSF	Bebé simu kuidadu postnatal
Alas	71%	48%	29%	3%	0%	58
Fatuberliu	25%	65%	17%	0%	0%	63
Same	53%	64%	9%	0%	2%	53
Turiscai	35%	73%	15%	0%	0%	51
Manufahi District Total	49%	63%	14%	0%	1%	225
Ainaro	45%	55%	13%	0%	0%	53
Hatu Udo	42%	46%	23%	0%	0%	57
Hatubuilico	17%	72%	21%	0%	0%	28
Maubisse	55%	20%	45%	0%	4%	55
Ainaro District Total	45%	41%	29%	0%	2%	193
Combined District Totals	47%	52%	21%	0%	1%	418

Tabela 36: Pesoál saúde ne'ebé marka prezensa iha vizita postnatal

Table 37: Knowledge of danger signs during delivery, the postpartum period and in newborns Tabela 37: Inan sira ne'ebé hatene sinál perigu durante partus no iha ba bebé foin moris

Program Area	Knows 2 or more signs during pregnancy	Knows 2 or more danger signs during delivery	Knows 2 or more danger signs for women postpartum	Knows 2 or more danger signs in newborns
Area Programa	Hatene sinál perigu 2 ka liu husi isin rua	Hatene sinál perigu durante partus 2 ka liu	Hatene sinál perigu ba inan depois de partus 2 ka liu	Hatene sinál perigu bebé foin moris 2 ka liu
Alas	50%	49%	47%	61%
Fatuberliu	32%	24%	29%	44%
Same	38%	24%	35%	39%
Turiscai	39%	29%	33%	29%
Manufahi District Total	39%	27%	35%	40%
Ainaro	43%	36%	43%	46%
Hatu Udo	39%	40%	44%	42%
Hatubuilico	24%	17%	24%	15%
Maubisse	29%	35%	26%	47%
Ainaro District Total	33%	32%	33%	39%
Combined District Totals	36%	30%	34%	40%

Tables of Results on Family Planning

Program Area	One Year	Two Years	Three or More
Area programa	Tinan ida	Tinan rua	Tinan tolu ka liu
Alas	7%	41%	52%
Fatuberliu	9%	38%	53%
Same	7%	32%	61%
Turiscai	18%	42%	40%
Manufahi District Total	9%	35%	56%
Ainaro	7%	40%	53%
Hatu Udo	13%	43%	44%
Hatubuilico	32%	45%	23%
Maubisse	13%	53%	34%
Ainaro District Total	15%	47%	38%
Combined District Totals	12%	41%	47%

Table 38: Reported ideal birth interval among women with children 0-23 months of age(Number of years women reported was best to space between children)Tabela 38: Relatoriu kona-ba espasu oan ideal husi inan ne'ebé ho oan idade fulan 0-23

Program Area	Baby born too small	Baby born too early	Mother can die	Mother can miscarry	Mother can suffer anemia	Bad for health of mother and/or baby	Mother cannot work between pregnancies	Other
Area Programa	Bebé moris kiik liu	Bebé moris sedu liu	Inan bele mate	Inan bele abortus	Inan bele sofre anemia	Ladiak ba inan ka bebé nia saude	Laiha tempu atu halo servisu	Seluk
Alas	14%	1%	21%	8%	6%	44%	38%	11%
Fatuberliu	1%	0%	1%	7%	6%	38%	40%	24%
Same	11%	1%	3%	0%	0%	32%	31%	22%
Turiscai	6%	0%	15%	3%	4%	29%	46%	14%
Manufahi District Total	10%	1%	6%	2%	2%	33%	35%	20%
Ainaro	6%	1%	7%	3%	4%	42%	44%	6%
Hatu Udo	7%	0%	8%	1%	3%	51%	71%	15%
Hatubuilico	6%	0%	3%	4%	1%	13%	21%	21%
Maubisse	6%	1%	13%	4%	7%	40%	46%	10%
Ainaro District Total	6%	1%	8%	3%	4%	37%	45%	12%
Combined District Totals	8%	1%	7%	3%	3%	35%	40%	16%

Table 39: Reported risks of getting pregnant too soon after the birth of a child*

Tabela 39: Relata risku husi hetan isin rua fali iha tempu badak nia laran depois partus

* Women could report more than one answer.

