Integrate community data into the health information system, including investment in innovative technologies

A way to institutionalize more CHWs?

upSCALE digital health information system

2017, Dec the 15<sup>th</sup>:
UNICEF Mozambique CO
ICH webinar follow-up





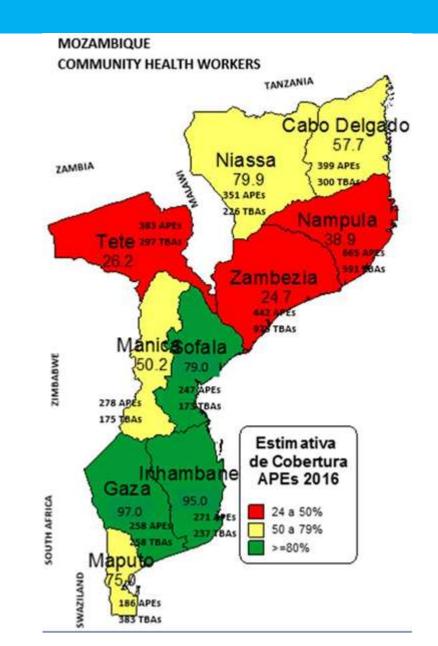


## CHW Institutionalizing in Mozambique in a few words and #

- 3380 CHW in 10 Provinces curriculum, official training
- APE structure within MOH @ different levels: management, supervision and salary costs related, medications and commodities assumed by GOM
- Data reporting embedded within MOH-HIS
- CHWs' contribution recognized throughout; meeting, WS and politically

Donor dependent, many programmatic costs:

Payment of subsidies – working kits – expansion costs:
initial and refresher training - supervision
- <u>Innovation</u>



# What's UNICEF's approach on Innovation?



Ask



Make



"Do Something new or different that adds value"



Design with the User



Understand the Existing Ecosystem



Design for Scale



**Build for Sustainability** 



Be Data Driven



Use Open Standards, Open Data, Open Source, and Open Innovation



Reuse and Improve



Do no harm



Be Collaborative

# m-Health at UNICEF Mozambique CO

### inSCALE to upSCALE:

## **Inception**:

Malaria Consortium's multi-country cluster randomised controlled trials (2009-2016) on the use of scalable innovations for CHWs, focused on mobile technology in Mozambique (Inhambane Province). BMGF funded.



## **Successes**:

Appropriate treatment for DPF from CHWs higher. CHWs appreciated decision support and performance feedback received through their phones and the frequency of supervision interaction increased.



## **UNICEF CO Rationale for SCALE-UP?**

Complementing existing package // CHW curriculum enriched (2014)

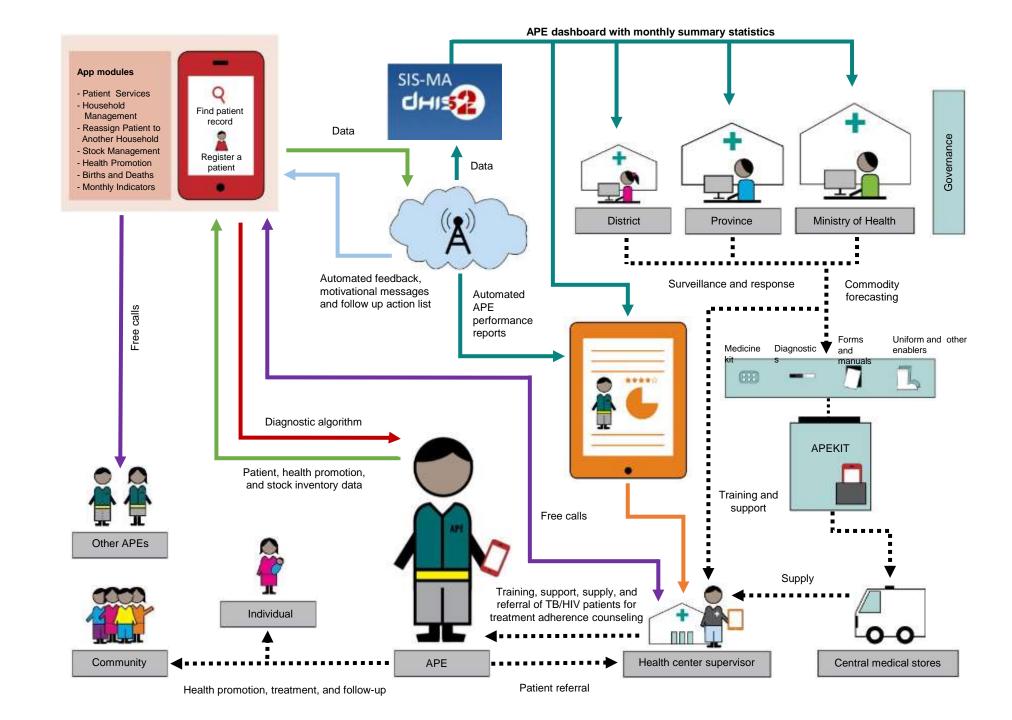
Assessing MOH capacity to assume the program from an NGO-research approach

