

# Labor & Delivery Quality of Care Short Observational Index

## Session 12: Planning to use the Short L&D Index

# Session objectives

- Discuss considerations for planning use of Short L&D Index
- In pairs, plan how each trainee/supervisor will use the Short L&D Index for quality assessment

# Practical & logistical questions (1)

- How many facilities do you supervise?
  - How many have an adequate volume for delivery observation? (At least 2 deliveries/day)
- Can anyone assist you in delivery observation?
- How many deliveries can you and your assistant(s) practically observe at a facility visit?
- How often do you visit each facility you supervise?
  - How frequently can quality be assessed through delivery observation? Annually? Quarterly?

# Practical & logistical questions (2)

- Realistically, can you use the comprehensive version of the Short L&D Index?
  - Or, should you rely on the delivery-only version?

# Purpose(s) for using the Short L&D Index

- Will you use the Short L&D Index score to:
  - Track facility performance over time?
  - Compare facilities to each other to identify stronger/weaker care settings and target quality improvement support?
  - Understand the causes of quality gaps?
  - Verify the performance of specific actions, for example if performance-based incentives are being provided?
  - Conduct pre/post comparisons in a setting where a quality improvement program is being implemented
  - Verify quality assessment findings from regular record review?

# Structuring the use of Short L&D Index scores

- How will you structure application of the Short L&D Index score?
  - Group or one-on-one feedback meetings at health facilities?
  - Discussion of Short L&D Index Scores at existing QA/QI Committee meetings?
  - Discussion at district/regional supervisory meetings?
  - Increased frequency of supervision at facilities with lower scores?
  - Readiness audit at facilities with lower scores (to assess whether absence of equipment/supplies/providers underlies poor quality care)

# Barriers & enablers to using the Short L&D Index

- What barriers may keep you from being able to use the Short L&D Index as part of your quality assessment toolkit?
- How can you address or reduce these barriers?
- Are there any factors that may encourage or enable your use of the Short L&D Index for quality assessment?

# Planning for use exercise

- In pairs, complete the Planning to Use the Short L&D Index worksheet



Thank you!