* Inan bele reporta liu tan husi resposta ida

Program Area	Average number of n	Women with		
FIGRATIACA	12 months or less 12-24 months More than 24			
Area	Mediu númeru	fulan atual entre partus	ba oan rua ikus	Inan ho
Programa	Fulan 12 ka menus	Fulan 12 – 24	Liu fulan 24	oan rua
Alas	0%	18%	82%	56
Fatuberliu	8%	18%	74%	50
Same	0%	26%	74%	49
Turiscai	2%	24%	74%	55
Manufahi District Total	1%	24%	75%	210
Ainaro	2%	29%	69%	55
HatuUdo	0%	23%	77%	48
Hatubuilico	9%	27%	64%	63
Maubisse	3%	45%	52%	58
Ainaro District Total	4%	34%	62%	224
Combined District Totals	3%	29%	68%	434

Table 40: Average of actual number of months between deliveries of last two children

Tabela 40: Mediu númeru fulan atual entre partus ba oan rua ikus

Table 41: Women who could spontaneously name a contraceptive method Tabela 41: Inan ne'ebé bele identifika naran metodu kontraseptivu balu ho lalais

Program Area	Any Method	Any modern method	No method known
Area Programa	Identifika metodu 1 ka liu	Identifika metodu modernu 1 ka liu	La hatene metodu ida
Alas	93%	93%	7%
Fatuberliu	81%	81%	19%
Same	69%	69%	31%
Turiscai	82%	82%	18%
Manufahi District Total	75%	75%	25%
Ainaro	71%	69%	29%
Hatu Udo	92%	90%	8%
Hatubuilico	69%	69%	31%
Maubisse	56%	54%	44%
Ainaro District Total	68%	67%	32%
Combined District Totals	72%	71%	28%

Program Area	Female Sterilization	Male Sterilization	llid	ani	Injectables	Implants	Condom	ILAM	Cyclebeads	Rhythm Method
Area programa	Esterilizasaun ba Feto	Esterilizasaun ba mane	Pill	aui	Sona	Implant	Kondom	LAM	Sura loron menstruasaun	Sura ai musan
Alas	14%	1%	61%	26%	90%	72%	6%	4%	26%	13%
Fatuberliu	3%	0%	68%	21%	79%	74%	6%	1%	8%	11%
Same	12%	2%	50%	26%	54%	56%	3%	0%	7%	3%
Turiscai	1%	0%	61%	21%	79%	61%	4%	1%	4%	1%
Manufahi District Total	10%	1%	55%	25%	65%	60%	4%	1%	9%	5%
Ainaro	7%	3%	39%	22%	61%	39%	10%	21%	6%	10%
Hatu Udo	3%	0%	63%	39%	85%	85%	9%	9%	18%	16%
Hatubuilico	4%	1%	35%	27%	63%	63%	1%	3%	10%	3%
Maubisse	3%	0%	35%	11%	47%	47%	0%	0%	8%	8%
Ainaro District Total	4%	1%	40%	22%	60%	38%	4%	7%	10%	9%
Combined District Totals	7%	1%	48%	23%	62%	49%	4%	4%	9%	7%

 Table 42: Knowledge of contraceptive methods by women as determined by spontaneous recall *

 Tabela 42: Koñesimetu kona-ba metodu kontraseptivu husi inan sira ne'ebé sira identifika rasik

* Women could report more than one answer.

*Inan bele reporta liu tan husi resposta ida.

Program Area	Female Sterilization	Male Sterilization	Pill	QUI	Injectables	Implants	Condom	LAM	Cycle beads	Rhythm Method
Area programa	Esterilizasaun ba Feto	Esterilizasaun ba mane	llid	ani	Sona	Implant	Kondom	ILAM	Sura loron menstruasaun	Sura ai musan
Alas	76%	28%	85%	65%	100%	94%	80%	92%	76%	80%
Fatuberliu	40%	3%	85%	54%	92%	92%	69%	69%	51%	64%
Same	52%	10%	85%	56%	93%	93%	67%	69%	39%	53%
Turiscai	46%	15%	79%	49%	85%	72%	46%	47%	44%	57%
Manufahi District Total	53%	12%	84%	56%	93%	91%	66%	70%	46%	58%
Ainaro	53%	13%	74%	49%	82%	65%	38%	60%	29%	39%
Hatu Udo	42%	4%	86%	54%	96%	96%	59%	69%	51%	55%
Hatubuilico	39%	10%	62%	42%	86%	51%	35%	54%	31%	27%
Maubisse	69%	18%	63%	42%	81%	69%	53%	57%	58%	65%
Ainaro District Total	55%	13%	69%	46%	84%	69%	46%	59%	44%	49%
Combined District Totals	54%	12%	77%	51%	89%	80%	56%	64%	45%	54%

 Table 43: Percent of women who could identify a specific contraceptive method by spontaneous recall or when prompted

 Tabela 43: Persentajen inan ne'ebé bele identifika metodu konstraseptivu espesifiku liu husi hanoin lalaihs ka bainhira pronto

Table 44: Women who are currently using any family planning method, by whether it is a modern method