Feasibility and MOH ownership towards progressive sustainability



STANDARD - SCALE - SUSTAIN (as per Innovation approach)





# upSCALE APE app — Main Functionalities

#### Using the APE platform, improve:

- Service delivery and referral:

  iCCM/patients management,

  filing and tracking, community

  mapping and management,

  health promotion, work

  organization.
- → Linkage with DHIS-2
- Supply chain management:

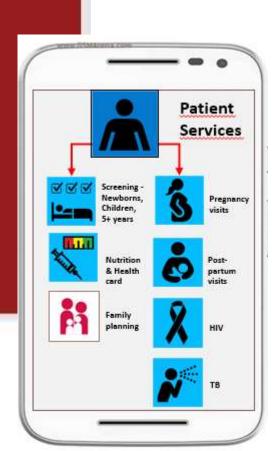
   PUSH system!!! What about geographic and climatic epidemio trends characteristics
- → Linkage with SIMAM and SIGLUS (LMIS) to inform the supply chain

# upSCALE APE application



The upSCALE APE app has seven modules:

- Household and patient file
- Management of household information
- Moving patient to another household
- Medicine management
- Community health talks
- Birth and death registration
- Monthly activity report



# upSCALE Supervisor app – Main Functionalities

modules to:

Supervisor application

upSCALE supervisor tablet app has

Check APE stock

Schedule a supervisory visit

Periew APE competence

See APE monthly indicators

# <u>Using the **SUPERVISOR** platform, improve:</u>

- Supervision and performance quality assurance/competency checks
- Monitoring and response to drugs stocks levels

Monitoring and evaluation and health information systems







#### APE competency checklist

Evaluates APE performance based on:

- APE general checklist
- Nutrition and health card check
- Newborn screening and follow-up
- Sick child screening and follow-up
- Sick over five-year old screening and follow-up
- Pregnancy ANC visit
- Post-partum visit
- Stock management
- Health talks



# upSCALE Perspective (very soon ©)

## upSCALE DHIS2 integration



- Visualise household indicators in real-time
- Visualise APE monthly indicators
- Identify stock-outs
- Review APE performance
- Dashboards tailored to user-level
- Supports disease surveillance and response - including early detection of disease outbreaks

# upSCALE – Successes and Challenges

- **Relative easy use though** some present difficulties; reading, keyboard use hardware adjustment, software update
- MOH has got the technical capacity though too few; increase pool of MOH technical specialists, particularly on data access, use and analysis
- Though MOH staff have access to Data, it sits in the clouds under the management of NGO and private sector; need for data transitioning to MOH
- Scale up country wide is a BIG adventure!!!
- More ownership by MOH though need to conserve a TA role from MC
- Need for some more evidence: upSCALE evaluation for improvement (economic evaluation) Unit cost and Cost-effectiveness assessment

## upSCALE Perspective

- Data production/availability linkages with DHIS-2 & LMIS
  - → Better data visibility and use
  - → plead for APE work Institutionalizing?
- Further expansion with more MOH involvement; trainers, direct implementation.
- UPSCALE evaluation for improvement –
- Unit cost and Cost-efficiency assessment to
- Inform Policy makers and funders
- Big donor interest: UKAID, USAID, EU, WB

# Visualise household indicators in real-time Visualise APE monthly indicators Identify stock-outs Review APE performance Dashboards tailored to user-level Supports disease surveillance and response - including early detection of disease outbreaks