Program Area	Modern Method	Other Method	Not Using Contraception	Total Women
Area programa	Usa metodu modernu	Usa metodu seluk	La usa metodu	Inan Total
Alas	68%	3%	29%	72
Fatuberliu	54%	3%	43%	72
Same	57%	1%	42%	72
Turiscai	29%	0%	71%	72
Manufahi District Total	55%	1%	44%	288
Ainaro	31%	7%	62%	72
Hatu Udo	57%	6%	37%	72
Hatubuilico	30%	10%	60%	72
Maubisse	22%	4%	74%	72
Ainaro District Total	32%	6%	62%	288
Combined District Totals	43%	4%	53%	576

Tabela 44: Inan ne'ebé ho oan idade fulan 0-23 mak agora dadaun uza metodu planeamentu familiar modernu ka tradisionál

Table 45: Contraceptive method use by specific method $\ensuremath{^*}$

Tabela 45: Metodu kontraseptivu uza husi metodu espesifiku

Program Area	Not Using Contraception	Female Sterilization	Pill	IUD	Injectable	Implant	LAM	Calendar Method	Other	Total Women who reported using a contraceptive method
Area Programa	La uza kontrasepsaun	Esterelizasaun ba feto	lid	QUI	Sona	Inplant	LAM	Metodu Kalendariu	Seluk	Inan total
Alas	29%	4%	6%	4%	64%	20%	0%	2%	0%	50
Fatuberliu	43%	0%	15%	2%	54%	24%	0%	2%	2%	41
Same	42%	2%	10%	0%	71%	14%	2%	0%	0%	42
Turiscai	71%	0%	5%	0%	91%	5%	0%	0%	0%	21
Manufahi District Total	44%	2%	9%	1%	69%	16%	2%	1%	0%	154
Ainaro	62%	0%	4%	0%	76%	8%	0%	12%	0%	25
Hatu Udo	37%	0%	9%	2%	66%	16%	2%	5%	0%	44
Hatubuilico	60%	3%	14%	0%	52%	7%	0%	0%	24%	29
Maubisse	74%	5%	11%	5%	58%	5%	0%	5%	11%	19
Ainaro District Total	62%	2%	9%	2%	62%	9%	3%	5%	8%	117
Combined District Totals	53%	2%	9%	1%	66%	13%	2%	3%	4%	271

Tables of Results on Mobile Phone Ownership and Use in Manufahi and Ainaro

Program Area	Mobile phone in the household at the time of pregnancy	Household currently owns mobile phone	Household does not currently have mobile phone
Area Programa	lha telemovél iha uma durante isin rua ikus	lha telemovél iha uma durante survey	Laiha telemovél
Alas	93%	97%	3%
Fatuberliu	96%	96%	4%
Same	89%	97%	3%
Turiscai	83%	92%	8%
Manufahi District Total	90%	96%	4%
Ainaro	85%	86%	14%
Hatu Udo	85%	99%	1%
Hatubuilico	46%	78%	22%
Maubisse	72%	83%	17%
Ainaro District Total	72%	85%	15%
Combined District Totals	81%	91%	9%

Table 46: Women who reported mobile phone ownership in household

Table 46: Inan sira ne'ebé iha telemovel rasik iha uma

 Table 47: Number of mobile phones per household for women with any mobile phones in the home

 Tabela 47: Número telemovél kada uma kain husi inan ne'ebe iha telemovel ida ka liu

Program Area	No phone	One	Two	Three or more phones
Area Programa	Telemovél la iha	Ida	Rua	Telemovél tolu ka liu
Alas	3%	21%	44%	32%
Fatuberliu	4%	18%	29%	49%
Same	3%	23%	39%	35%
Turiscai	8%	39%	24%	29%
Manufahi District Total	4%	24%	37%	35%
Ainaro	14%	32%	33%	21%
Hatu Udo	2%	25%	33%	40%
Hatubuilico	23%	27%	34%	16%
Maubisse	16%	35%	35%	14%
Ainaro District Total	15%	31%	34%	20%
Combined District Totals	9%	28%	35%	28%

Table 48: Percentage of women who report there is their "own" phone in the household

Tabela 48: Persentajem inan sira ne'ebé iha telemovél rasik

Program Area	Own Phone	Uses Family Phone	Don't Use Phone	
Area Programa	Telemovél rasik	Uza telemovél familia nian	La uza telemovél	
Alas	94%	3%	3%	
Fatuberliu	93%	7%	0%	
Same	84%	16%	0%	
Turiscai	73%	24%	3%	
Manufahi District Total	85%	14%	1%	
Ainaro	97%	3%	0%	
HatuUdo	86%	14%	0%	
Hatubuilico	48%	43%	9%	
Maubisse	90%	10%	0%	
Ainaro District Total	83%	15%	2%	
Combined District Totals	84%	15%	1%	

Table 49: Percent of women who own "smart" or simple phones

Tabela 49: Persentajen inan ne'ebé iha telemovél smart phone no telemovel simplés

Program Area	Simple	Smart	Women who have a phone in the home
Area Programa	Simplés	Smart phone	Inan ne'ebé iha telemovél iha uma
Alas	90%	10%	70
Fatuberliu	84%	16%	69
Same	80%	20%	70
Turiscai	95%	5%	66
Manufahi District	83%	17%	275
Ainaro	79%	21%	62
Hatu Udo	93%	7%	71
Hatubuilico	94%	6%	56
Maubisse	88%	12%	60
Ainaro District	88%	12%	249
Combined District Totals	85%	15%	524

	Tabela 50:	ao uaiT	eradór	telemovél	uza	husi	inan	sira
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Program Area	Timor Telecom	Telemor	Telkomse I	Don't Know	Women Who Use More Than One SIM	Women who have a phone in the home
Area Programa	Timor Telecom	Telemor	Telkomse I	La haten e	Inan ne'ebé uza SIM liu ida	Inan ne'ebé iha telemovél iha home
Alas	28%	99%	0%	0%	25%	70
Fatuberliu	44%	90%	3%	1%	33%	69
Same	63%	71%	1%	0%	35%	70
Turiscai	39%	94%	0%	0%	29%	66
Manufahi District Total	54%	79%	1%	0%	33%	275
Ainaro	63%	89%	10%	0%	44%	62
Hatu Udo	55%	86%	1%	0%	42%	71
Hatubuilico	33%	86%	0%	4%	17%	56
Maubisse	48%	93%	3%	0%	38%	60
Ainaro District Total	51%	89%	4%	1%	36%	249
Combined District Totals	52%	84%	3%	0%	34%	524

Table 51: Women who report using their mobile phone to send or receive text message

Tahela 51 [.] Inan	ne'ehé iha	relatoriu uza	sira nia	telemovél	rasik hodi	haruka no	simu mens	aien
TUDETU JI. IITUIT	ne ebe mu	1010110 020	sir u mu	LEIEINOVEI	i usik noui	nuruku no	Sinna mens	ujen

Program Area	Women who send or receive SMS messages	Women who do not send or receive messages	Women who have a phone in the home
Area Programa	Inan ne'ebé simu ka haruka mensajen	Inan ne'ebé la simu ka haruka mensajen	Inan ne'ebé iha telemovél iha uma
Alas	91%	9%	70
Fatuberliu	88%	12%	69
Same	88%	12%	70
Turiscai	81%	19%	66
Manufahi District Total	88%	12%	275
Ainaro	95%	5%	62
HatuUdo	88%	12%	71
Hatubuilico	55%	45%	56
Maubisse	59%	41%	60
Ainaro District Total	73%	27%	249
Combined District Totals	81%	19%	524

Table 52: Frequency of text message sending among women who own mobile phones

Tabela 52: Entre inan sira ne'ebe haruka mensajen frequentamente husi sira nia telemovél rasik

Program Area	Once a day or more	Once a week	Once a month	Never	Women who have a phone in the home
Area Programa	Loron ida dala ida ka liu	Semana ida dala ida	Fulan ida dala ida	Nunka	Inan ne'ebé iha telemovél ida iha uma
Alas	68%	9%	14%	9%	70
Fatuberliu	71%	13%	4%	12%	69
Same	67%	20%	2%	11%	70
Turiscai	39%	28%	14%	19%	66
Manufahi District Total	65%	19%	5%	12%	275
Ainaro	89%	3%	3%	5%	62
Hatu Udo	57%	17%	14%	12%	71
Hatubuilico	21%	10%	21%	48%	56
Maubisse	48%	5%	5%	42%	60
Ainaro District Total	56%	8%	9%	27%	249
Combined District Totals	61%	14%	6%	19%	524

Table 53: Reported distance to cell phone signal among women with children 0-23months of age who have a cell phone in their household

Tabela 53: Relatoriu kona-ba distansia ba rede telemovél husi ind	an ho oan idade fulan 0-23
ne'ebé iha telemovél rasik iha uma	

Program Area	Have signal at home or within 5 minute walk	More than a 5 minute walk
Area Programa	Hetan rede iha uma ka lao 5 minutus	Lao liu minutu 5
Alas	100%	0%
Fatuberliu	100%	0%
Same	100%	0%
Turiscai	99%	1%
Manufahi District Total	100%	0%
Ainaro	100%	0%
Hatu Udo	96%	4%
Hatubuilico	100%	0%
Maubisse	97%	3%
Ainaro District Total	98%	2%
Combined District Totals	99%	1%

Table 54: Percent women able to read the Tetun language

Tabela 54: Persentajen inan ne'ebé bele lee Lian Tetun

Program Area	Women that can read Tetun	Women that can't read Tetun
Area Programa	Inan ne'ebé bele lee Tetun	Inan ne'ebé labele lee Tetun
Alas	83%	17%
Fatuberliu	94%	6%
Same	88%	13%
Turiscai	76%	24%
Manufahi District Total	86%	14%
Ainaro	71%	21%
Hatu Udo	82%	18%
Hatubuilico	53%	47%
Maubisse	69%	31%
Ainaro District Total	71%	29%
Combined District Totals	79%	21%

Table 55: Available assistance in reading tetun messages by women who reported being unable to read the Tetun language themselves*

Tabela 55: Iha ema ne'ebé ajuda lee mensajen iha Tetun ba inan sira tuir relatoriu labele atu lee iha lian Tetun

Program Area	Husband	Child	Other Family Member	Neighbor	Number of women who could not read Tetun
Area Programa	Laen/ Kaben	Oan	Membru familia seluk	Vizinho	Númeru inan ne'ebé labele lee Tetun
Alas	42%	33%	50%	25%	12
Fatuberliu	100%	0%	0%	0%	4
Same	44%	33%	22%	0%	9
Turiscai	65%	35%	35%	0%	17
Manufahi District Total	51%	32%	28%	4%	42
Ainaro	53%	13%	20%	27%	15
HatuUdo	62%	31%	15%	31%	13
Hatubuilico	29%	65%	18%	6%	34
Maubisse	45%	32%	27%	0%	22
Ainaro District Total	43%	39%	22%	10%	84
Combined District Totals	46%	37%	24%	8%	126

* Women could report more than one person

* Inan bele hatoo liu ema ida

Table Results for Knowledge of and Participation in Liga Inan in Manufahi District

Program Area	Recognized the name of the Liga Inan program	Did not recogn ize the name of the Liga Inan program
Area Programa		
Alas	47%	53%
Fatuberliu	29%	71%
Same	27%	73%
Turiscai	25%	75%
Manufahi District	29%	71%

Table 56: Percent of women who recognized the name of the Liga Inan programTabela 56: Persentajen inan ne'ebé hatene naran ba Programa Liga Inan

Table 57: Sources of knowledge where women heard about the Liga Inan program among women who reported hearing about the program

Tabela 57: Rekursu koñesimentu inan rona kona-ba programa Liga Inan iha inan balu ne'ebé hatoo rona kona-ba programa

Program Area	From a Health Care Worker	In Lisio	On a Poster/ Banner/	Cell Phone Message	Radio Message	In a Film or Video	Community Health Worker (PSF)	Community Meeting	SISCa Post	Other	Women who heard about Liga Inan
Area Programa	Husi pesoál saúde	lha Lisio	lha poster/banne	Mensajen telefone	Mensajen Radio	lha filme ka video	Servisu Saúde Komunidade (PSF)	Enkontru Komunidade	Postu SISCa	Seluk	Inan ne'ebé rona kona-ba Liga Inan
Alas	78%	7%	4%	11%	6%	6%	3%	10%	15 %	6%	29
Fatuberliu	70%	0%	3%	4%	1%	0%	0%	7%	7%	6%	19
Same	68%	0%	4%	3%	3%	0%	1%	4%	3%	7%	19
Turiscai	63%	3%	3%	0%	1%	0%	0%	4%	0%	1%	18
Manufahi District Total	69%	1%	4%	4%	3%	1%	1%	5%	5%	6%	85

Table 58: Where women report hearing about the Liga Inan Program

Program Area	Women that had health staff mention LI to them		Women that saw LI posters or banners in community or health facilities		Women that attended a community meeting about LI	
	Yes	No	Yes	No	Yes	No
Area Programa	Inan ne'ebé hatoo katak pesoál saúde hatoo LI ba sira		Inan ne'ebé hare'e Liga Inan liu husi poster ka banner iha fasilidade komunidade ka saude		Inan ne'ebé atende enkontru komaunidade LI	
	Los	Lae	Los	Lae	Los	Lae
Alas	89%	11%	93%	7%	47%	53%
Fatuberliu	79%	21%	75%	25%	29%	71%
Same	68%	32%	75%	25%	27%	73%
Turiscai	63%	37%	64%	36%	25%	75%
Manufahi District Total	60%	40%	56%	44%	33%	67%

Tabela 58: Fatin inan hatoo inan rona kona-ba programa Liga Inan

Table 59: Components of the Liga Inan program that women could identify

Tabela 59: Komponente programa Liga Inan ne'ebé inan bele identifika

Program Area	Sends SMS	Women Can Contact Midwife/ Send Liga Hau	Health Staff Contact Me	Access Transportation	Other	Could not Identify any Components
Area Programa						
Alas	16%	49%	34%	1%	3%	31%
Fatuberliu	46%	30%	15%	3%	7%	36%
Same	36%	21%	15%	7%	6%	46%
Turiscai	28%	33%	8%	1%	0%	51%
Manufahi District	34%	27%	17%	5%	5%	44%

Program Area	Participated in Liga Inan	Did Not Participate in Liga Inan	Total Women
Area Programa	Partisipa iha Liga Inan	La partisipa iha Liga Inan	Total Inan
Alas	68%	32%	72
Fatuberliu	79%	21%	72
Same	71%	29%	72
Turiscai	60%	40%	72
Manufahi District	70%	30%	288

Table 60a: Percent of all women who had participated in Liga InanTabela 60a: Persentajen ba inan hothotu ne'ebé partisipa ona Liga Inan

Table 60b: Percent of women that had both a cell phone and at least one ANC visit with a skilled provider during their pregnancy and were enrolled in Liga Inan

Table 60b: Persentajen inan ne'ebé iha telefone no pelumenuz iha vizita ANC ho pesoál saúde durante sira nia isin rua no rejistu ba programa Liga Inan

Program Area	Participated in Liga Inan	Did Not Participate in Liga Inan	Total Eligible Women	
Area Programa	Partisipa iha Liga Inan	La partisipa iha Liga Inan	Total inan ne'ebé kualifikadu	
Alas	71%	29%	66	
Fatuberliu	81%	19%	69	
Same	78%	22%	59	
Turiscai	70%	30%	53	
Manufahi District	77%	23%	247	

Table 61: Length of participation in Liga Inan before delivery (Average weeks of confirmed participation per subdistrict)

Tabela 61: Durasaun partisipasaun Liga Inan antes partus (mediu semana konfirmadu partisipasaun kada postu administrativu)

Program Area	Average weeks of participation before delivery	Women whose participation was confirmed
Area Programa	Mediu semana partisipasaun antes partus	Inan ne'ebé konfirma nia partisipasaun
Alas	14	35
Fatuberliu	18	51
Same	17	36
Turiscai	18	27
Manufahi District	17	149

Table 62: Site of registration in Liga Inan

Program Area	СНС	Health Post	SISCa Post	Maternity	Community Event	Other
Area Programa	CS	Postu Saúde	Postu SISCa	Maternidade	Eventu Komunidade	Seluk
Alas	29%	31%	41%	0%	0%	0%
Fatuberliu	72%	10%	7%	2%	7%	2%
Same	76%	16%	2%	6%	0%	0%
Turiscai	95%	0%	2%	0%	2%	0%
Manufahi District	72%	15%	7%	4%	1%	0%

Tabela 62: Fatin rejistrasaun Liga Inan

Table 63: Liga Inan stickers present in LISIO Tabela 63: Stiker Liga Inan iha LISIO

Program Area	Did Not See LISIO	Yellow Sticker Only	Red Sticker Only	Both Stickers	No Stickers
Area Programa	La hare LISIO	Stiker Kinur De'it	Stiker Mean De'it	Stiker rua	Laiha stiker
Alas	8%	13%	0%	79%	0%
Fatuberliu	16%	4%	9%	70%	2%
Same	2%	4%	8%	82%	4%
Turiscai	14%	5%	2%	77%	2%
Manufahi District	6%	5%	6%	80%	3%

Table 64: Phone used to participate in Liga Inan

Tabela 64: Uza telemovél atu partisipa iha Liga Inan

Program Area	Own Phone	Husband's Phone	Family Member's Phone	PSF	Other
Area Programa	lha telemovél	La'en nia telemovél	Membru familia nia númeru	PSF	Seluk
Alas	90%	6%	4%	0%	0%
Fatuberliu	86%	12%	2%	0%	0%
Same	82%	16%	0%	0%	2%
Turiscai	67%	19%	12%	0%	2%
Manufahi District	82%	14%	2%	0%	2%

Table 65a: Frequency of SMS message delivery (if received on own phone)

Tabela 65a: Simu mensajen SMS dala hira (sekarik simu iha sira nia telemovél rasik ka membru familia nia telemovél

Program Area	Twice a Week	Once a Week	Sometimes
Area Programa	Semana dala rua	Semana ida dala rua	Dalaruma
Alas	56%	36%	8%
Fatuberliu	60%	38%	2%
Same	55%	37%	8%
Turiscai	58%	38%	4%
Manufahi District	56%	37%	7%

Table 65b: Frequency of SMS message delivery (if received on a family member's phone) Table 65b:

Program Area	Twice a Week	Once a Week	Sometimes
Area Programa	Semana dala rua	Semana ida dala rua	Dalaruma
Alas	81%	13%	6%
Fatuberliu	78%	0%	22%
Same	38%	62%	0%
Turiscai	67%	27%	6%
Manufahi District	56%	40%	4%

Table 66: Liga Inan message comprehension (Were the messages sent to women easy to understand?) *Tabela 66: Komprensaun ba mensajen Liga Inan (mensajen hirak ne'ebé haruka ba inan sira fasil atu komprende ka la'e?)*

Program Area	Yes	Somewhat or Not Quite	No
Area Programa	Los	Dalaruma ka Ladun komprende	La'e
Alas	100%	0%	0%
Fatuberliu	98%	0%	2%
Same	98%	2%	0%
Turiscai	90%	8%	2%
Manufahi District	97%	2%	1%

Table 67: Preferred language of SMS messages from Liga Inan participants*Table 67: Prefere lian ba mensajen SMS husi partisipante Liga Inan*

Program Area	Tetun	Bahasa	Mambae	Liga Inan Participants
Area Programa	Tetun	Bahasa	Mambae	Partisipante Liga Inan
Alas	100%	0%	0%	49
Fatuberliu	98%	1%	0%	57
Same	98%	0%	2%	51
Turiscai	100%	0%	0%	43
Manufahi District Total	99%	0%	1%	200

¹ Other responses included Tetun Terik and no preference. Portuguese and English were other options, but no women reported either language.

¹ Resposta seluk inklui Tetun Terik no laiha preferensia. Portugés no Inglés mak opsaun seluk, maibé laiha inan mak hatoo lian rua ne'e.

Table 68: Preferred time of day to receive Liga Inan messages

Tabela 68: Prefere tempu iha loron atu simu mensajen Liga Inan

Program Area	Morning	Afternoon	Evening	No Preference	Liga Inan Participants
Area Programa	Dader	Lokraik	Kalan	Laiha preferensia	Partisipante Liga Inan
Alas	78%	33%	16%	10%	49
Fatuberliu	61%	25%	2%	18%	57
Same	69%	28%	16%	12%	51
Turiscai	58%	35%	5%	16%	43
Manufahi District Total	68%	28%	13%	13%	200

Table 69a: Percentage of women who shared Liga Inan messages with another person

Tabela 69a: Persentajen inan ne'ebé fahe mensajen Liga Inan ho ema seluk

Program Area	Shared Messages	Did Not Share Messages
Area Programa	Fahe Mensajen	La fahe mensajen
Alas	52%	48%
Fatuberliu	39%	61%
Same	55%	45%
Turiscai	56%	44%
Manufahi District	53%	47%

 Table 69b: Percentage of women who shared Liga Inan messages by the person they shared them with

 Tabela 69b: Persentajen inan ne'ebé fahe mensajen Liga Inan husi ema ne'ebé sira fahe ba

Program Area	Health Staff	Husband	Sibling	In-Law	PSF	Friend or Neighbor	Other
Area Programa	Pesoál saúde	La'en	Membr u familia	Banin	PSF	Kolega ka viziñu	Seluk
Alas	7%	52%	56%	0%	0%	22%	4%
Fatuberliu	9%	57%	13%	9%	0%	48%	0%
Same	7%	20%	22%	4%	0%	36%	11%
Turiscai	6%	28%	32%	11%	0%	11%	0%
Manufahi District	7%	26%	26%	5%	0%	32%	8%

Table 70a: Percentage of Liga Inan participants who believe it would be helpful to have another person also receive Liga Inan messages

Table 70a: Persentajen partisipante Liga Inan ne'ebé fiar katak ida ne'e ajuda duni atu iha ema seluk mos simu mensajen Liga Inan

Program Area	Women who would like another person to also participate in Liga Inan with them	Women who do not think another person should participate in Liga Inan with them			
Area Programa	Inan ne'ebé hakarak ema seluk mos partisipa Liga Inan ho sira	Inan ne'ebé hanoin ema seluk mos la partisipa Liga Inan ho sira			
Alas	98%	2%			
Fatuberliu	96%	4%			
Same	88%	12%			
Turiscai	74%	26%			
Manufahi District	89%	11%			

Table 70b: Percentage of Liga Inan participants who identified people they would want to receive Liga Inan messages

Program Area	Pregnant Women Only	Husband	Sibling	In- Law	PSF	Neighbor	Other	Do Not Know or No Response
Area Programa	Inan isin rua de'it	La'en	Feton naan	Banin	PSF	Viziñu	Seluk	Lahatene ka laiha resposta
Alas	30%	58%	40%	2%	0%	2%	6%	8%
Fatuberliu	36%	63%	11%	2%	0%	2%	2%	7%
Same	19%	42%	27%	3%	0%	2%	6%	5%
Turiscai	20%	41%	27%	4%	0%	0%	0%	0%
Manufahi District	22%	46%	27%	3%	0%	1%	5%	5%

Tabela 70b: Persentajen partisipante Liga inan ne'ebé identifika ema ne'ebé sira

Table 71: Percentage of Liga Inan participants who attempted to contact health staff during pregnancy or delivery (by method)

Tabela 71: Persentajen partisipante ne'ebe tenta atu kontaktu pesoál saúde durante isin rua ka partus (liu husi metodu)

Program Area	Liga Hau	Miss Call	Call Directly	Other Phone	PSF	Other	Did Not Contact
Area Programa	Liga Hau	Telefone perdida	Telefone diretamentu	Telefone seluk	PSF	Seluk	La kontaku
Alas	47%	0%	56%	2%	2%	0%	16%
Fatuberliu	36%	5%	55%	0%	0%	2%	28%
Same	24%	4%	44%	0%	0%	0%	25%
Turiscai	9%	7%	36%	0%	0%	0%	51%
Manufahi District	26%	4%	45%	0%	0%	0%	30%

 Table 72: Average response time by health staff to requests for assistance

 Tabela 72: Mediu resposta tuir tempu husi pesoál saúde sira husi asisténsia

Program Area	Replied Quickly	Waited More Than One Hour	Did Not Return Call	Women who used Liga Hau, Missed Call, or other method to contact health staff (did not call directly)
Area Programa	Resposta Ialais	Hein too oras ida ka liu	La telefone fila fali	Inan ne'ebé uza Liga Hau, Kontaktu Perdida ka metodu seluk atu kontaktu pesoál saúde (la kontaktu diretamente)
Alas	90%	5%	5%	19
Fatuberliu	89%	0%	11%	18
Same	93%	0%	7%	15
Turiscai	100%	0%	0%	6
Manufahi District	92%	1%	7%	58

Table 73: Percentage of Liga Inan participants who received a SISCa event notification

Program Area	Received a SISCa notification	DId not receive a SISCa notification
Area Programa	Simu notifikasaun SISCa	La simu notifikasaun SISCa
Alas	90%	10%
Fatuberliu	84%	16%
Same	91%	9%
Turiscai	63%	37%
Manufahi District	87%	13%

Table 74: Percentage of Liga Inan participants who received a phone call from health staff before delivery

Tabela 74: Persentajen partisipante Liga Inan ne'ebé simu telefone husi pesoál saúde sira antes partus

Program Area	Received a phone call before delivery	Did not receive a phone call before delivery
Area Programa	Simu telefone antes	La simu telefone antes
Fiogrania	purcus	purcus
Alas	51%	49%
Fatuberliu	63%	37%
Same	53%	47%
Turiscai	30%	70%
Manufahi District	52%	48%
Table 75: Percentage of Liga Inan participants who had a "bebe" delivery confirmation

 Tabela 75: Persentajen partisipante Liga Inan hetan partus "bebe"

Program Area	Health staff confirmed birth	Health staff did not confirm birth	Women who participated in Liga Inan*
Area Programa	Pesoál saúde sira konfirma partus	Pesoál saúde sira la konfirma partus	Inan ne'ebé partisipa konfirma
Alas	68%	32%	34
Fatuberliu	70%	30%	50
Same	81%	19%	36
Turiscai	56%	44%	27
Manufahi District	75%	25%	147

*Missing data equals 53 women

Table 76: Percentage of Liga Inan participants who have changed their phone number since participation (reported)

Tabela 76: Persentajen partisipante Liga Inan ne'ebé troka sira nia númeru telemovél desde partipasau tuir relatoriu)

Program Area	Changed phone number	Did Not Change phone number La troka sira númeru telemovél	
Area Programa	Troka númeru telemovel		
Alas	35%	65%	
Fatuberliu	50%	50%	
Same	42%	58%	
Turiscai	28%	72%	
Manufahi District	41%	59%	

Table Results for Liga Inan Message Preferences in Ainaro District

Program Area	Tetun	Bahasa	Portuguese	Mambae	English	Other
Area Programa	Tetun	Bahasa	Portugés	Mambae	Inglés	Seluk
Ainaro	99%	6%	4%	1%	1%	0%
Hatu-Udo	100%	3%	1%	3%	0%	0%
Hatubuilico	94%	0%	0%	13%	0%	1%
Maubisse	99%	1%	3%	0%	0%	3%
Ainaro District Total	98%	2%	2%	3%	0%	1%

Table 77: Preferred language of SMS messages among women in AinaroTabela 77: Prefere lian mensajen SMS entre inan sira iha Ainaro

Table 78: Preferred time of day to receive Liga Inan messages among women in AinaroTabela 83 prefere tempu atu simu mensajen Liga Inan inan sira iha Ainaro

Program Area	Morning	Afternoon	Evening	No Preference
Area Programa	Dader	Lokraik	Kalan	Laiha preferensia
Ainaro	81%	10%	7%	4%
Hatu-Udo	38%	21%	4%	40%
Hatubuilico	22%	21%	8%	56%
Maubisse	51%	19%	7%	22%
Ainaro District Total	50%	18%	7%	28%